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**ACCELERATE™**  
COLLABORATE. INSPIRE. GROW.

September 13-14, 2022

# Building a Scalable Project Management Ecosystem

Keith Minne | Director PMO Tools

Flex

flex.

## OUR VISION

Be the most trusted  
global technology,  
supply chain, and  
manufacturing  
solutions partner to  
improve the world.

## OUR MISSION

- Provide a safe environment with growth opportunities for our employees to prosper.
- Leverage our global supply chain know-how to minimize risk and complexity for our customers.
- Use our manufacturing expertise to make products that contribute positively to the world.
- Steward sustainable manufacturing and operations practices to minimize environmental impact.
- Deliver consistent results and increased value to our shareholders.

# Our Foundational Strength



REVENUE  
**\$26 billion+**



2021 RANKINGS  
**Fortune Global 500  
& World's Most  
Admired Company**



EMPLOYEES  
**160 thousand+**



DESIGNERS AND ENGINEERS  
**3 thousand~**



CUSTOMERS  
**1 thousand**



SUPPLIERS  
**16 thousand**

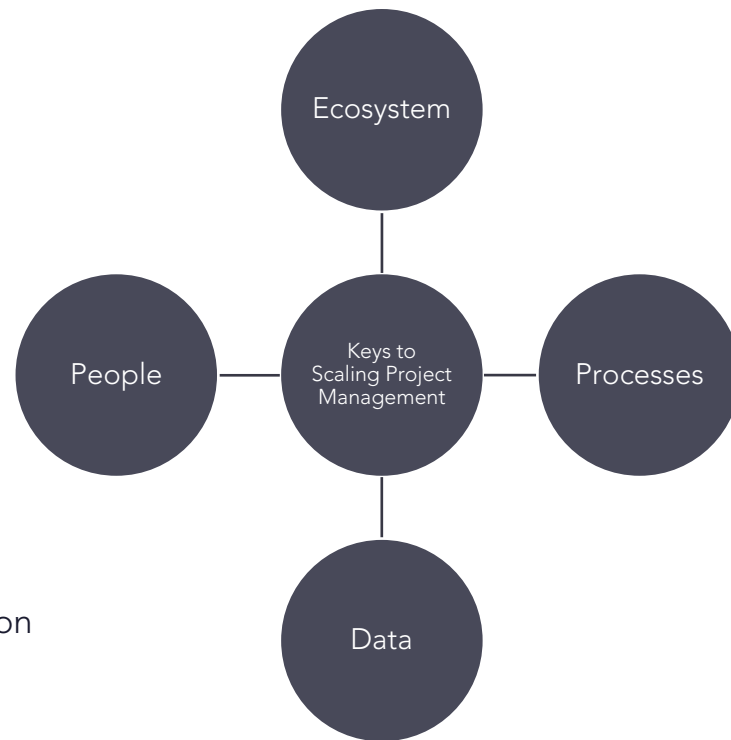
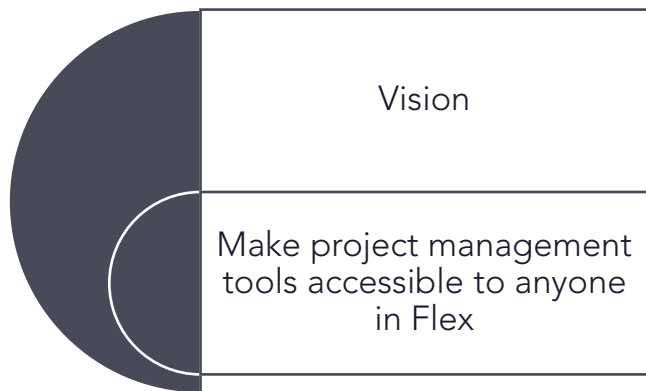


GLOBAL OPERATIONS  
**100+ facilities**



EXPERIENCE IN SUSTAINABILITY  
**Nearly 20 years**

# Project and Program Management in Flex



Project and Program management is a critical business function and central to all IT and Business operations

# Ecosystem



## Integration

Ensure your systems integrate with core systems  
Financial, Human Resources



## Data

- Some key stakeholders prefer Self Service
- Make sure you consolidate data from different sources



