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4.27 Release Notes

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Tasktop Sync Release Notes - 4.27.4

Posted: July 13, 2021

- Upgrade Notes
 - Connector-Specific Upgrade Notes
 - IBM Rational DOORS
 - IBM Rational DOORS Next Generation
 - Jama
- Fixes
 - Connector-Specific Fixes
 - Atlassian Jira
 - Blueprint
 - BMC Remedy
 - CA Agile Central (Rally)
 - IBM Rational DOORS
 - IBM Rational DOORS Next Generation
 - IBM Rational Team Concert
 - Jama
 - Micro Focus ALM Octane
 - Micro Focus PPM
 - Planview Enterprise
 - Planview LeanKit
 - ServiceNow
 - VersionOne
 - Zendesk
- Features
 - Connector-Specific Features
 - Atlassian Jira
 - CA Agile Central (Rally)
 - IBM Rational DOORS
 - Polarion ALM

Upgrade Notes

Connector-Specific Upgrade Notes

IBM Rational DOORS

- 115110: The value of the Formal Module field is now the fully qualified path of the module instead of just its name. This may impact field mapping.

IBM Rational DOORS Next Generation

- 116143: If a field title uses special characters, field mappings for custom artifact links may need to be recreated.

Jama

- 115333: If you have a configured Jama repository user with only Project Admin rights, you should ensure that any Jama users participating in person reconciliation on artifact fields are members of the projects which contain those artifacts.

Fixes

Connector-Specific Fixes

Atlassian Jira

- 116221: Fixed an issue where artifact schema discovery failed for users with an unsupported R4J version.
- 116024: Fixed an issue that caused performance issues when synchronizing Jira R4J artifacts.
- 115978: Fixed an issue where artifact revisions were sometimes missing.
- 115472: Fixed an issue where a search error response caused an unexpected error.
- 115266: Fixed an issue where a session expiry with Crowd authentication caused permission errors.
- 115207: Improved the error message when attempting to create a Jira R4J folder with invalid characters or a duplicate name.
- 115206: Improved performance when retrieving R4J folders.
- 108867: Fixed an issue caused by uninstalling a Jira ServiceDesk plugin.

Blueprint

- 114702: Fixed an issue where an error was produced if a user did not have a display name.

BMC Remedy

- 114554: Fixed an issue where the connector sometimes failed to retrieve Tasks or Changes if the associating form was configured in a specific way.

CA Agile Central (Rally)

- 116696: Fixed an issue where the Blocked and Blocked Reason fields sometimes failed to update.

IBM Rational DOORS

- 115702: Fixed an issue where creation of a DOORS collection failed when overlapping folder hierarchy filters were added.
- 115245: Fixed an issue where the connector did not support modules under a Project.
- 115181: Fixed an issue where the connector sometimes did not accurately process when an artifact changed.
- 115110: Fixed an issue where ambiguous module names were used for available DOORS modules.

IBM Rational DOORS Next Generation

- 116143: Fixed an issue that occurred when directional artifact links had titles containing special characters.
- 107403: Fixed an issue that occurred when authentication expired for the repository.

IBM Rational Team Concert

- 116158: Fixed an issue where invalid weblinks sometimes caused failures during artifact retrieval.

Jama

- 115333: Fixed an issue where the connector could not retrieve a list of users from the repository due to recently introduced security restrictions on the repository API.

Micro Focus ALM Octane

- 114148: Fixed an issue where the Defect field did not appear for Runs.
- 116717: Added support for multi-line long string fields.
- 117195: Fixed an issue preventing integrations with several Octane artifact types from working.

Micro Focus PPM

- 116321: Fixed an issue where listing field options sometimes timed out.

Planview Enterprise

- 115281: Fixed an issue where authentication errors sometimes blocked synchronizations.
- 116578: Fixed an issue where custom field values did not clear in Planview.

Planview LeanKit

- 115654: Fixed an issue where an attachment synced into LeanKit caused an error.
- 115012: Fixed an issue where generating project options sometimes failed.

- 114692: Fixed an issue where LeanKit error details were not displayed in the exposed error message.

ServiceNow

- 116222: Reduced time and resources required to search for an artifact with a large number of comments.
- 114902: Fixed an issue where ServiceNow did not allow for a large number of queries.

VersionOne

- 116140: Fixed an issue where the Backlog Group (ParentAndUp) field displayed all work items as options.

Zendesk

- 115335: Fixed an issue that prevented artifacts in Zendesk from synchronizing when a large number of comments made by the same group of users were associated with the artifact.

Features

Connector-Specific Features

Atlassian Jira

- 115208: The Jira connector now sets the parent folder of an R4J Folder when the folder is created.

CA Agile Central (Rally)

- 115015: Added support for Flow State field for Defects and User Stories

IBM Rational DOORS

- 103687: Improved change detection performance for the DOORS connector.

Polarion ALM

- 116582: Increased Polarion's maximum attachment size to 50MB.

Tasktop Sync Release Notes - 4.27.5

Posted: July 28, 2021

- Fixes
 - Connector-Specific Fixes
 - Micro Focus PPM

Fixes

Connector-Specific Fixes

Micro Focus PPM

- 117399: Fixed an issue where duplicate options were listed for Micro Focus PPM fields.

Tasktop Sync Release Notes - 4.27.7

Posted: August 11, 2021

- Fixes
 - Connector-Specific Fixes
 - Jama
 - ServiceNow

Fixes

Connector-Specific Fixes

Jama

- 115244: Fixed an issue in Jama that caused multiple duplicate tags to be created sometimes.

