

# SPIGIT

**Winter 2018  
Release Notes**

## Summary

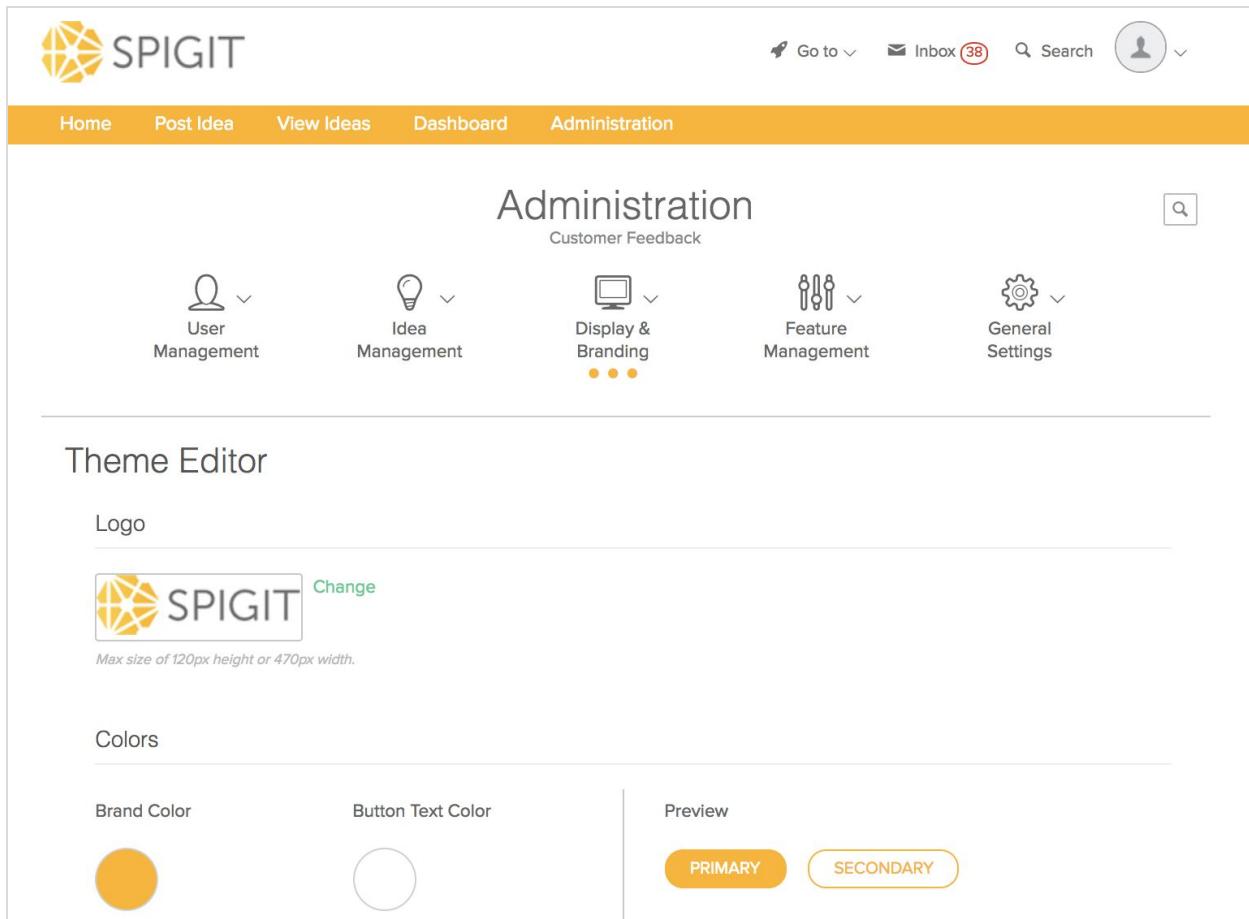
This release delivers a brand new user experience for our administration panel and new capabilities that enable idea value to be estimated and tracked using Spigit. These features are supplemented by additional API capabilities, as well as client-requested enhancements.

1. Administration Redesign
2. Idea Tracking
3. Notification Configuration
4. Pairwise Tile Redesign
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## 1. Administration Redesign

### Overview

We've reimagined the Administration of Spigit, delivering a brand new Admin experience with a more action-oriented design. This change addresses feedback and suggestions gathered during our User Experience sessions.



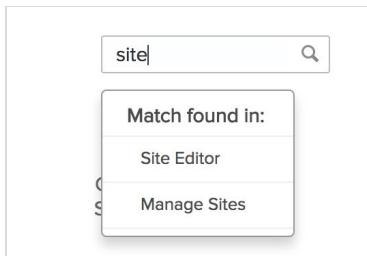
The screenshot displays the Spigit Administration interface. At the top, there is a navigation bar with links for Home, Post Idea, View Ideas, Dashboard, and Administration. The Administration link is currently selected, causing the menu below it to expand. The expanded menu includes five categories: User Management, Idea Management, Display & Branding, Feature Management, and General Settings. Each category has a corresponding icon and a dropdown arrow. Below the navigation bar, the main content area is titled "Administration" and "Customer Feedback". On the left, there is a section titled "Theme Editor" with a "Logo" field containing the Spigit logo and a "Change" button. A note below the logo says "Max size of 120px height or 470px width.". On the right, there is a "Colors" section with "Brand Color" and "Button Text Color" fields, each with a color swatch. To the right of these fields is a "Preview" section with two buttons: "PRIMARY" (orange) and "SECONDARY" (light orange).

### Key Changes

The Administration screen has been redesigned with a simple navigation bar at the top, enabling you to easily move between different Administration pages. Administration pages have been reorganized into five key areas: User Management, Idea Management, Display & Branding, Feature Management and General Settings. Individual Administration pages have also been restructured with a cleaner look and feel, and help text neatly tucked away in tooltips. When Administration pages are selected, they display beneath this navigation bar, so you remain in the Admin context, and never need to click the back button to navigate to a new area.

For added context, the name of the challenge or community currently in view is listed above the navigation bar. In addition, when selecting an Administration link, the menu displays a “...”

indicator, and the menu item selected is checked to indicate which area you are working in. Spigit will remember which Administration area you visited last during this session, and will return you to that screen when you revisit Administration during the same session.



