

## DATA SHEET

# Global Managed Services Testing Services

## Peace of Mind

Successful rollouts of new capabilities and recent releases drive continued value to your Planview® journey.

This program is specifically designed to ensure the stability and efficiency of your Planview investment allowing you to allocate your limited resources to aspects focus on strategic elements of your mission.

Planview's Global Management Services (GMS) team has helped customers through hundreds of testing scenarios for over a decade.

## The GMS Testing Services Solution

Planview offers professional, remote Testing Services to augment this critical activity for Planview® Portfolios and Planview® AdaptiveWork.

We provide:

- A proven approach, specifically designed to test your Planview application efficiently
- A fully enabled team, dedicated to your organization and committed to your success
- Test plans and cases based on our experience helping hundreds of customers
- The ability to align the test plans to your specific needs
- Proven use of Planview® ProjectPlace for efficient collaboration between the Customer and Planview
- Scalable for large and small customers

Planview GMS Testing Services gives you and your team the opportunity to offload a testing cycle to an expert team.

## Major Benefits of Utilizing our Testing Services

- Cost and time effective
- Relief of overworked, understaffed teams
- Access to an experienced network of Planview experts
- Focus internal resources on Planview enhancements, training and other strategic initiatives and deliverables
- Leverage experience of helping hundreds of customers per year

## Scope and Process

Planview has created thorough test plans that cover the application. We work with you to determine what needs to be tested and recommend a best practice approach based on our years of experience. Listed below are some possible test areas.

- Administration/User Role rules
- Work & Work Portfolio Management
- Requests & Lifecycles
- Resource Management
- Time reporting and approval
- Strategy – portfolio and entity
- Planning/Investment Capacity
- Outcomes
- Report Execution & Excel Add-In validation
- Planview ProjectPlace, Planview® AgilePlace, CTM to PRM Connectors
- Planview® Hub, JIRA, and ADO connectors

You will be part of a comprehensive ProjectPlace workspace so you will see what has been tested, what passed and failed, and the resulting resolution plan as testing proceeds.

## Planview GMS also offers

- Application Administration
- Architectural Oversight
- Job Stream Management
- Sandbox Management

Get started today! For more information about Planview Global Managed Services, email [ManagedServices@planview.com](mailto:ManagedServices@planview.com)