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Posted: July 14, 2022

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Upgrade Notes

Sync Upgrade Notes

General

 123439: Log4J was upgraded to Log4j2. As a result, customized log4j.xml files will need to be migrated to the Log4j2 format. A migration guide can be found here: https://logging.apache. org/log4j/2.x/manual/migration.html

Connector-Specific Upgrade Notes

BMC Remedy

- 125080: Any integrations including comments will need to remap the comment flow configuration.
- 124369: Upon upgrading, you may notice that previous BMC Remedy SOAP integration (s) result in a 404 Error that blocks migration. This is a result of the SOAP option deprecation. Migration can only occur after the new REST address is provided in Hub.

Please do not check "Use REST API" as this field has been deprecated. This field will produce errors if checked on the UI.

Any integrations should work as expected once the new endpoint has been entered, the information saved, and the migration complete.

Microsoft Azure DevOps Server

• 122570: The connector now only supports Team Explorer Everywhere version 14.136.0. After upgrading the product, Sync must be configured to use this version.

Fixes

Connector-Specific Fixes

Atlassian Jira

 125541: Fixed an issue where Xray Server support was enabled for unsupported versions of the Xray Server plugin.

- 125434: Fixed an issue where labels sometimes were not returned correctly on Jira Cloud.
- 124880: Fixed an issue where an error occurred when using OAuth for authentication.
- 124785: Fixed an issue where change detection was sometimes missed on Sprint artifacts.
- 124157: Fixed an issue that occurred when listing or retrieving attachments from Zephyr Cloud Test Executions.
- 120234: Fixed an issue where incorrect service desk types were assigned to artifacts.
- 122677: Fixed an issue where Sync failed to retry events when authentication expired.

Atlassian Jira Align

• 124219: Fixed an issue where the Developmental Process Step field could not be read.

BMC Remedy

- 125111: Fixed an issue where certain Remedy fields were not properly caching options.
- 122347: Fixed an issue where state transitions sometimes failed when enforcing date restrictions.
- 121462: Fixed an issue where the BMC Remedy connector could not retrieve attachments created via the Remedy SmartIT UI.

Broadcom Clarity

• 125669: Fixed an issue where sub-second values for Actuals Sum for Labor Resources caused an error.

Broadcom Rally

• 126015: Fixed an issue where the Blocked/Blocked Reason fields could not be updated.

IBM Engineering Requirements Management DOORS Family

• 125373: Fixed an issue where image attachments failed to synchronize.

IBM Engineering Requirements Management DOORS Next

• 123956: Fixed an issue where the connector could not retrieve artifacts created in versions earlier than 7.0.

IBM Engineering Workflow Management

- 124027: Fixed an issue where multiple users existing with the same username but different casing blocked artifacts from synchronizing.
- 121501: Fixed an issue where multiple users existing with the same ID but different casing blocked artifacts from synchronizing.

 125999: Fixed an issue where existing artifact links were cleared out when updating unrelated fields on an artifact.

Jama Connect

- 118490: Fixed an issue where mapping Jama link fields sometimes caused unnecessary change detection.
- 109827: Fixed an issue where an error would occur if the Full Name field was empty.

Micro Focus ALM Octane

 117846: Fixed an issue that sometimes prevented available workspaces from being listed.

Micro Focus PPM

• 124784: Fixed an issue where changes for some request items were not detected.

Microsoft Azure DevOps Server

 123236: Fixed an issue where tags were synchronized back to the repository using the tag ID instead of the tag label.

Microsoft Project Server

• 125138: Added a configuration option to specify the deployment type.

Planview Enterprise

• 124081: Fixed an issue where synchronizing multi-select fields failed or synchronized with incorrect values.

Planview LeanKit

- 125615: The LeanKit connector now returns a more accurate error response when lacking permissions to list users.
- 124584: Fixed an issue where an error occurred if a URL wasn't specified when synchronizing Web Links.
- 121412: Added IDs to error message to identify missing/deleted cards.
- 115011: Fixed an issue where the External Link URL field was not synchronized when it ended with space characters.

Polarion ALM

123989: Fixed an issue that occurred when retrieving fields with an empty label.

ServiceNow

 123121: Fixed an issue where the connector could not retrieve artifacts with a large number of fields.

Targetprocess

- 124735: Fixed an issue where an error occurred if the Display Name field was empty.
- 117575: Fixed an issue where the Priority field was not set properly when the ID was the same as the Label.

Tricentis qTest

• 123745: Fixed an issue where false credentials were not properly detected as such (and instead were treated as session expiry) during attachment upload.

Tricentis Tosca

124987: Fixed an issue where containers were sometimes not listed.

Features

Connector-Specific Features

Asana

• 111235: Added support for the Asana connector.

Atlassian Jira

- 123324: Added support for Xray Test Repository Board Folders as a container artifact.
- 123323: Added support for Xray Test Runs.
- 125458: Added support for Atlassian Jira Service Management version 5.0.

Blueprint

• 124799: Added support for Blueprint version 13.2.

BMC Remedy

- 125080: Added support for BMC Remedy public/private comments.
- 124369: The BMC Remedy SOAP option has been deprecated. Please ensure URLs are updated from SOAP to REST-based URLs.

