



September 13-14, 2022

Embracing Change: Accelerate the PMO's Value in Times of Uncertainty

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Hello!



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Everyone is Feeling the Surge

Change Initiatives
& Digital Transformations
are changing the way we
do business

Harvard Business Review


Digital Transformation | The 4 Pillars of Successful Digital Transformations

Digital Transformation

The 4 Pillars of Successful Digital Transformations

by Nathan Furr, Andrew Shipilov, Didier Rouillard, and Antoine Hemon-Laurens

January 28, 2022



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ECONOMY

High Inflation, Slowing Growth Raise Risk of Global Downturn


Yellen cites 'stagflationary effects' in a warning ahead of a meeting of leaders of seven wealthy nations



Forbes



Nov 25, 2021, 03:00am EST | 721 views


Why Change Is Inevitable, But How You & Your Business Manage It Isn't



Kate Cooper Contributor @
Leadership Strategy
I write about leadership and comment on happenings in organisations

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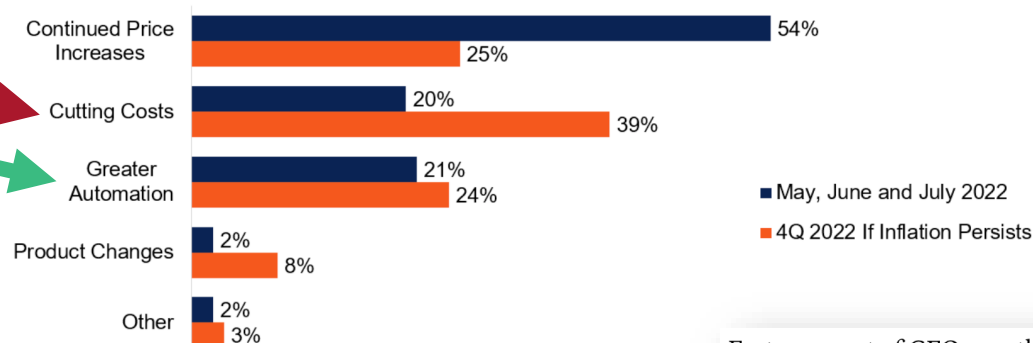
ACCELERATE
COLLABORATE. INSPIRE. GROW.

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Preparedness = Resilience

Figure 1: CFO's and Finance Leaders Primary Actions to Combat Inflation

Percentage of CFOs and Finance Leaders



n = 182; 189 CFOs and finance leaders

Q1: What is the main action you will take in May, June and July to combat inflation?

Q2: What is the main action you will take in 6 months if inflation remains persistently high?

Source: CFOs' 2022 Playbook for Enhancing Profitability & Driving Digital Acceleration Webinar, 13 May 2022

Source: Gartner (May 2022)

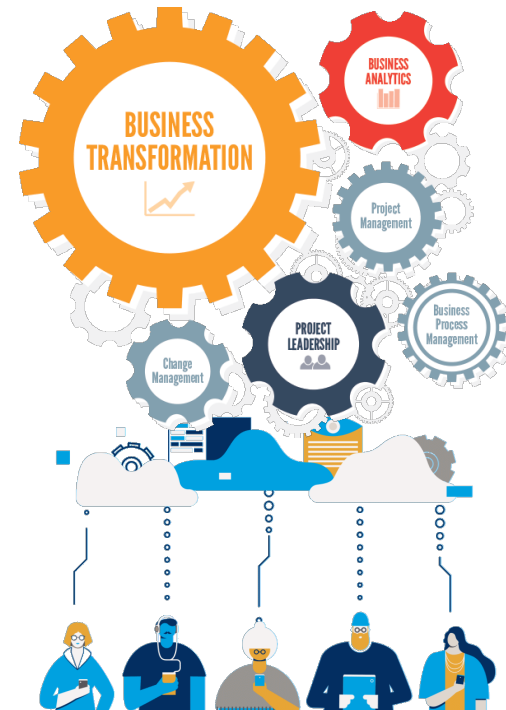
Forty percent of CFOs say they will increase IT budgets in the next 12 months, a finding consistent with previous Gartner survey work and with the overall theme in the C-suite that [technology is a “must” investment under any economic condition](#), including even a recession.

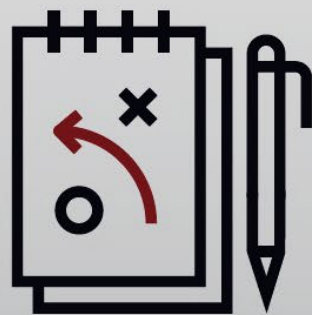
Technology is also seen as a deflationary force, making it even more important for investment at a time of high prices. The Gartner survey finds one-quarter of CFOs saying automation will help them fight inflation.