ServiceNow

- 117549: Fixed an issue where duplicate tables were not appropriately filtered from System Class options.

Tasktop Sync Release Notes - 4.27.8

Posted: August 18, 2021

- Fixes
 - Connector-Specific Fixes
 - BMC Remedy

Fixes

Connector-Specific Fixes

BMC Remedy

- 117563: Fixed an issue that prevented the BMC Remedy connector from functioning properly on Remedy version 20.02 with the SOAP API.

Tasktop Sync Release Notes - 4.27.11

Posted: September 10, 2021

- Fixes
 - Connector-Specific Fixes
 - [Atlassian Jira Align](#)
 - [BMC Remedy](#)
 - [Planview Enterprise](#)
 - [Trello](#)

Fixes

Connector-Specific Fixes

Atlassian Jira Align

- 118389: Fixed an issue where artifacts without a last updated date were not detected.

BMC Remedy

- 118133: Fixed an issue that sometimes resulted in read-only field values being submitted in state transition and update operations.

Planview Enterprise

- 118220: Fixed an issue with value constraints for the Percent Complete field.

Trello

- 118192: Fixed an authentication issue that prevented attachment retrieval.

Tasktop Sync Release Notes - 4.27.16

Posted: October 13, 2021

- [Fixes](#)
 - [Connector-Specific Fixes](#)
 - [General \(Integrations\)](#)
 - [Atlassian Jira Align](#)
 - [QASymphony qTest Manager](#)

Fixes

Connector-Specific Fixes

General (Integrations)

- 117923: Fixed an issue where Jira rich text fields were not read properly.

Atlassian Jira Align

- 118993: Fixed an issue where users were unable to set status fields on an epic when no development step value was present.

QASymphony qTest Manager

- 117672: Added 'Inactive' to field mapping labels for inactive options.

Tasktop Sync Release Notes - 4.27.17

Posted: October 19, 2021

- Fixes
 - Connector-Specific Fixes
 - Jama Connect

Fixes

Connector-Specific Fixes

Jama Connect

- 118080: Fixed an issue where the connector sometimes waited a long time during artifact link updates.

Tasktop Sync Release Notes - 4.27.18

Posted: October 27, 2021

- Fixes
 - Connector-Specific Fixes
 - [Atlassian Jira](#)
 - [Targetprocess](#)
 - [Tricentis Tosca](#)

Fixes

Connector-Specific Fixes

Atlassian Jira

- 116600: Fixed an issue where artifacts with no revision were returned by Jira search.

Targetprocess

- 115378: Improved the error message that appears when the server returns a 403 Forbidden response.

Tricentis Tosca

- 119501: Improved the error message that appears when a search operation tries to access a workspace that cannot be found.

Tasktop Sync Release Notes - 4.27.19

Posted: November 03, 2021

- Fixes
 - Connector-Specific Fixes
 - IBM Engineering Requirements Management DOORS Next
 - Targetprocess

Fixes

Connector-Specific Fixes

IBM Engineering Requirements Management DOORS Next

- 102416: Improved the error message that appears when a catalog is not found.

Targetprocess

- 115378: Improved the error message that appears when the server returns a 403 Forbidden response.

Tasktop Sync Release Notes - 4.27.20

Posted: November 09, 2021

- Fixes
 - Connector-Specific Fixes
 - Microsoft SharePoint

Fixes

Connector-Specific Fixes

Microsoft SharePoint

- 118198: Fixed an issue where calculated date fields with empty values caused synchronization errors.

Tasktop Sync Release Notes - 4.27.21

Posted: November 17, 2021

- Fixes
 - Connector-Specific Fixes
 - Microsoft Project Server
 - QASymphony qTest Manager

Fixes

Connector-Specific Fixes

Microsoft Project Server

- 119723: Fixed an issue where users in Microsoft Project Server would automatically be checked in while integrations were running.

QASymphony qTest Manager

- 118705: Fixed an issue where artifacts were incorrectly detected as changed in On-Demand environments.

Tasktop Sync Release Notes - 4.27.27

Posted: January 18, 2022

- Fixes
 - Connector-Specific Fixes
 - ServiceNow

Fixes

Connector-Specific Fixes

ServiceNow

- 119819: Fixed an issue where item retrieval failed when multiple users had the same username.

Tasktop Sync Release Notes - 4.27.29

Posted: February 03, 2022

- Fixes
 - Sync Fixes
 - Server

Fixes

Sync Fixes

Server

- 122166: Fixed an issue that caused an error when creating Rally artifacts.

Tasktop Sync Release Notes - 4.27.32

Posted: March 02, 2022

- Upgrade Notes
 - Connector-Specific Upgrade Notes
 - Planview Enterprise
- Fixes
 - Connector-Specific Fixes
 - Planview Enterprise

Upgrade Notes

Connector-Specific Upgrade Notes

Planview Enterprise

- 122443: If using numeric fields with decimal places in Planview, they will need re-mapped as they now appear as Double fields in Sync.

Fixes

Connector-Specific Fixes

Planview Enterprise

- 122443: Fixed an issue that caused numeric fields to truncate decimal places in Planview.

Tasktop Sync Release Notes - 4.27.34

Posted: March 23, 2022

- Fixes
 - Connector-Specific Fixes
 - [Atlassian Jira](#)

Fixes

Connector-Specific Fixes

Atlassian Jira

- 123192: Fixed an issue where the Parent field was incorrectly marked as required.