## Reporting

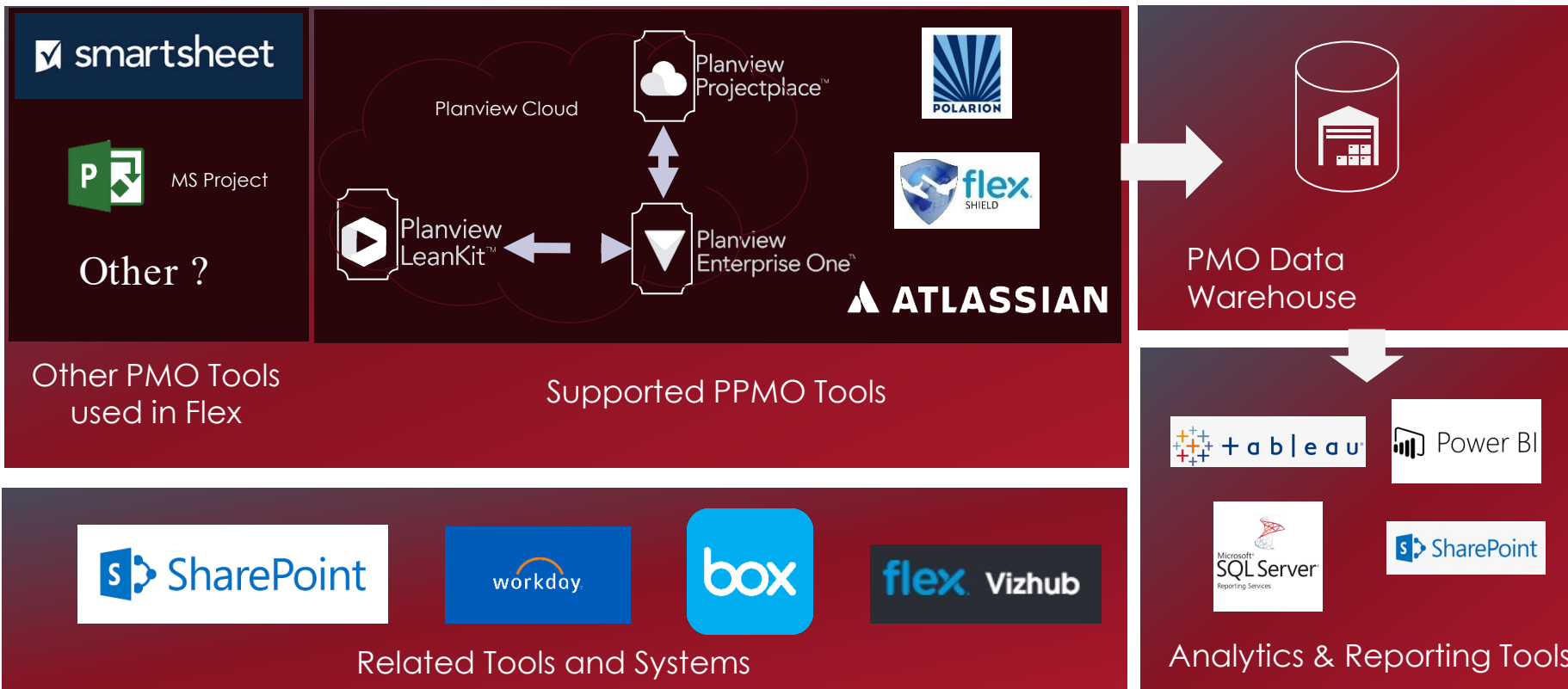
- Providing reports / Dashboards / KPI's is essential
- Deliver reports to support key processes



## Multiple Tools

- If needed, leverage multiple tools
- This can support varying user maturity levels

# Scaling your Ecosystem



# People

Growing

Mature

## The Project Manager Maturity Continuum

- Simple projects
- Need to report status to management
- Typically action based project management
- Needs to minimize project management time
- Need ease of use
- Need to learn tools quickly
- May not understand all project management concepts

- Simple to complex projects
- Need to report status to management
- Schedule is important
- Spends significant time managing projects
- Ease of use helps but can handle more complex systems
- Will invest time to learn tools
- May need resource management and budgeting
- Understand project management concepts