For ease of use, a simple search enables you to quickly find the Administration page you are looking for. Selecting an option under the “Match found in:” menu will open the relevant page in the Administration area.

## 2. Idea Tracking

### Overview

Tracking value that is obtained from your program is vitally important. Having the ability to easily display estimated results and to track ideas being implemented is key to the success of any innovation team.

Value tracking begins with the decisions made at the end of a challenge or campaign. These decisions are based on crowd prioritization, expert opinion and estimated impact. Often, they are the culmination of weeks (and sometimes months) of effort. Our new and improved idea closure feature seeks to capture the decisions made, as well as the estimated impact of ideas that are selected for further development. These impact estimates are then carried forward to our business intelligence dashboards, allowing you to track all of your selected ideas.

Close this idea

New API Management Interface  
by Anonymous on 07/18/2017 03:21 PM CDT

When closing an idea, you must determine whether the idea has exited successfully or unsuccessfully.

Was the idea selected?

Yes  
 No

What is the Primary annual Impact?\* ⓘ

Time Savings \$

Quantify based on your selection\*

What is the annual Secondary Impact?

Time Savings \$

**Cancel** **Submit**

### Key Changes

The Idea Closure form now includes a customizable set of questions designed to capture the estimated impact of each idea that is closed. The closure form comes with the following questions as standard and these cannot be removed:

- Was the Idea Selected?\*
- What is the Primary annual Impact?\*
- Quantify based upon your selection\*
- What will the next steps be?\*

The Idea Closure can also be modified with our new easy-to-use Idea Closure Template, accessible from the Idea Management link in the Administration area.

The Idea Closure Template features a drag and drop builder, similar to our Idea Template builder, so you can tailor your Idea Closure Form to match the needs of each challenge.

Idea Closure Template

Form Elements	Preview
<input type="checkbox"/> Text Field	Was the idea selected? <input type="radio"/> Yes <input type="radio"/> No
<input type="checkbox"/> Drop Down	What is the Primary annual Impact? *
<input type="checkbox"/> Rich Text Editor	Quantify based on your selection *
<input checked="" type="checkbox"/> Checkbox	What is the annual Secondary Impact?
<input type="checkbox"/> Checkbox Group	Quantify based on your selection
<input type="checkbox"/> Radio Group	What will the next steps be? *
<input type="checkbox"/> Date Field	
<input type="checkbox"/> Numeric Field	Words: 0, Characters: 0

\* Required

**Save Template** View XML

Spigit's flexibility carries forward into our reporting tools, where you can capture any custom fields you've added via the template editor for tracking impact and value.

**Note:** We have improved the bulk idea closure process to comply with our new idea closure functionality. This means that idea closure will be available within each idea rather than through the bulk closure panel.

Please also note that if you were using the original version of close idea functionality, your Close Idea Template questions will automatically be ported over to our new Close Idea Template. If you wish to update the Close Idea Template with new questions, we recommend updating the old template prior to upgrading to this new version, rather than updating the new Close Idea template after the upgrade. Updating the new template after the upgrade will result in conflicts with the old template.

### 3. Notification Configuration Changes

#### Overview

All email notifications are now easily managed from the Email Templates option inside of Administration. We have improved email management there to allow simpler configuration of both individual and challenge/community wide email capabilities.

## Key Changes

Email notifications can be activated or deactivated at the challenge/community level by accessing the 'Settings' section on the 'Email Templates' page. By default, emails will be set to active.

**Note:** Disabling all emails does not include the Forgot Username or Forgot Password emails.

## Email Templates

### Settings

#### General Settings

Reply To [i](#)

webadmin@spigit.com

Disable all emails [i](#)

Forgot Username and Forgot Password emails are exempt

[Submit](#)

[Cancel](#)

Idea Graduation Notice: from Submission to Crowd ... [i](#)

Subject  
Idea Graduation Notice.

Body

Congratulations! \${nodetitle}, moved to a new stage! Contact your Administrator or Moderator for any questions or comments.

Words: 17, Characters: 125 [i](#)

Show Variables  
 Active

[Cancel](#) [Update](#)

Individual notifications may be activated or deactivated via a simple check mark, which is presented in the email pop up when clicking on the name of an email notification.

The 'Email Type' selector, previously available on each email template, has been deprecated for easier configuration. Users can continue to unsubscribe from individual emails in the Notifications Preference section in their profile. (Users will be directed to their profile when unsubscribing from an email).

All email templates are managed from a single screen, with pop ups for editing individual templates, so it's simpler to make and keep track of changes. The list of Email Notifications now clearly indicates which emails are active, so you don't need to click into the notification template itself to see its status.

Finally, the email options and messages that previously were available through the 'Edit Challenge' menu have been removed. All Challenge launch and phase related email is now controlled through the new email administration section. This removes the need to activate/deactivate emails in multiple parts of the same challenge.

## Email Templates

- [Settings](#)
- [User Settings](#)
- Idea Submission**

### Submitted Ideas

- [Idea Submission Notice to Administrators and Moderators](#)
- [✓ Idea Submission Confirmation to Owner](#)
- [✓ Email Notice for Idea Posted](#)
- [✓ Emailed Idea Is a Duplicate](#)

### Ideas Held in Moderation

- [✓ Idea Put in Moderation - Notice to Administrators and Moderators](#)
- [✓ Notice that Idea in Moderation Has Been Approved](#)
- [✓ Notice that Idea in Moderation Has Been Rejected](#)

- [Idea Graduation](#)
- [Content Management](#)
- [Comments](#)
- [Tasks](#)
- [Store](#)
- [Misc](#)

## 4. Pairwise Tile Redesign

### Overview

The idea tiles displayed in Pairwise voting have been updated to bring them in line with our new design, introduced in the Fall 2017 release, and to address ongoing feedback from our customers.



**IOT Can be used as tool By the CRA-Cash replenishment Agencies for the better management and Theft Prevention**

Dear Sir, Today is world where the banking services are becoming more and more convenient day by day.Cash providing services are provided at the short notice & the ATM are providing by the different Banks and the ATM Management Services ...

[Vote](#)

VS



**Spigit Smart Home Services**

We are moving into digital world and we are also seeing some of the IOT based application like senior based heaters and kitchen items on Videos of technology delivery but not mostly used in real time in the market. This Idea is to bring a product ...

