

| Feature <small>(Follow the hyperlink to view more details)</small> | How to Use | Considerations |
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| AppHome & SiteChallenge pages | On non-challenge communities, these two new pages may appear after upgrading. Use the Site Editor in the admin panel to reposition and update these new pages as desired. | Remember to hide the older “ActivityStream” page if you choose to use these new pages. These pages will only accept editable widgets when customizing. |
| Challenge Overview | The new Challenge Overview page must be enabled before using. Use the Site Editor in the admin panel to reposition and update this new page as desired. | Remember to hide the older “Home” page if you choose to use the Challenge Overview Page. Additionally, you may need to update any URLs that included a direct link to “.../Page/Home” |
| Skills and Interests | From anywhere on the instance, select the notification banner or navigate to skills and interests from the admin panel. Select "Add New" to add skills for users to choose from. Repeat the process for Interests. Once populated, users will receive a notification banner asking them to choose their own from the now-populated list. | Send out communications to your audience, informing them of the new feature and where/how to use it. If needed, visit the Help Center for a list of common skills and interests and more feature details. |
| User Profile and User Settings | All user profile pages will be automatically updated with no further action required. These pages are no longer customizable. | Methods of changing passwords, notifications, language preferences, and access to idea drafts have changed. Consider informing your audience of the profile and settings changes. |
| Achievements and Endorsements | Endorsements and Achievements must be enabled via the “Achievements” section in the admin panel before users can fully utilize it. Navigate to the configuration page and choose which elements to enabled. | Consider informing your audience of this new feature, to ensure the audience understands the desired behavior. |
| Use Case – Question and Answer | This new feature must be enabled in a challenge or community by navigating to the “idea settings” section in the admin panel. | A Q&A type challenge or community is a great method of engaging an audience with minimal administration effort. This works best in an “always-on” environment. |
| Comparable Ideas | This new feature is displayed automatically on the ViewIdea page, replacing the Similar Ideas widget. Additionally, when using the new “Consolidate Ideas” feature, which replaces the Merge and Combine feature, Comparable Ideas will be available to assist in consolidation efforts. | Consider updating your moderators and admins to inform them of the new consolidate and comparable ideas features, and how they work. |
| ViewIdea page | The newly formatted page will be automatically updated for all communities and challenges with no further action required. | Some elements on the previous ViewIdea page may no longer be displayed on the new page. Reference the “ViewIdeaOld” page at any time to compare pages. |
| Challenge Drawer | Idea pages now feature an automated restatement of the Challenge Image, Title and Description. This feature is automatically enabled with no further action required. The image chosen is determined by layout control template 1 or the challenge image. | Note: The challenge drawer will be displayed on the legacy “/Page/Home” when a custom template is used and may conflict with your design. |
| Idea Imagery and Thank You message | We’ve increased and randomized the images available to users when posting ideas. Additionally, users will receive a Thank You message once they submit each idea. These features are automatically enabled with no further action required. | |
| Challenge Update Email | The Challenge Update email is designed to pull audience members into the platform and increase engagement. This email includes 5 recently posted ideas and will be sent to any challenge member whenever an idea is posted within a 24 hour window. No action is needed to enable this new email. | Users may opt out of this email by using the “never” notification preference. Admins can disable this email via the email templates config. *Setting a challenge to “private login required” implies that all users on an instance will be members and hence receive this email. |

Remember to update desired communities, challenges, and challenge templates on your instance.