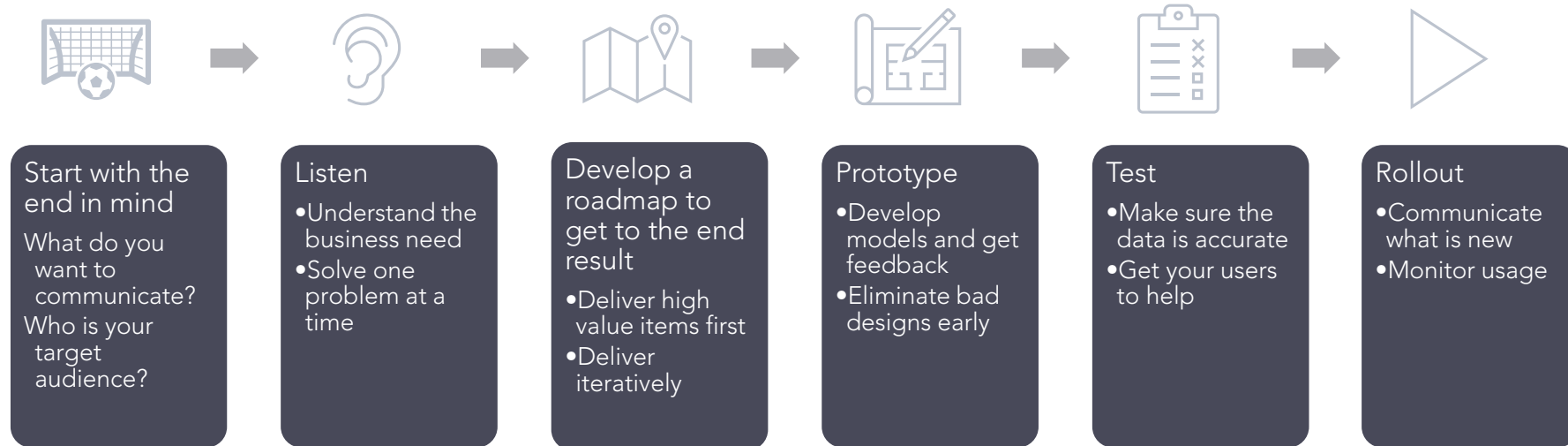
# How to scale your Project Managers

Growing

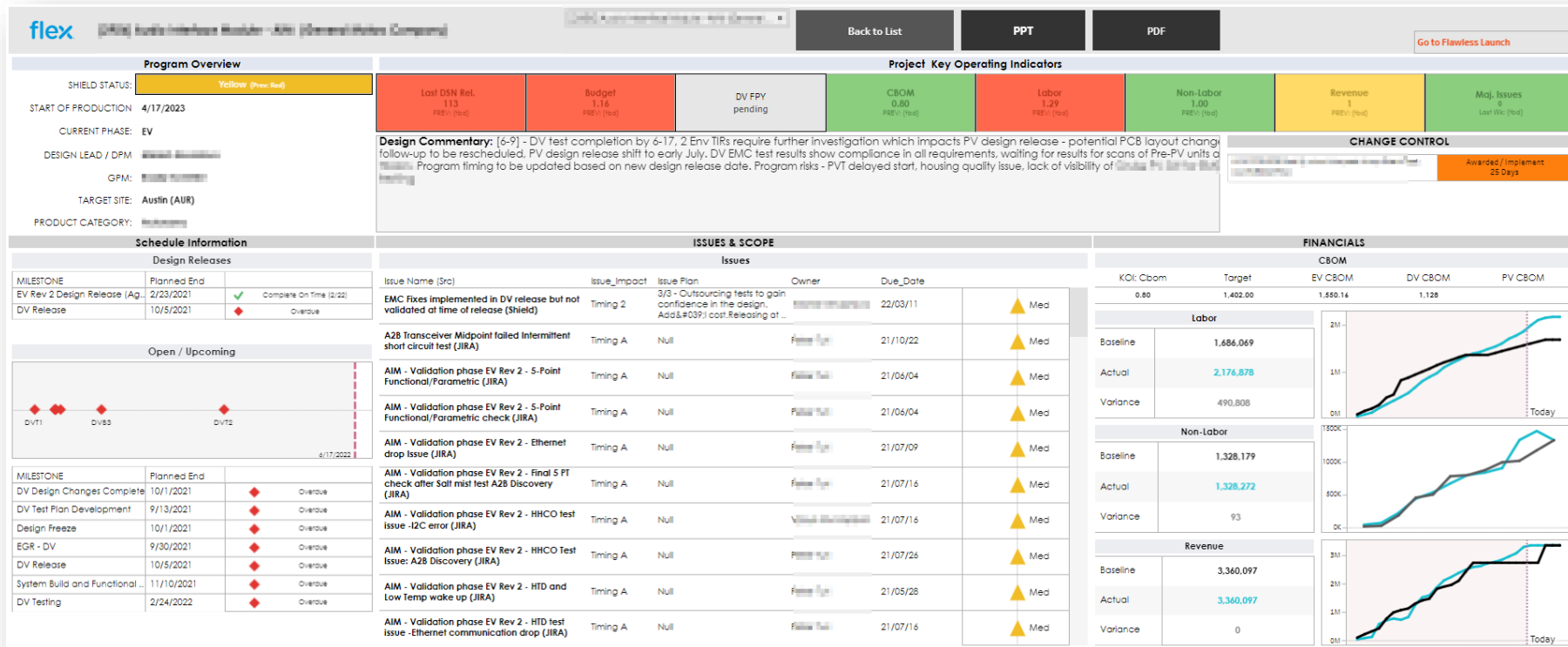
Mature



# Data



# Automotive One-Pager