[Vote](#)

### Key Changes

The layout of the idea tiles will mimic ideas on the View Ideas page, with a vertical display and a horizontal image at the top, when images are present.

The full idea title and image will continue to be clickable as a way to access the Idea Lightbox and read more about each idea.

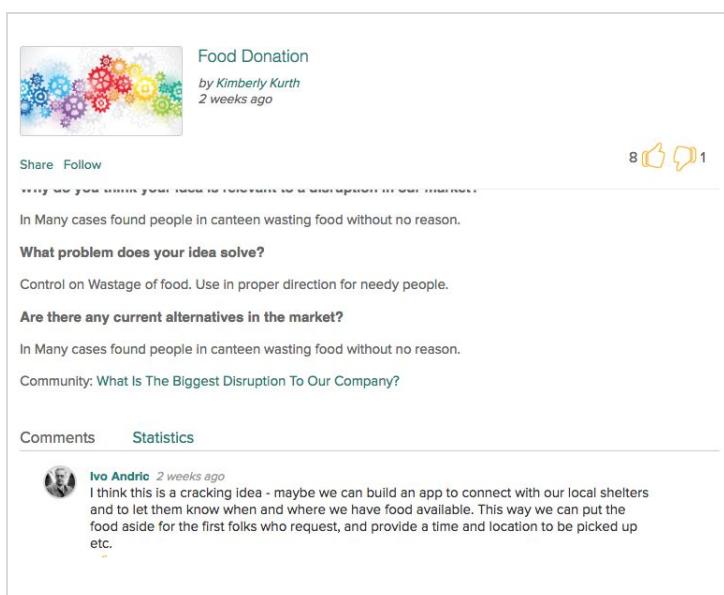
The idea description will once again be displayed on the idea tiles, after having been removed in the Fall 2017 release. This is in response to feedback that having the description present encouraged participants to learn more about each idea before casting a vote.

The idea author's name will be removed from the idea tile in response to feedback that having the name present sometimes influenced voting decisions. Our belief is that removing the name will create a more fair and balanced environment for voting. This update to **Pairwise** voting is our first step towards implementing a more level playing field for voting and rating ideas. We look forward to your feedback as we consider this direction for other voting and rating features.

## 5. Idea Lightbox Redesign

### Overview

The Idea Lightbox has been redesigned to increase usability and update this feature to our new design approach.



**Food Donation**  
by Kimberly Kurth  
2 weeks ago

Share Follow

In Many cases found people in canteen wasting food without no reason.

**What problem does your idea solve?**

Control on Wastage of food. Use in proper direction for needy people.

**Are there any current alternatives in the market?**

In Many cases found people in canteen wasting food without no reason.

Community: [What Is The Biggest Disruption To Our Company?](#)

[Comments](#) [Statistics](#)

**Ivo Andric** 2 weeks ago

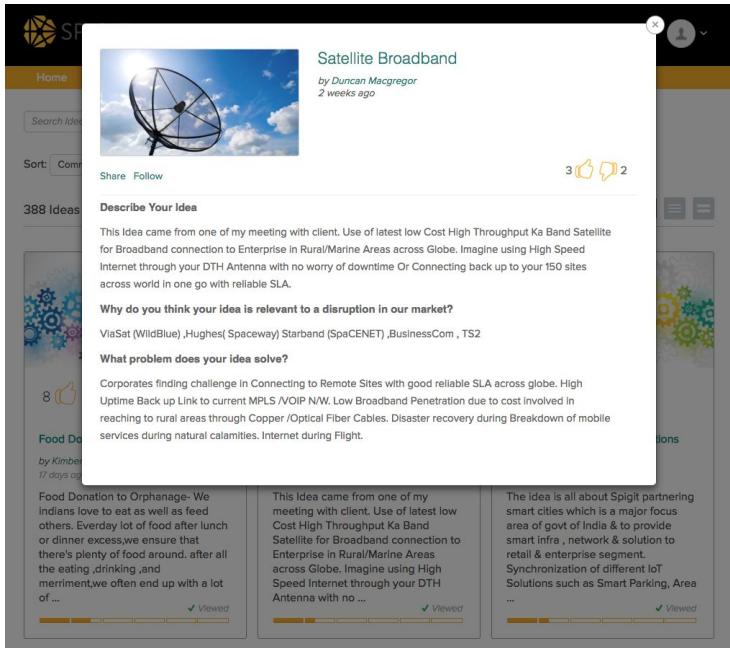
I think this is a cracking idea - maybe we can build an app to connect with our local shelters and to let them know when and where we have food available. This way we can put the food aside for the first folks who request, and provide a time and location to be picked up etc.

with an option to view previous comments.

The **Statistics** tab has been updated with a more modern design, and is accessible below the idea details, beside the comments.

### Key Changes

Comments are now part of the idea display, so you simply scroll down to see them, moving with ease between the idea details and related commentary. When scrolling through the idea details, the idea title and image automatically minimize so that more of the idea details and commentary are visible. Once you begin to view the comments, the new comment box sticks to the bottom of the lightbox so that comments can be added easily at any time. When there are many comments to read, the most recent comments will display, along



The **Activity** tab has been removed to better match the Idea page.

The link to the **idea page** that appeared in the bottom right corner of the lightbox has been removed, and the idea page can still be accessed by **clicking on the idea title or image**.

The lightbox availability has now been increased to include the **Viewideas** page. When clicking an idea image or title, the lightbox will appear on the page. Users will then be able to collaborate, rate or read the idea before clicking the close option and returning to their search/previous view

of the **Viewideas** page.

**Note:** The lightbox click will count as a ‘read’ idea for the purposes of filtering “Ideas I have not viewed”.

As a reminder. If you remove the **comment** widget on the idea page, this does not impact the comments on the idea lightbox. The comments will continue to appear. Permissions should be used to restrict comment posting.

## 6. Site Challenges Redesign

### Overview

The Site Challenges display has been updated to our new design schema to better highlight challenge information, more clearly articulate challenge phases and status and improve the display when only a single challenge is running.

