



West-Central
Planview Virtual Customer Forum
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Agile for the Business

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planview®

Edwards LifeScience

Major Product Lines

Transcatheter Aortic Valve Replacement Designed to treat heart valve disease using catheter-based approaches, Edwards' transcatheter aortic heart valve replacement technologies are used with certain patients for whom traditional open-heart surgery is not optimal.

Transcatheter Mitral and Tricuspid Therapies Edwards is making significant investments in the development of therapy options designed to treat mitral and tricuspid valve diseases.

Surgical Structural Heart Edwards is committed to being the partner of choice for cardiac surgeons and helping transform patients' lives by advancing surgical structural heart innovations. It is the world's leading manufacturer of tissue heart valves and surgical heart valve repair therapies, which are used to treat a patient's diseased heart valve.

Critical Care Edwards is a world leader in hemodynamic monitoring systems used to measure a patient's heart function and fluid status across care settings. Its complete hemodynamic portfolio helps clinicians make proactive clinical decisions and plays an important role in enhancing patient recovery.





SECRET SAUCE

As Edwards continues to grow and transform patient care around the world, we desire all of our employees to represent attributes that foster and maintain a youthful attitude and innovative culture. These culture “ingredients” make up the “Secret Sauce” that is special to us as Edwards employees, and help us live Our Credo and achieve our Aspirations.

Patients first

The more we learn about and understand patients, the better job we’ll do of focusing our decisions in the right way. Regardless of our individual roles, placing patients first will guide our company to success.

Dream BIG

Big change requires big dreams. Let’s be optimistic about the big challenges we can solve, constantly encourage ourselves to take risks and think outside the norms.

Welcome surprises

When we look for one thing, but find something else, we must grab that surprise and try to do something valuable with what we’ve learned.

Own your failures, learn

To innovate, we will try many things and fail along the way. We will be personally accountable for failures and apply those learnings with determination towards future successes.

Seek diverse perspectives

Think big picture, not just our own space. Don’t surround yourself with people just like you. We learn so much more when we solicit views different from our own.

Simplify, simplify, simplify

“Simplicity is the ultimate sophistication.” — *Leonardo da Vinci*
Challenge ourselves to be less complex so we can be free to learn, think and grow.

Challenge the system

Examine the status quo, and look for better ways for us to operate.

Life is now...don’t wait

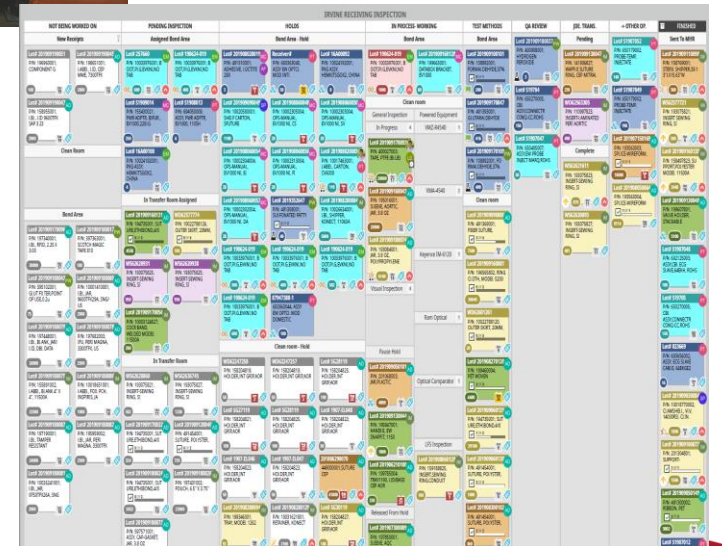
We are focused on patients and there is an urgency to everything that we do.

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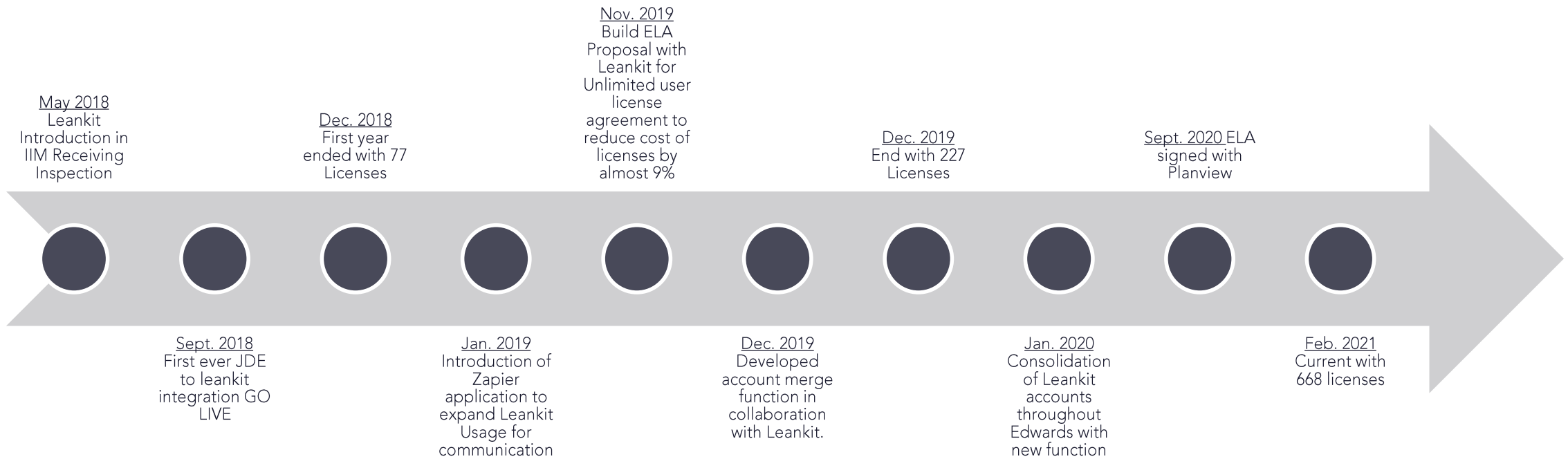
Do you know other ingredients that make our culture unique, youthful and innovative?