We're All in the Industry of Change

Does this feel familiar?

- Business outcomes being negatively impacted due to failed digital initiatives
- PMO missing the mark in connecting and achieving to business objectives
- Struggling with adoption of your change initiatives
- Resources overcommitted or under booked
- Frequent budget overruns
- Manually collecting and updating data to report results
- **Inability to pivot and ensure strategic alignment when change and disruption happen (and you know it will!)**





The role of the
PMO
is changing...

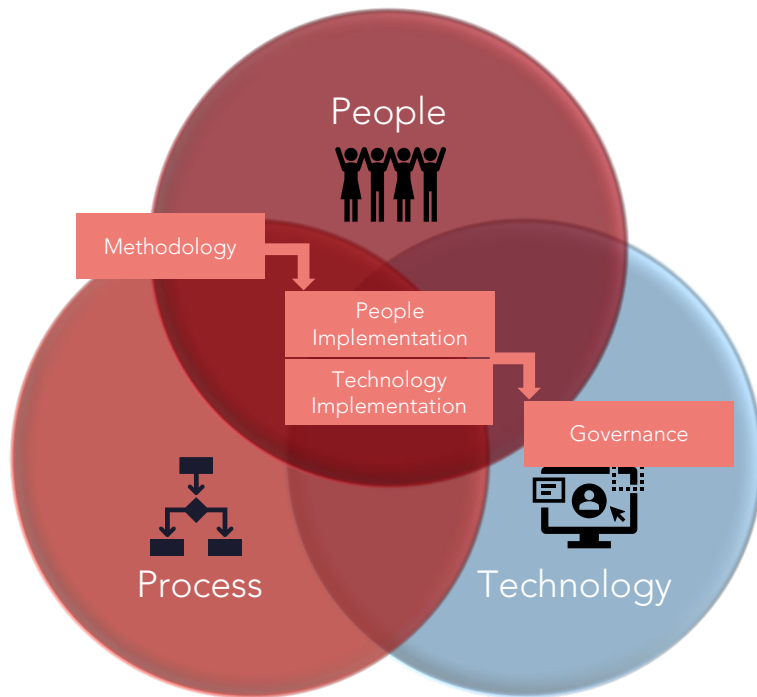


... And PPM is evolving
to keep up with all of
this transformational
change, too...

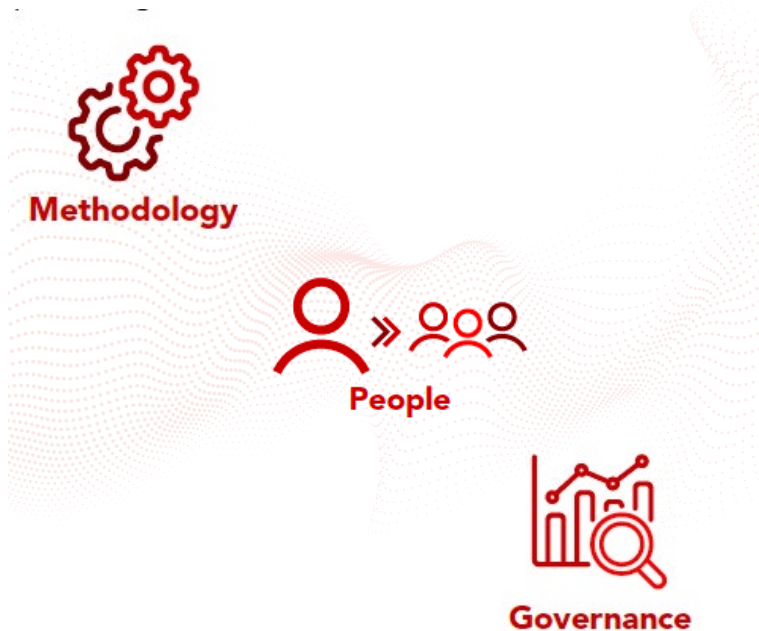
Be the change-maker...

change the mindset,
not just of the PMO, but of
the entire organization, to
embark on the journey

Transformation Success Framework



Change the Mindset



Change the Mindset: Methodology



What Is It? Acknowledge:

- An organizational approach to executing a practice or process needs to be paired with an organizational state of mind. (*example: planning*)

What to Do to Change the Mindset:

- Re-focusing on adherence to expectations, standardization, adoption and expected business outcomes to support opportunities.