8 Challenges      + New Challenge      This Community      Open Challenges

**DISRUPTION**

What Is The Biggest Disruption To Our Company?  
Challenge ... Phase ends: 28 days ⓘ

388 IDEAS    202 VOTES    20 COMMENTS    464 VIEWS

How Might We Help You Reach Your Full Potential Here?  
Ideation &... Phase ends: 851 days ⓘ

77 IDEAS    0 VOTES    0 COMMENTS    0 VIEWS

Help us Prioritize our R&D Projects  
Idea Submi... Phase ends: 1279 days ⓘ

39 IDEAS    0 VOTES    0 COMMENTS    0 VIEWS

As partners, how might we improve our supply chain process  
Ideation &... Phase ends: 1477 days ⓘ

36 IDEAS    0 VOTES    0 COMMENTS    4 VIEWS

LOAD MORE CHALLENGES

Draft, Scheduled, Closed and Archived challenges contain a status banner atop the challenge tile to differentiate them from ongoing challenges.

Existing images will be managed by our image processing system during the upgrade process. We advise clients to ensure all challenge images are a minimum size of 450 pixels x 250 pixels so that they display correctly in the new format.

## Key Changes

The challenge header lists the number of challenges that meet the selected viewing criteria.

When the Challenges page loads, up to four challenges load at a time. Users may click on the “Load More Challenges” link to see more of the challenges that meet the selected criteria.

Challenge tiles are now larger, and display two across the page instead of three. On each tile, engagement metrics are displayed in the primary brand color for greater visibility. Challenge phase details have been simplified into a clear statement of the current phase, and remaining time in that phase.

Closed: Jan 14, 2018

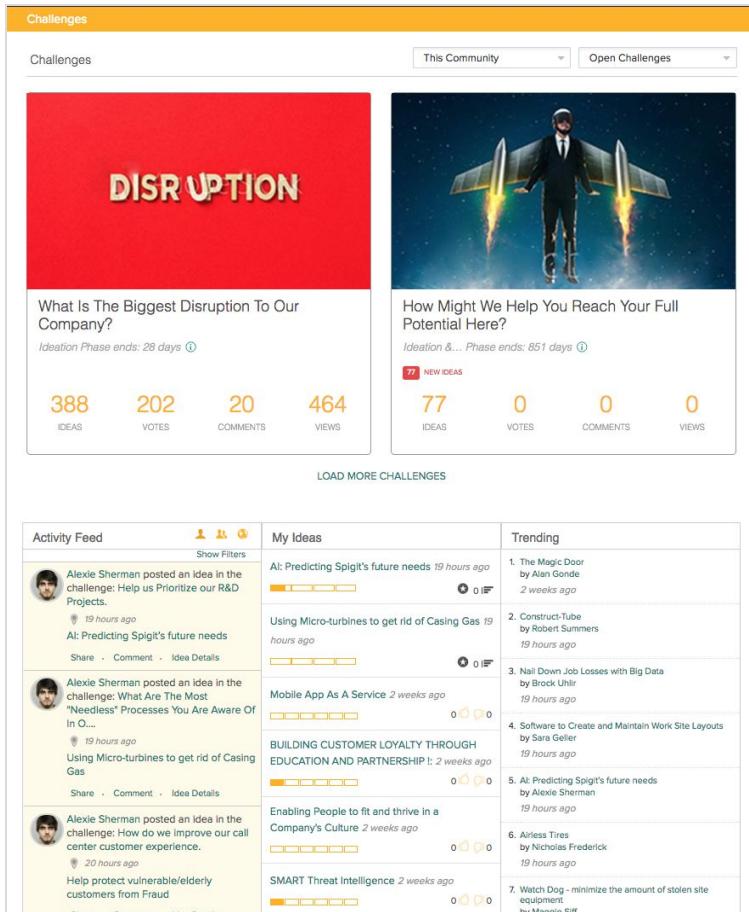
Build a new Alexa or Google Home Skill

26 IDEAS    179 VOTES    42 COMMENTS    150 VIEWS

## 7. New Application Homepage

### Overview

The new application homepage combines the most used elements of the activity stream with the updated Site Challenges view.



The screenshot displays the new application homepage. At the top, there's a "Challenges" section with two large tiles. The left tile is red and features the word "DISRUPTION". The right tile shows a man in a suit standing on a rocket ship against a starry background. Below these are two smaller cards: one for "What Is The Biggest Disruption To Our Company?" and another for "How Might We Help You Reach Your Full Potential Here?". The "What Is The Biggest Disruption To Our Company?" card has 388 ideas, 202 votes, 20 comments, and 464 views. The "How Might We Help You Reach Your Full Potential Here?" card has 77 ideas, 0 votes, 0 comments, and 0 views. Below the challenges is a "LOAD MORE CHALLENGES" button.

Below the challenges is the "Activity Feed" section, which lists three recent posts by user Alexie Sherman:

- Alexie Sherman posted an idea in the challenge: Help us Prioritize our R&D Projects. 19 hours ago
- Alexie Sherman posted an idea in the challenge: What Are The Most "Needless" Processes You Are Aware Of In O... 19 hours ago
- Alexie Sherman posted an idea in the challenge: How do we improve our call center customer experience. 20 hours ago

Below the activity feed is the "My Ideas" section, which shows several recent posts:

- AI: Predicting Spigit's future needs 19 hours ago
- Using Micro-turbines to get rid of Casing Gas 19 hours ago
- Mobile App As A Service 2 weeks ago
- BUILDING CUSTOMER LOYALTY THROUGH EDUCATION AND PARTNERSHIP! 2 weeks ago
- Enabling People to fit and thrive in a Company's Culture 2 weeks ago
- SMART Threat Intelligence 2 weeks ago

Finally, there's a "Trending" section listing seven recent posts:

1. The Magic Door by Alan Gonde 2 weeks ago
2. Construct-Tube by Robert Summers 19 hours ago
3. Nail Down Job Losses with Big Data by Brock Uhr 19 hours ago
4. Software to Create and Maintain Work Site Layouts by Sara Geller 19 hours ago
5. AI: Predicting Spigit's future needs by Alexie Sherman 19 hours ago
6. Airless Tires by Nicholas Frederick 19 hours ago
7. Watch Dog - minimize the amount of stolen site equipment by Maciee Rift 19 hours ago

Existing communities will continue to have the original Activity Stream page available.