# Process

No tools will overcome bad processes or lack of process

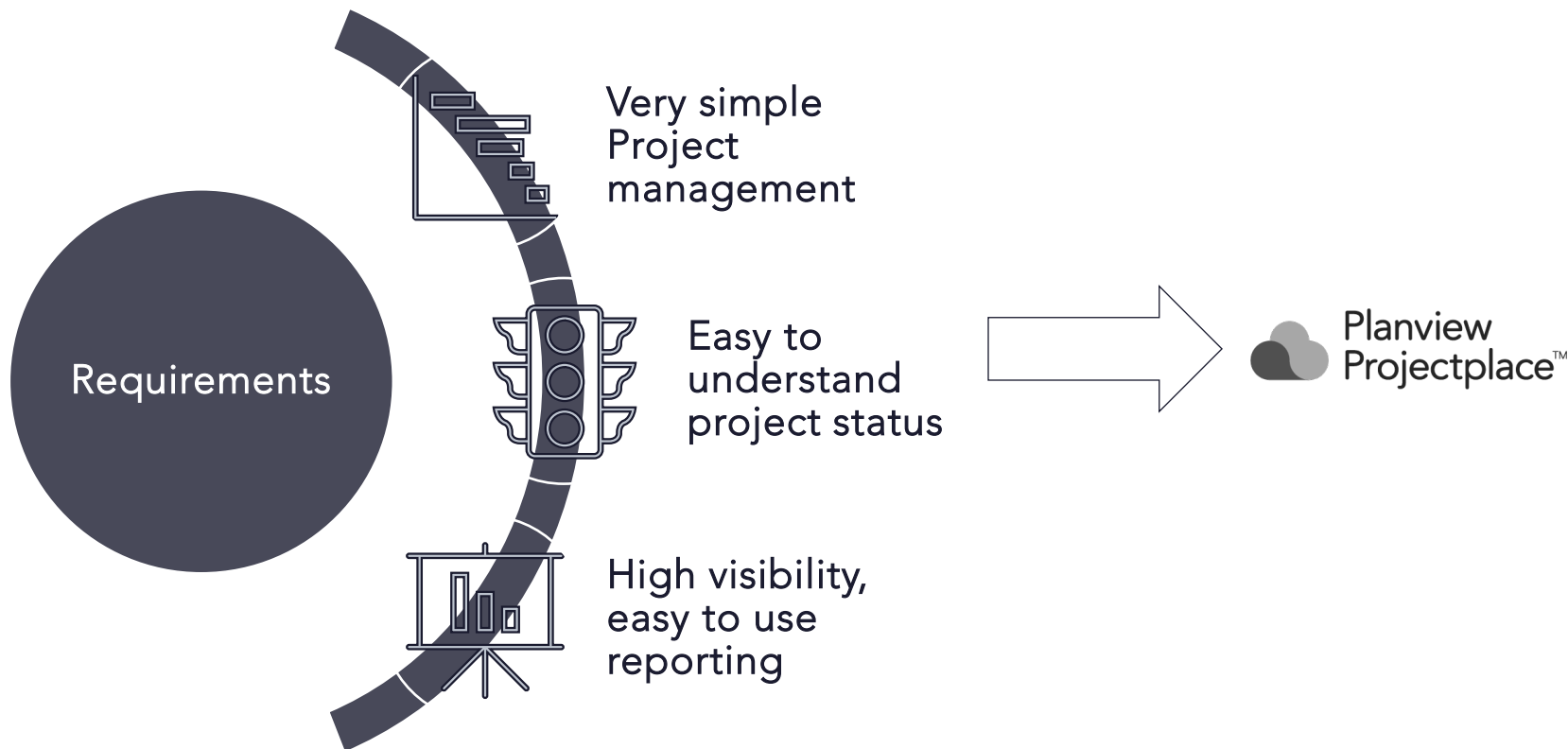
Invest in training all Project Management contributors in your processes