Change the Mindset: People



What Is It? Acknowledge:

- People implementation is the organizational approach to bring your methodology to life involving both people & technology by applying organizational change management & technical changes.

What to Do to Change the Mindset:

- Build awareness & motivation through communications to cover updated methods & processes to support technical changes.

Change the Mindset: Governance



Governance

What Is It? Acknowledge:

- Governance is the organizational approach to verify the implementation is carried out & is sticky for the organization.

What to Do to Change the Mindset:

- Define the stakeholders that must adhere to the methodology utilizing the technology to achieve the outcomes.

Actions & Takeaways: Now What Do You Do?

1

Inspire Teams
to Embrace
Change

2

Don't be
Afraid to Act

3

Make Your
Planning
Cycles Shorter

4

Stay Focused
on What
Matters

5

Pivot When
Needed

About Evolve Advisory Services by Planview

Address **Process** and **People**

Delivered by **practitioners** who's been in your shoes

Assures organizational-level **readiness-for-success** exists including work-execution **vision and strategy**

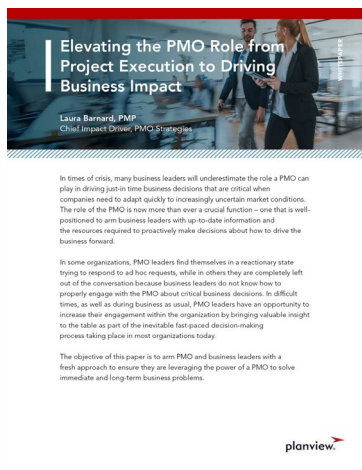
Assures focus on the **people side of change**

Results:
Higher adoption, Faster time to outcomes

Additional Resources

Whitepaper:

[Elevating the PMO Role from Project Execution to Driving Business Impact](#)



Blogs:

[PMO Success: Changing your employees' mindset to change the company culture](#)

[Successful Software Implementation: How to Maximize Value and Outcomes](#)

[Maximizing PMO Value During Economic Uncertainty](#)

[Build Economic Resilience by Being an Adaptable Organization](#)

PMO Success: Changing your employees' mindset to change the company culture



Successful Software Implementation: How to Maximize Value and Outcomes

Learn the 3 things you must consider, plan for, and execute. Note: It's not only about implementation.

Published on 08/08/2022 by Angela Peterson

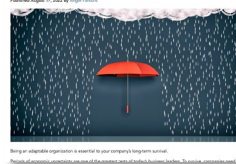
Maximizing PMO Value During Economic Uncertainty

Discover 3 tips to drive value when faced with economic challenges.



Build Economic Resilience by Being an Adaptable Organization

3 Steps the PMO Can Take to Protect Your Business Against Economic Uncertainty



Case Study:

[Global Payments PMO](#)

Global Payments PMO Partners with Evolve Advisory Services for Strategic Guidance After \$24 Billion Merger



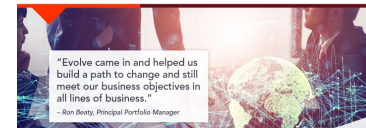
Industry: Financial Services
Headquarters: Global
Employees: 26,000
Planview Services: Evolve Advisory Services by Planview™

CHALLENGE

In one of the largest transactions in the French industry, Global Payments, a leading US-based payments technology company, purchased Total Systems Services, Inc. for \$24 billion in 2019. The acquisition instantly created a global powerhouse with over 26,000 employees across 130 countries. For the IT PMO of such a large enterprise, handling the challenges of mounting complexity and rapid organizational change meant acknowledging that the existing structures and processes governing the company would no longer suffice.

SOLUTION

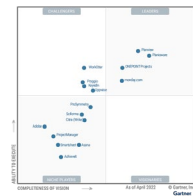
Global Payments PMO partnered with Evolve Advisory Services by Planview to design and implement an enterprise-wide framework around organizational change management. Working closely with the practitioners at Evolve, Global Payments was able to design and implement the centralized processes that would bring to global teams together into the cohesive culture that defines the company today.



"Evolve came in and helped us build a path to change and still meet our business objectives in all lines of business."
— Ron Doty, Principal Portfolio Manager

NEW Analyst Report! [2022 Gartner Magic Quadrant for Adaptive Project Management and Reporting](#)

Published 22 August 2022



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subject matter experts to assess your
path, and answer your questions!



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Thank you!