## 8. Site Health Page Update

### Overview

The Site Health page has been updated with a more modern design.

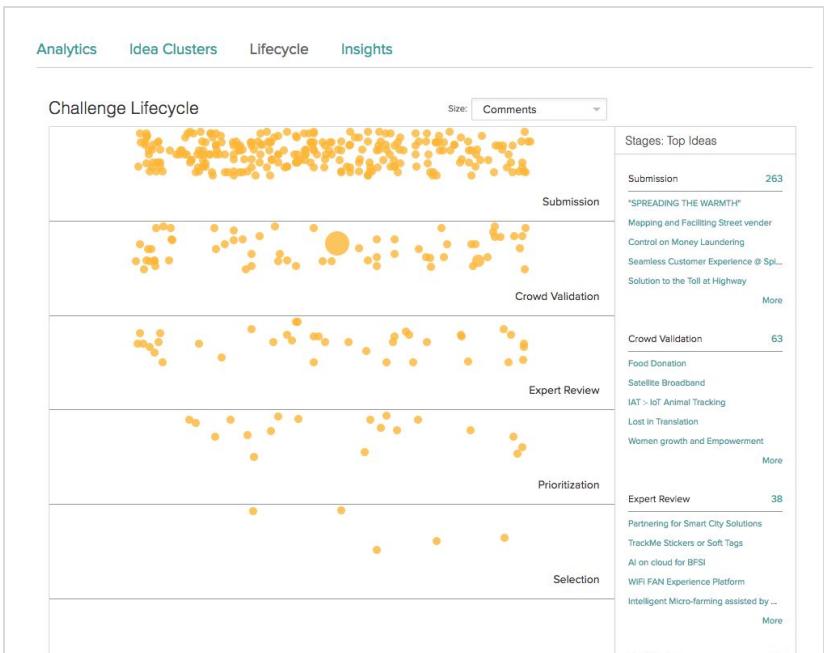
### Key Changes

The bubble diagram has been updated with a more modern, two-dimensional layout. The bubbles, representing ideas, now appear in your brand color and are more clearly

### Key Changes

The Site Challenges widget spans the top of the page, and displays your most pressing challenges using the newly redesigned challenge tiles. Two challenges are displayed when the page first loads to highlight ongoing challenges, and the user may click “Load More Challenges” to view more. Below it, the activity feed is displayed alongside the My Ideas and Trending widgets. It is possible to add widgets to the page via the Site Editor.

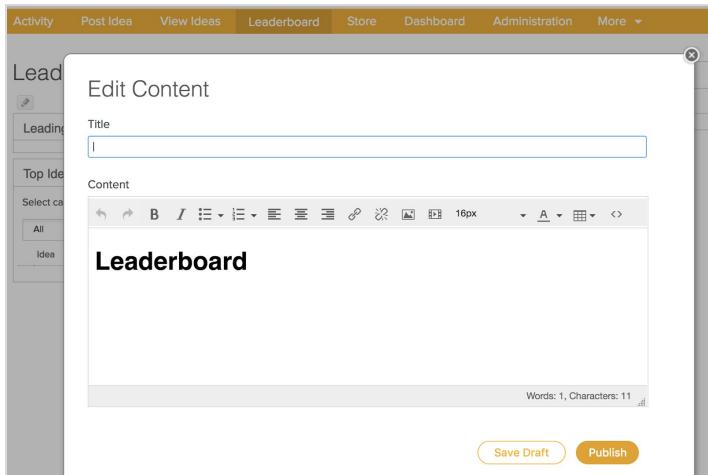
Once you've upgraded to this release, this new application homepage will replace the Activity Stream page in any new communities you create that do not inherit their site definition from an existing community.



distinguishable when you mouse over an idea title on the right side of the screen. The font and placement of idea stage labels have been updated to make them easier to read.

The 'Size' filter has been moved outside of the diagram to more clearly indicate that selecting the filter affects the display of all stages in the diagram. Ideas now flow down through the idea stage funnel, towards selection and implementation.

## 9. Editable Widget Publishing



For easier widget publishing, editable widgets are now modified on the page where they appear, rather than on a separate 'Edit Content' page.

Clicking on the pencil icon will display a pop-up window for editing the widget content. Clicking 'publish' will automatically apply the changes, remove the pop-up and display the page with the updated editable widget on it.

## 10. 'Views' Count Update

### Overview

In this release we have standardized the 'Views' statistics across the Spigit platform. This change will make these statistics more easily understood, it will bring them inline with the Insights 'Visitor' counts for consistency with reporting, and will improve site performance.

### Key Changes

On the **Idea page**, there are two metrics related to views, 'Views' and 'Qualified Page Views'. 'Views' tallies every time the Idea Page is visited, even upon refresh. This count is not related to any graduation criteria and was merely a count of the number of page visits. Qualified Page Views are counted as one view per user per session time on an idea, and is used as a graduation metric for the idea. The majority of our clients use this metric as a way to gauge activity around an idea. In this release, we have retired the 'Views' metric and both areas will now reflect the Qualified Page Views count.

On the **User Profile page**, the view count has been removed from the stats widget. In our research, this is an old social networking 'popularity' dynamic, no longer used in most standard social networking tools.

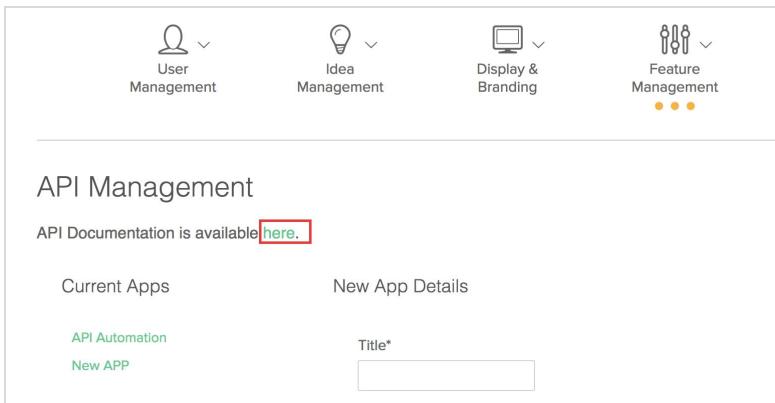
On the **Challenge Homepage & Challenge Tiles**, the challenge views represented the sum of all 'Views', within each idea in the challenge. This count has been updated to represent the number of users who visited the challenge (per session) regardless of where they entered the challenge or which page they viewed.

