

## DATA SHEET

# Planview Global Managed Services

## Application Administration

Every business needs technology to operate and compete effectively. As demand grows, so does the need for resources to support your strategic initiatives. But what happens when your resources become scarce, or you need them to focus their expertise on other projects or initiatives?

Planview® offers professional, remote, Application Administration Services to augment the daily administration of Planview® Portfolios, Planview® PPM Pro, Planview® AdaptiveWork, Planview® ProjectPlace, and Planview® AgilePlace to achieve optimum performance of your technology investment.

We call all of this **Planview Global Managed Services (GMS)**.

We provide you the following Application Administration Services:

- A global service program specifically designed to administer your Planview application efficiently
- Able to support any time zone (24/7 available)
- A fully enabled team that has delivered this service for more than a decade
- Named individuals dedicated to your organization and committed to your success
- Day-to-day administration of your deployed Planview applications

We also offer a number of flexible add-on services including:

- Architectural Oversight:
  - Senior Consulting guidance helping you chart a successful path forward
  - Leverage many experts within Planview
- Job Stream Management:
  - We monitor and manage your Job Stream
  - We triage and route issues to those that can best address them
- Testing Services:
  - Using our proven test plans
  - We take on a large effort when you add new capability or upgrade
- Sandbox Management
  - Refresh Sandbox, Dev, QA, UAT
  - Support UAT, prepare for training, etc.

## Peace of Mind

Planview Managed Services gives customers the opportunity to offload the day-to-day administration of Planview applications. The program is specifically designed to ensure the stability and efficiency of your Planview investment allowing you to allocate resources to other projects.

## Key Benefits of Planview Global Managed Services

- Flexibility to add/reduce capacity to meet peaks and valleys of demand
- Focus your Organic Team on higher valued work & core competencies
- Cost effective (40-50% savings)
- Flexible to reduce impact of:
  - Staffing Models Change
  - Staff attrition
  - Expand & contract to fit your (temp/perm) needs
- Confidence in validation when you add new capability or upgrade
- Experts in Integrations and the Planview Applications
- Quick response to integration change needs
- Tied to your SaaS agreement for easy renewal of this valuable service

Get started today!  
For more information about Planview Global Managed Services,  
email [ManagedServices@planview.com](mailto:ManagedServices@planview.com)