Develop metrics that indicate process alignment

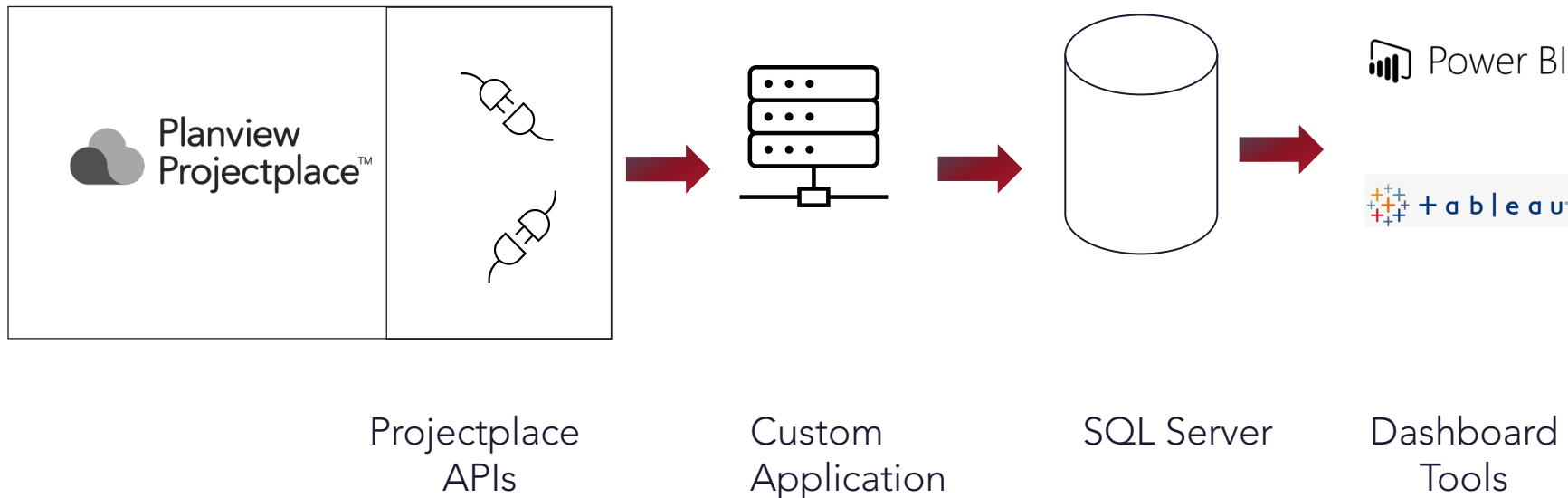
Processes are not sacred. Change them if needed