## 11. API Updates

Conversation is a key factor in the development of ideas. With this release, you can now tap into those important conversations by using our API to access comments and replies related to ideas.

This release introduces three new interaction points:

1. Get comments (and replies to comments) on a specific idea
2. Post a comment on an idea
3. Post a reply to a comment on an idea



Full details of Spigit's API capabilities can be found within your instance of Spigit at </docs/api/index.html>, or simply follow the link on the API Management screen, found in the Feature Management section of Administration.

## 12. Security Updates and Fixes

### Support for GDPR Compliance

General Data Protection Regulation (GDPR) is a collection of data privacy and data protection laws enforceable in Europe. Organizations in the EU are subject to these regulations, as well as organizations that process or store personal data belonging to citizens of the EU. GDPR will begin to be enforced on May 25, 2018.

Among GDPR regulations is the requirement that a data subject (person whose data is being processed or stored) can request to see all of their information, have corrections made if information is incorrect, or have their information deleted at their request. While the first two are already supported by Spigit, the ability to have information deleted was added in this release to bring Spigit software into compliance with GDPR regulations.

Super administrator may accomplish this using the link marked 'Remove User Identity', which is available on the Edit User page. By design, to fully comply with GDPR, this course of action has instance wide impact, is permanent and cannot be undone. As such, it is only available at the main community and to super administrators, and they are prompted to ensure they understand the impact and still wish to continue. When a user's identity is removed, all personally identifiable information, such as their name, email and user attributes are anonymized so that they are no longer attributable to that person. Any content this user may have added, such as ideas and comments, will remain in Spigit but will reference the anonymized identity. The anonymized user is also disabled in Spigit and any user attribute fields are locked, so this user can no longer log in with the same user ID, or have their user attributes modified.

### Cross Site Scripting Prevention

We have tightened our approach to cross site scripting prevention by switching from blacklisting to whitelisting for sanitizing data that is entered into Spigit. This change in approach was recommended by our contracted penetration tester as a way to enhance security.

## 13. Retired Widgets

The Spigit team is always working to streamline our software so that we can create the best experience possible for our users. A key part of this effort involves the removal of widgets and features that are either no longer in use, or no longer needed. In this release, we have retired the following widgets:

The Idea\_stages\_display widget is no longer available. This widget was initially designed for the View Ideas page. With the newly designed View Ideas page released in the Fall of 2017, this widget became obsolete.

## 14. Removed Settings and Functionality

In this release we have removed the following settings and functionality:

### Core Spigit Pages in the Site Editor

To protect against accidental deletion of core Spigit pages, we've prevented Administrators from removing these pages via the Site Editor. The following core pages no longer contain an X icon for removing them: Predictions, Prediction Results, Trends, Idea Clusters, Most Active Markets.

### Widget Placement

To allow easier management of the site editor widgets and to standardize pages across Spigit, certain widgets can now only be added on relevant pages for which they were designed, and will no longer appear in the widget listing for other pages. In addition, certain widgets will not be removable to prevent users from accidentally deleting core elements of those pages.

*The Challenge Home page contains the following widgets by default:*

- Site challenge home (non-removable)
- Site challenge countdown (removable)
- Site challenge stats (removable)
- Most popular ideas (removable)
- Site challenge top innovators (removable)
- Activity stream home (removable)

*These may optionally be added to the Challenge Home page:*

- All editable widgets (removable)

*The Activity Stream page contains the following widgets by default:*

- Open Challenges (non removable)
- Activity Stream (non removable)
- My Ideas (non removable)

- Trending (non removable)

*These may optionally be added to the Activity Stream page:*

- All editable widgets (removable)

*The View Idea page contains the following widgets by default:*

- View\_Idea\_Fresh (non removable)
- View\_idea\_comments\_fresh (removable)
- View\_All\_Tasks\_Fresh (removable)
- Idea\_stats (removable)
- Team\_members (removable)
- Attachments (removable)
- Similar ideas (removable)
- Control panel (removable)

*These may optionally be added to the View Idea page:*

- Idea\_reviews\_scores\_fresh (removable)
- Project\_manager (removable)
- All Editable\_widgets (removable)

*The Post Idea page contains the following widgets by default:*

- Post\_idea\_header (removable)
- Post\_idea\_tips (removable)
- Post\_idea\_fresh (non-removable)

*These may optionally be added to the Post Idea page:*

- All editable widgets (removable)

When removing a widget you will need to refresh the page in order to have it appear back in the widget listing. If you are removing a widget from one of the pages listed above, and it is not a widget listed in the options above (the widget was added prior to this upgrade), the removed widget will not appear back in the widget listing.

## **Importing Team Members**

The ability to import team members has been removed due to lack of use. This function was previously available on the Import Users & Ideas page in Administration.

## **Email Friend History**

The ‘Email Friend History’ option is no longer available in the ‘user\_stats’ widget on the User Profile page. This option referenced old functionality, no longer available in Spigit.

## Email Types Designation in Email Templates

To simplify notifications in Spigit, the email types designation has been removed from the email related Administration areas, Email Templates & Email Users.

## Subscriptions

The subscriptions link, previously available in each user's avatar menu, has been removed. This link enabled users to set their overall notification preferences and subscribe or unsubscribe to particular email types. The email types designation has been removed from Spigit, however, users may continue to set their overall notification preference on their profile page according to their preferred frequency. The 'Never' frequency has been renamed 'Unsubscribe'. To simplify managing notifications and other elements of your profile, all widgets on the profile page will be expanded when the page loads.

## Show Idea Stats to All Users

The setting to 'Show Idea Stats to All Users' will now be set to 'On' by default and the setting has been removed to simplify the Administration panel.

## Moderate Idea Threads

The Moderate Idea Threads feature allowed comments on an idea to be reviewed by Moderators before being posted to the Idea. This feature has been removed due to lack of use. As a result, the related 'Show Moderate Threads' options has been removed from the Idea Management section of Administration panel, and the 'Moderate Idea Threads' option has been removed from the Post Idea page.