Grassroot Beginnings

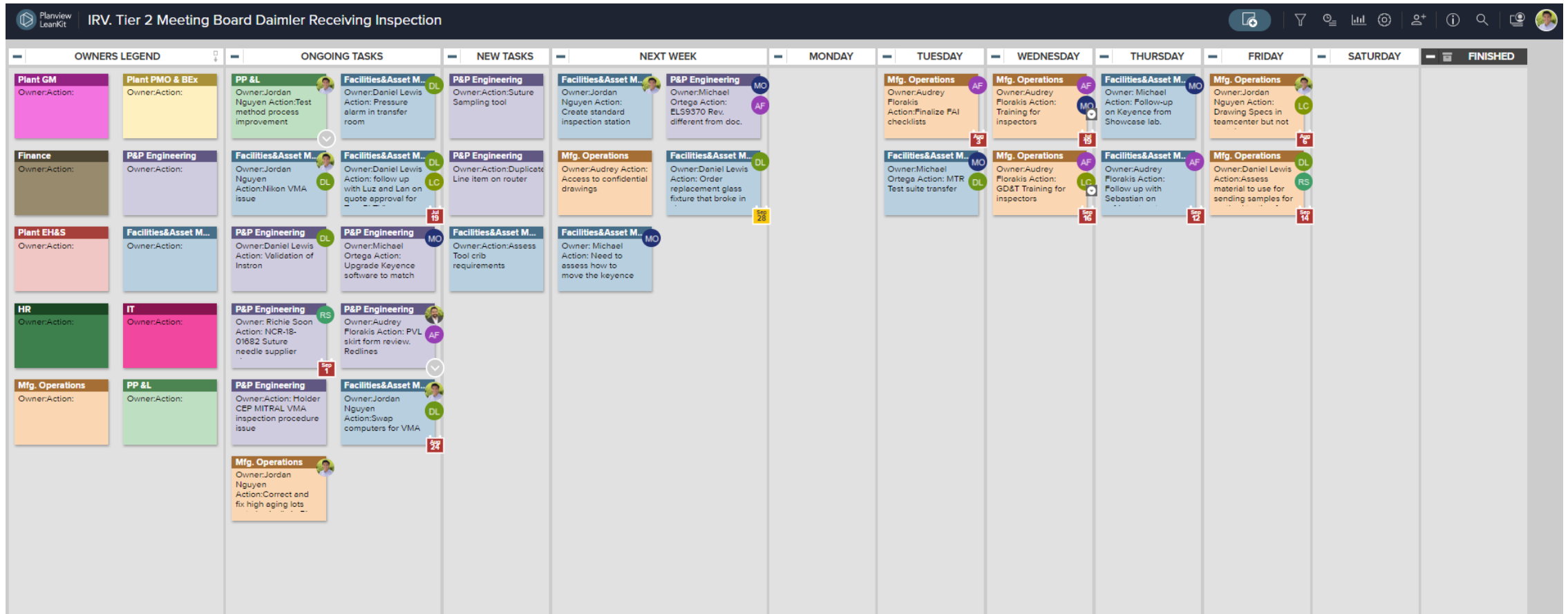
- No visibility
 - Lack of visibility between teams, departments and sites
- No accountability
 - Who is doing what and when
- No centralized system
- No communication



Leankit Timeline



Standardization



Example Of Use Cases

Below are just a few examples of how Leankit is being used across Edwards globally and between so many cross functional teams/functions. There are many more boards that support other functions across the company.

- IIM Receiving Inspection- Uses to visualize quantity of lots pending inspection to be released for production.
- IIM Microbiology Labs- All labs supporting the Irvine plant have begun to use leankit to track and communicate progress of test samples should it be if samples have been received, test, put on hold, failed, and completed.
- Daimler Warehouse MHR to STK- Test environment in development to visualize material after it is finished being inspected by receiving inspection teams and before it is actually available to be sent to the production floor.
- CR Wet Plant Tier 3 Accountability Board- Uses Leankit to track action items for the upcoming and current week with assigned cards to show action item owners.
- Japan PMDA Audit board- Tracker for audit requests. Easy visual to see who is preparing what material and when material is ready for auditor.
- Draper Chemistry Laboratory- Board to show what samples have been submitted and documented for testing. Also shows current status of test results and provides historical data.

Where we are now

- 969 active users
 - Ended 2018 with 77 users
 - 77% increase in users since Jan. 2020
- 206 active boards
 - Cross functional boards
 - R&D, Audits, Labs, Projects, manufacturing, HR
- Active at all main sites
 - All manufacturing sites
 - Satellite Offices



Edwards

Helping Patients is Our Life's Work, and

life is now