Flex supports both agile and waterfall processes

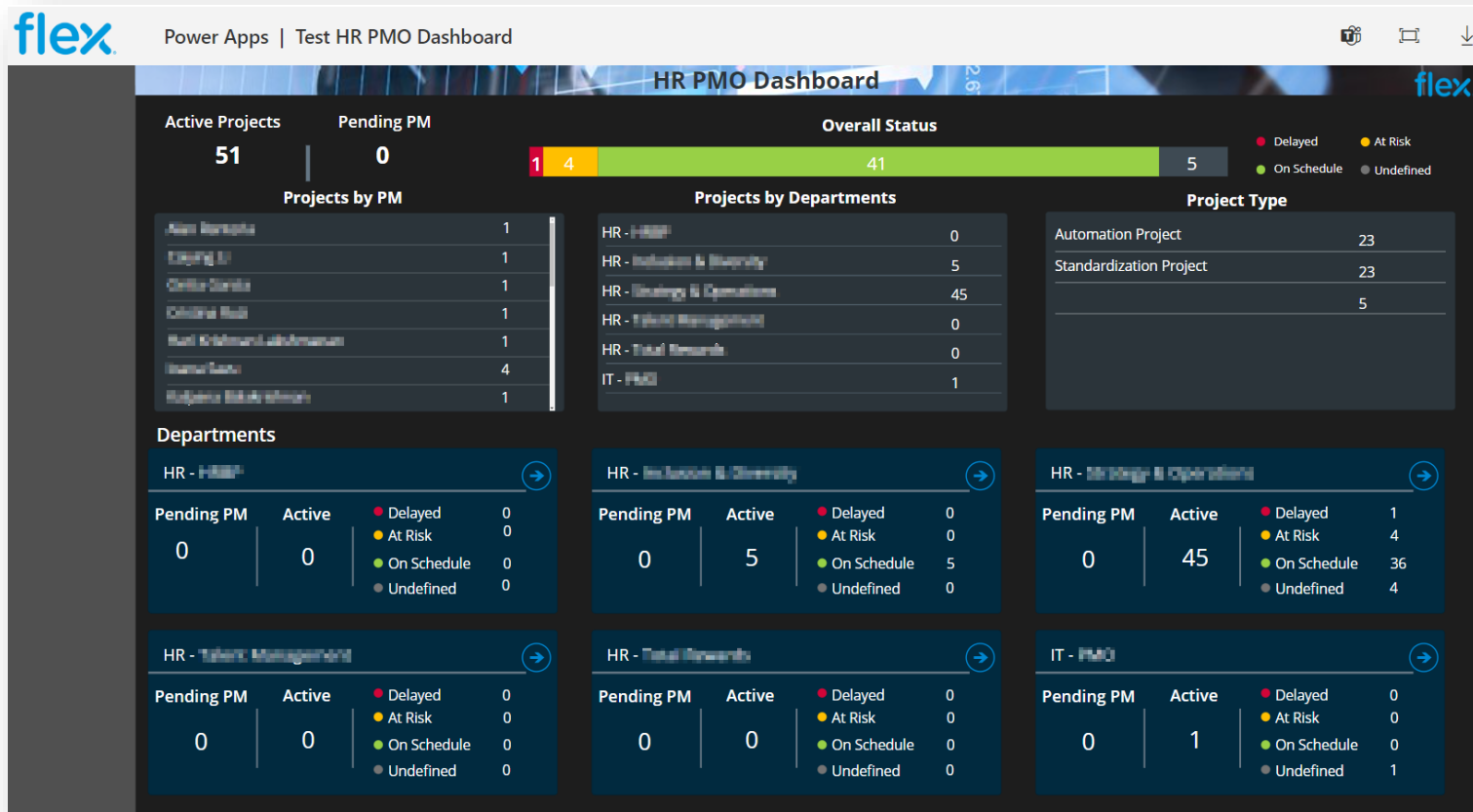
# The Story Of Flex HR



# Building a Projectplace Data Warehouse



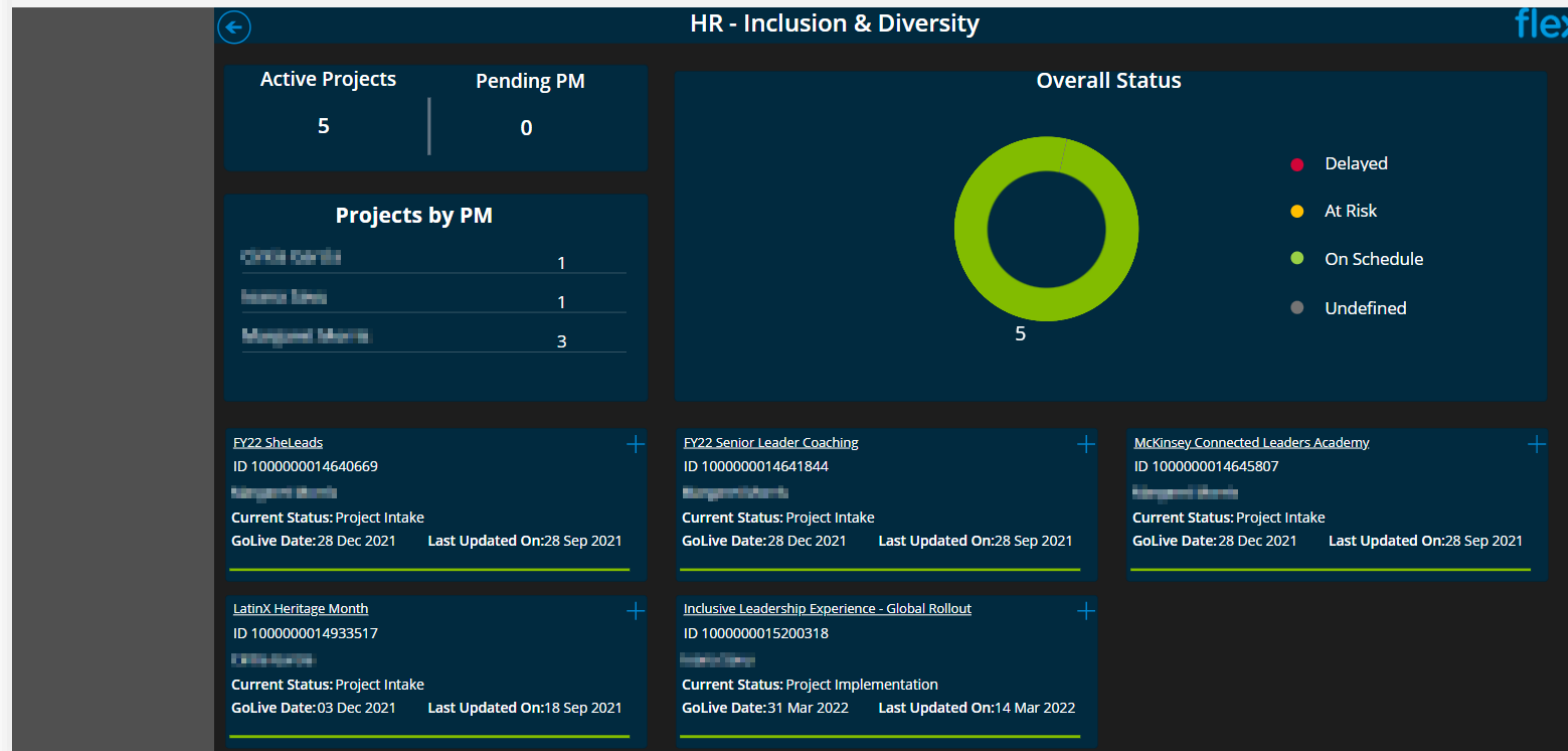
# HR Dashboard



# HR Dashboard

flex

Power Apps | Test HR PMO Dashboard

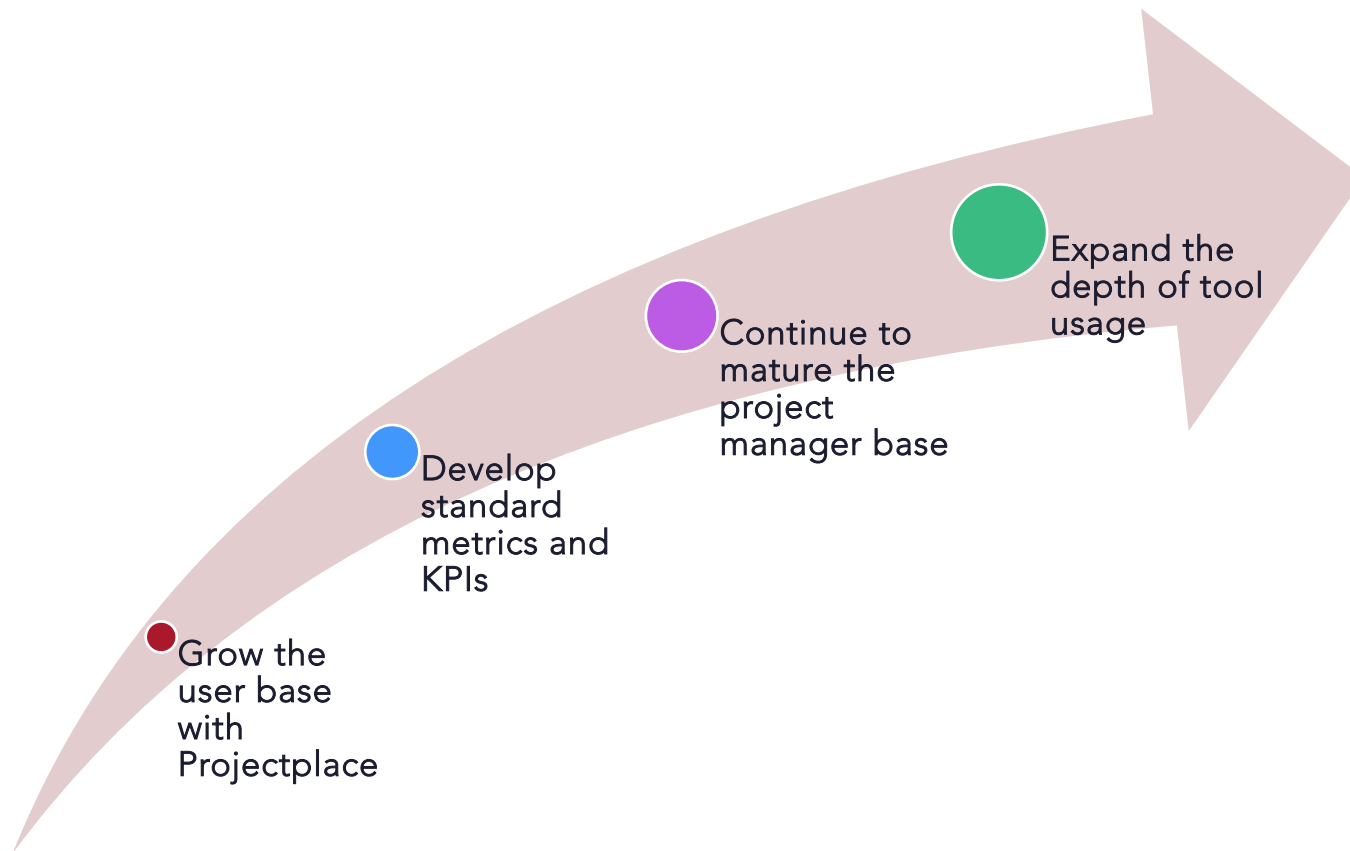


# HR Dashboard

The screenshot shows a Power Apps interface for the 'Exit Process EMEA' dashboard. The top navigation bar includes the 'flex' logo, the text 'Power Apps | Test HR PMO Dashboard', and icons for notifications, a mobile view toggle, and a download arrow. The dashboard title 'Exit Process EMEA' is centered at the top, with a 'Last Refresh On: 13 Jun 2022 07:00:01:590 PST' timestamp on the right. A back arrow icon is in the top left corner. The dashboard is organized into several sections: a top row with four key metrics (Project Manager, Current Gate, Current Status, and Estimated Annual