## Idea Count in Category Widget

The setting 'Show Idea Count in Category Widget' which was previously available in Administration > Turn On/off Features has been removed to simplify the administration experiences. Going forward, the number of ideas in a category will always be displayed in the Category widget.

## Registering With a Different Email Than Invited With

To increase security, users can no longer register for Spigit with a different email address than the one to whom the administrator sent an invite. The related configuration setting, 'Can the user register with a different email address than the one the invite was sent to', previously available in Administration > User Experience Management has been removed.

## SSO Enabled Sites

A change has been made to how SSO is handled within the application. Moving forward SSO enabled sites will no longer have the option to have a public community within the instance. **You do not need to make any changes to your SSO for the upgrade.** We will coordinate with you to make SSO changes when your certificate expires next.

## 15. Additional Desktop Updates

### Deleting Ideas

When deleting an idea, a new warning message describes the effects of the delete action.

We have rolled back a setting changed during our fall release based upon client feedback. By default, only super admins and administrators can delete ideas, not idea owners. To allow idea owners to delete ideas, an instance level configuration must be set.

Also, Experts will no longer be able to delete ideas. This action is reserved for the Moderator, Admin and Super Admin roles.

### Email Notifications

Users are no longer automatically subscribed to an idea they comment upon. This is to reduce the amount of email that users receive.

### Idea Display Updates

Parenthesis have been removed from the idea statistics widget and the Idea Lightbox.

The design of check marks next to completed Graduation Tasks has been altered in both the ViewIdea page and the Lightbox and now corresponds with the selected brand color.

### Pop-up Windows

Prior to this release, clicking away from a pop-up window closed the pop-up. In response to feedback that experts were occasionally losing their in-progress reviews, we've updated this behavior so that clicking away no longer closes the pop-up. This affects all pop-ups such as the Idea Lightbox, expert reviews and email templates.

### Tasks

Updating of completed tasks is now restricted to the metadata about the task. Only the task 'Display Name', 'Description' and 'Can be viewed by' fields can be updated; the actual content of the task cannot. This is to prevent accidental deletion of task data.

### Top Contributors Leaderboard

The Top Contributors leaderboard now excludes adding an attachment from the activity count. Allowing attachments to count as a separate activity occasionally skewed challenge standing, where attachments were popular.

## **View Ideas Page - Searching & Filtering**

The View Ideas page will now search only active stages by default. To extend idea search results to all stages, or to a particular stage, you may use the filter atop the View Ideas page or in the Advanced Search on View Ideas.

The advanced search ‘Username’ field will now look up first name, last name and username fields for each user when performing the search. The drop down ‘results’ section will remain unchanged but the search itself will provide matching.

## **Widget Updates**

The SiteChallenges widget will now be available to select on the Activity Stream. page.

The Ideas of the Day widget will now be available to select on the custom pages.

As part of the broader **Administration** redesign, we have revisited many individual admin features and updated them to increase usability:

### **API Management**

API documentation is now linked from the API panel in administration.

## **Create Community**

The option to create a community is no longer available when administering a challenge, since communities cannot be created as children of challenges.

## **Community & Challenge Setup**

On the Site Settings page, which has been renamed ‘Setup Settings’ in this release, community language has been removed to more clearly indicate that these settings apply whether you are setting up a community or a challenge. For example, the ‘Community Access’ label has been changed to ‘Access’ and ‘Community Title’ has changed to ‘Title’.

The email announcement and reminder checkboxes will no longer be available on the create (if copying a template) and edit challenge pages. The same will be true of all phase related emails. They will remain deactivated by default.

## **Email Templates**

The following email templates have been removed; ideaAlreadyPosted, ideaSubmitByEmail and inviteToConnect as they are no longer used due to feature changes.

Email templates related to the Store and Auction features have been relabeled to make them consistent with Store and Auction functionality.

## **Idea Management**

Idea Expiration labels and tooltips in the Idea Management section of Administration have been

made clearer.

### Legal Terms & Conditions

For easier management of legal terms and conditions, Terms of Service and Additional Terms and Conditions are now managed from one central location in Administration > General Settings > Legal. The Terms of Service page also includes information regarding where Terms of Service will appear on your site.

### Site Editor

We have reinstated the ability to place the Insights Dashboard on any page, instead of restricting it to the Dashboard page, by adding back the widget that contained it.

### User Management

The Actions panel inside of Administration > User Management > Users is now context-aware. While administering a community, language will be community specific, such as 'Community Access'; while administering a challenge, the language will be challenge-specific as in 'Challenge Access'.

In addition, the 'Add User' action on the Users page will now offer a contextual message confirming that the user has been added.

### User Roles

It is no longer possible to delete system roles such as Administrator and Report Analyst. This is to prevent accidental deletion of core roles.

### View Ideas Settings

The 'Search All stages by default' setting will now be set to false for all new challenges and communities created after updating to this version of Spigit, and the setting has been removed. This setting was previously available in the Turn On/Off Features section of Administration. You may use the filter atop the View Ideas page or in the Advanced Search on View Ideas to search all stages.

## 16. Desktop Fixes

1. TinyMCE image orientation now corresponds to portrait.
2. When browsing the View Ideas page, the browser tab now contains the challenge or community name and page name.
3. In the Go Menu, which routes users to individual challenges and communities, the "Open Challenges" and "Communities" headers were clickable but resulted in a "Page Not Found" error. These headers are no longer clickable.