Digital.ai Agility

- 124339: Added support for Digital.ai Agility versions 22.0 and 22.1.
- 125912: Improved search performance in Digital al Agility.

Jama Connect

- 125290: Added support for Jama Connect version 8.74.
- 124247: Added support for Jama version 8.71.

Micro Focus ALM Octane

• 124924: Added support for Micro Focus ALM Octane version 16.0.400.

Micro Focus Dimensions RM

• 121327: Added support for Micro Focus Dimensions version 12.9.

Micro Focus PPM

120818: Added support for Micro Focus PPM version 10.0.

Microsoft Azure DevOps Server

• 122570: The connector now uses a version of the Team Explorer Everywhere library that supports Java 11.

Polarion ALM

• 124348: Added support for Polarion ALM version 22 R1.

ServiceNow

122993: Added support for ServiceNow San Diego.

SmartBear QAComplete

122977: Added support for SmartBear QAComplete version 14.0.

Tricentis qTest

- 123666: Added support for qTest versions 11.0.1-11.0.2.
- 102111: Added a field to the qTest connector to skip the virus scan and force download an attachment even if it's still scanning or the scan fails.

Tricentis Tosca

- 125188: Added support for Tricentis Tosca version 15.2 LTS.
- 124342: Added support for Tricentis Tosca version 15.1.

Posted: August 03, 2022

Posted: August 15, 2022

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Fixes

Connector-Specific Fixes

Broadcom Rally

• 126209: Fixed an issue where "Defect" types for Rally Test Cases' Work Product field could not be synchronized.

Features

Connector-Specific Features

Atlassian Jira

• 125798: Added support for Personal Access Token Authentication for Jira Data Center.

Posted: August 31, 2022

- Fixes
 - Connector-Specific Fixes
 - Atlassian Jira
 - IBM Engineering Requirements Management DOORS Next

Fixes

Connector-Specific Fixes

Atlassian Jira

• 126577: Fixed an issue where linked epics sometimes failed to synchronize.

IBM Engineering Requirements Management DOORS Next

• 126053: Fixed an issue where the connector could not update relationships on artifacts created in versions earlier than 7.0.

Posted: September 07, 2022

Fixes

Posted: September 14, 2022

Fixes

Posted: September 21, 2022

Fixes

Posted: September 28, 2022

Posted: October 13, 2022

- Features
 - Connector-Specific Features
 - Microsoft Project Server

Features

Connector-Specific Features

Microsoft Project Server

• 127025: Added support for OAuth2 (ROPC) for Microsoft Project Online. Note that Worklogs are not supported with OAuth2 for Project Online.

Posted: October 19, 2022

Posted: October 25, 2022

- Fixes
 - Connector-Specific Fixes
 - Broadcom Rally

Fixes

Connector-Specific Fixes

Broadcom Rally

• 127842: Fixed an issue where custom single select fields were unable to synchronize.

Posted: November 02, 2022

Posted: November 09, 2022

Fixes

Posted: November 16, 2022

- Fixes
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Fixes

Connector-Specific Fixes

Broadcom Rally

• 125527: Fixed an issue that prevented Rally defect artifacts with "Flow State" fields from synchronizing.

Posted: November 24, 2022

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Upgrade Notes

Connector-Specific Upgrade Notes

Atlassian Jira

• 128593: See FAQ at: https://docs.tasktop.com/home/jira-epic-parent-link-changes

Features

Connector-Specific Features

Atlassian Jira

• 128593: Added support for Jira's latest API change that removed the Epic Link field. See FAQ for more details: https://docs.tasktop.com/home/jira-epic-parent-link-changes

Posted: November 30, 2022

- Fixes
 - Connector-Specific Fixes
 - Atlassian Jira

Fixes

Connector-Specific Fixes

Atlassian Jira

• 128037: Fixed an issue where using the "Customer Request Type" label instead of the ID resulted in an error.

Posted: December 07, 2022

- Fixes
 - Connector-Specific Fixes
 - Atlassian Jira

Fixes

Connector-Specific Fixes

Atlassian Jira

• 128337: Fixed an issue that prevented filenames with line breaks from synchronizing in Jira.

Posted: December 14, 2022

Posted: December 27, 2022

- Fixes
 - Connector-Specific Fixes
 - Atlassian Jira

Fixes

Connector-Specific Fixes

Atlassian Jira

• 129223: Fixed a problem with the "Authentication Chain: Basic Authentication with Two Way SSL (On Premise only)" authenticator that broke client certificate validation.

Posted: January 17, 2023

- Fixes
 - Connector-Specific Fixes
 - Apptio TargetProcess

Fixes

Connector-Specific Fixes

Apptio TargetProcess

• 129741: Fixed an issue where users could not connect to the Targetprocess repository.

Posted: February 01, 2023

Fixes

Posted: March 29, 2023

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 - SDK

Upgrade Notes

Sync Upgrade Notes

General

• 130429: Fixed an issue where the connector and SDK logs were not logged.

Fixes

Sync Fixes

Server

• 129770: Fixed a timestamp error in synchronization logfiles.

SDK-Specific Fixes

SDK

• 131374: Fixed an issue where listing available options for a single or multi-select field sometimes took a long time to process if the artifact schema contained many fields.

Posted: June 13, 2023

Fixes