Cost Savings), a middle row with four detailed sections (Resource, Scope, Quality, and Schedule), and a bottom row with two larger sections (Key Achievements and Issue, Risk and Mitigation). Each section contains specific data points or descriptive text related to the exit process in EMEA.

Exit Process EMEA			
<b>Project Manager</b> [Name]	<b>Current Gate</b> Project Intake	<b>Current Status</b> At Risk	<b>Estimated Annual Cost Savings</b>
<b>Project ID</b> 1000000013975981	<b>Go Live Date</b> 18 Dec 2021	<b>Last Updated on</b> 14 Mar 2022	<b>Estimated FTE Savings</b>
<b>Resource</b> TBC when the solution is available	<b>Scope</b> For the moment Phase I is implemented in EMEA in HU, PL, RO and UA. Other EMEA countries have shown interest to implement it.	<b>Quality</b>	<b>Schedule</b> WD only has integration with payroll systems, but not with the other systems involved in the exit process e.g. IT, Security etc. This is a gap that maybe create a problem in the future. Project is on hold until this blocking point is discussed with all involved parties.
<b>Key Achievements</b> List of all stakeholders involved in the exit checklist process - completed for all EMEA countries Top 7 common departments involved in the process - completed Project presented to the EMEA HR leads - completed		<b>Issue, Risk and Mitigation</b> Project may be canceled if a solution to the blocking point is not found	

# Our Journey From Here



# Business Value

## Value of PMO Tools

- Project Visibility
- Budget Control
- Labor Capitalization
- Integration with financial and HR systems
- Resource management

## Value of Scaling

- Small team
- Ability to react quickly
- Well defines processes
- Management support

# What We Have Learned



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Thank you!

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