4. We've corrected the behaviour of the mouse icon when hovering over the "Click Here for Help" link on the Import page in Administration.
5. The "Yes" and "No" options on the Idea Closure form are now aligned with their corresponding radio buttons.
6. We've fixed an issue where setting email frequency to "Never" resulted in email still being sent.
7. The date field was displaying with an incorrect string inside of the "Recent Activity" widget of the User Profile. This has been remedied.
8. An intermittent issue which caused the browser tooltip to not display when hovering over the phase delete 'x' has been fixed.
9. The phase end time email reminders now display the same timezone.
10. The issue where the advanced user search page calendars were unresponsive has been corrected.
11. The issue where the '+' sign had not worked when adding an expression in the advanced user search has been fixed.
12. The 'Location' field will now display when accessing the mini profile.
13. The Predictions Settings popup now displays with correct labels.
14. An issue that permitted the deletion of an inactive stage when ideas were not entered has been fixed.
15. The link color help text is now visible inside of the Theme Editor.
16. The "Email Announcements" popup in the Challenge Management section is now aligned.
17. The "Spigit Announcements" popup is now properly formatted irrespective of the page being viewed at access.
18. The selected value filter is now shown when executing a saved search on the View Ideas page.
19. The Site Challenges page will now display the correct browser label in all languages.
20. An intermittent error whereby the inline editor click did not display the editable view has been corrected.
21. All fields now display when accessing the 'Saved Search' popup on the View Ideas page.
22. A mouse hover issue over the Go To Menu now allows the user to click.
23. The footer is now displayed on all pages. An issue that saw display issues on shorter pages has now been corrected.
24. When accessing the API Management panel, the Terms & Conditions popup now displays with content populated.
25. Invalid fields are highlighted in yellow when attempting to create a challenge.
26. The inbox counter color will no longer display with a white background.
27. The right hand border of the 'Search' field inside of the Activity Stream widget now displays correctly.
28. Clicking the Envelope icon in the header now consistently drives the Inbox pop up to open.

29. Sharing an idea in draft mode will now produce a valid link for the recipient to click on and view the draft idea.
30. Report abuse notifications were being sent to Administrators immediately, even when Admin notifications preferences were set to Daily. Going forward, abuse notifications will respect the notification preferences of the Admins who receive them.
31. The sign in page information now displays per the design when using the Arabic localization.
32. When creating custom pages using the site editor, the page name will perform a lookup, preventing page names being duplicated.
33. Setting high graduation thresholds for qualified page views and votes will no longer result in an error message.
34. If a site is set to 'Public', the registration process will now allow a new user to sign up without issue if they are required to complete more than the standard registration questions.
35. The ideas activity report has been included to include the source of where the idea was submitted. Either by Desktop or Mobile.
36. The Challenges widget is now available on the Activity Stream page and has been renamed to Challenges from widget.title.sitechallengelist
37. When using a public site, a user that is not logged in will be directed to the login page when attempting to vote from the idea lightbox.
38. Voting in public instances will now only make calls to our database if the user is logged in, correcting some sporadic issues seen previously.
39. If the User Autosuggest field is used on an idea form, any edits to that field after posting an idea will result in published changes.
40. When placing an editable widget on a page using the Site Editor, the preview icon now works consistently.
41. On occasions where custom registration questions are in use, the database will now store and make them available.
42. Following reports of issues displaying the Challenge tiles within the SiteChallenges page, we have implemented a fix to ensure they display on the first access to the page.
43. The display of more than six store items has now been fixed to ensure that users are able to access all items listed.
44. An issue where duplicate ideas would be visible on the ViewIdeas page has now been corrected.
45. Widgets added to pages could not be removed in certain circumstances. Now, they can always be removed.
46. The 'Views' count will now display the correct number when the page is refreshed.
47. The 'Ideas Ranked by Score' leaderboard now displays the correct idea when clicking on the Idea title.
48. Users reported that when they access the date field in the advanced search pop up but did not actually select a date, it locked them out of search unless they closed the pop up. This has now been fixed.

49. An issue whereby the ‘Limit Pairwise Votes’ option was not displaying has now been corrected.
50. The ‘More’ option is now anchored when viewing the site in Japanese.
51. Clients using the French localization had reported issues during certain navigation both to and from the Activity Stream. We have investigated this and corrected the behavior so that the French Localization displays strings correctly.
52. When sites are localized to French language, the site editor will now display correctly.
53. Idea titles will now be displayed correctly when using the French localization feature.
54. The ‘Now Viewing’ label is now correctly translated in Spanish.
55. We’ve corrected a spacing issues on the “Similar Ideas Found” text when using the French language setting.
56. The “Innovation Market” page will now display the correct translation of ‘Category’ in Latin Spanish.
57. A “=” character no longer displays when viewing ‘Terms of Service’ links in Spanish and Latin Spanish languages.
58. The create community options now displays the correct Latin Spanish translation.
59. Alignment issues on the Users Administration panel have been corrected for all localized languages.
60. It is now possible to post an idea that does not contain the Description/Content field in it’s template.
61. We’ve corrected a mismatch of displayed rankings versus actual rankings in the ‘Top Innovators’ leaderboard.
62. When carrying out an advanced search using the Viewideas filters, they will now correspond to the selected criteria from the Advanced Search pop up.
63. The ‘Go To’, ‘Inbox’ and ‘Search’ are now editable using the Language Development Kit.
64. The ‘View Template’ option will now display completely on the Reports page.
65. The browser tab display name will appear correctly irrespective of the page being viewed.
66. The stages filter now corresponds with the setting used in the advanced search.
67. When a site is public and a user is NOT signed in, all rating icons (idea and comments) will now be inactive. When a user clicks on a rating, the user will be taken to the login page.

## 17. Mobile Updates and Fixes

### Updates

The maximum image size for idea images posted in the mobile experience has been increased from 3MB to 6MB, making it easier to upload photos taken on your mobile device.

### Fixes

1. We've fixed an issue for public sites where the sign in page did not appear when attempting to vote.
2. An issue whereby the user was not immediately directed to the idea detail after clicking a deep link has been fixed.
3. The display of the 'Location' field in the mobile profile was not consistent between iOS and Android browsers. This has now been fixed.
4. The anonymous setting is now respected fully for idea commenters.
5. An issue whereby pairwise displayed the "Pairwise.vote.pairs" label has been resolved.

## 18. Supported Browsers

Spigit supports the latest versions of Firefox (49), Chrome (55), Safari (9.1.1) and Internet Explorer 11 and Safari on iPhone, Chrome on Android.

Please note that 'Private Browsing' or 'Incognito Mode' is not supported on a Mobile Browser.

## 19. Supported Languages

English (United States)

French (France)

Spanish (Latin America)

Spanish (Spain)

Japanese (Japan)

Portuguese (Brazil)

Russian (Russia)

Chinese (China)

German (Germany)

Arabic (Saudi Arabia)

English (United Kingdom)