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## 4.26 Release Notes

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# Tasktop Sync Release Notes - 4.26.2

Posted: April 13, 2021

- Upgrade Notes
  - Connector-Specific Upgrade Notes
    - Atlassian Jira
    - Jama
    - Microsoft Project Server
    - Tricentis Tosca
- Fixes
  - Connector-Specific Fixes
    - Atlassian Jira
    - BMC Remedy
    - Blueprint
    - GitHub Issues
    - IBM Rational DOORS
    - IBM Rational DOORS Next Generation
    - Jama
    - Micro Focus ALM
    - Micro Focus ALM Octane
    - Microsoft Project Server
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  - SDK-Specific Fixes
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- Features
  - Connector-Specific Features
    - Atlassian Jira
    - Blueprint
    - BMC Remedy
    - IBM Rational DOORS
    - IBM Rational DOORS Next Generation
    - IBM Rational Team Concert
    - Jama
    - Micro Focus ALM
    - Micro Focus ALM Octane
    - Micro Focus Dimensions RM
    - Microsoft Sharepoint
    - Tricentis Tosca
    - VersionOne



## Upgrade Notes

### Connector-Specific Upgrade Notes

#### Atlassian Jira

- 110608: The 'Assigned Sprint' field has been updated to 'Active or Future Sprint' and will only contain values corresponding to what is included in the 'Active Sprint' and 'Future Sprint' fields in the Jira UI. Previously, this field could contain an incorrect completed sprint value. Now, when a sprint is completed, the field will be cleared. For a complete list of sprints, including closed sprints associated with a Jira issue, please use the 'Sprint(s)' field.

#### Jama

- 112554: If you have an existing Jama synchronization set up for Requirements and have the 'Set' field mapped, you will need to delete the existing field mapping for the 'Set' field and replace it with a Container link mapping.

#### Microsoft Project Server

- 111707: If you have an integration with duration fields calculated in days or weeks, you will need to configure the Work Day Hours and Work Week Hours fields on the Repository Connection screen.

Any extensions converting Work Day Hours or Work Week Hours should be removed.

#### Tricentis Tosca

- 111156: If using a TCFolder collection to mirror ExecutionLists folders, you will need to update your routing manually to ensure ExecutionList folders synchronize properly. This should not affect any existing integrations.

## Fixes

### Connector-Specific Fixes

#### Atlassian Jira

- 113703: Fixed an issue that caused Jira Confluence rich text line breaks to render incorrectly.
- 113219: Fixed an issue where artifacts with empty sprints sometimes caused artifact retrieval to fail.



- 110608: Fixed an issue where the 'Assigned Sprint' field sometimes contained an incorrect closed sprint value. This field has been renamed 'Active or Future Sprint' to clarify its intent to behave like the 'Active Sprint' or 'Future Sprint' fields in the Jira UI.

## **BMC Remedy**

- 114554: Fixed an issue where the connector sometimes failed to retrieve Tasks or Changes if the associating form was configured in a specific way.

## **Blueprint**

- 113162: Fixed an issue where expired credentials were used.
- 112648: Fixed an issue where rich text was not displayed properly when written to Blueprint.

## **GitHub Issues**

- 112351: Fixed an issue where submitting a large number of comments triggered a GitHub API limit.

## **IBM Rational DOORS**

- 113933: Fixed an issue where the connector caused frequent module locking errors to appear in the product.
- 110034: Improved the performance of retrieving client connections for DOORS.
- 108034: Fixed an issue where the connector sometimes returned empty text or string attributes for an artifact.

## **IBM Rational DOORS Next Generation**

- 113903: Fixed an issue that occurred when creating a query for IBM DOORS Next with non-configured projects.
- 107403: Fixed an issue that occurred when authentication expired for the repository.

## **Jama**

- 113719: Improved error message when items failed to update because of a workflow state lock.

## **Micro Focus ALM**

- 113353: Fixed an issue where a failure occurred when updating locked artifacts.
- 112684: Fixed an issue where ALM rich text values were retrieved with too many line spaces.



## Micro Focus ALM Octane

- 114148: Fixed an issue where the Defect field did not appear for Runs.
- 113296: Fixed an issue where a failure sometimes occurred when creating Epic and Automated Test collections.

## Microsoft Project Server

- 111707: Updated the Duration field maximum value to 100000 hours. Added two fields to the Repository Connection screen to set Work Day Hours and Work Week Hours.

## Microsoft Sharepoint

- 110948: Fixed an issue where synchronized attachments caused authorization errors.

## ServiceNow

- 113770: Fixed an issue where artifact retrieval failed when the user did not have permissions to retrieve a linked artifact.
- 113146:
- 111288: Improved error handling when timeouts occurred during artifact retrieval.

## Targetprocess

- 113837: Fixed an error that occurred when start and end dates were set close together.
- 112293: Fixed an issue where Targetprocess custom fields were included from other processes.
- 111650: Fixed an error that occurred when updating the Assignees field in Targetprocess.

## Tricentis Tosca

- 111156: Fixed an issue where ExecutionList and TestCase mistakenly appeared alongside TCFolders.

## SDK-Specific Fixes

### SDK

- 111374: Fixed an issue where synchronizing multi-select fields caused unnecessary update requests to the Micro Focus Octane API.
- 111647: Fixed an issue where an error could be caused due to contention for DOORS clients.



# Features

## Connector-Specific Features

### Atlassian Jira

- 114428: Added support for Jira version 8.16.
- 112858: Added support for version 11.0 of the Jira Tempo Plug-in.
- 112413: Added support for the 'Status Category' field on Jira issues (read-only).
- 111727: Added support for R4J Folders as container type artifacts.

### Blueprint

- 101185: Added support for Blueprint version 10.3

### BMC Remedy

- 114207: Added support for attachments submitted through Digital Workplace.
- 108669: Added support for BMC Remedy version 20.02.

### IBM Rational DOORS

- 105338: The DOORS connector now logs retrieve and search operations in JSON format, and the logs include custom attributes.
- 103688: Improved concurrency of the DOORS connector by guarding against multi-threaded write access to the same module, as well as allowing more simultaneous read-calls to the repository.
- 103687: Improved change detection performance for the DOORS connector.

### IBM Rational DOORS Next Generation

- 112852: Added support for IBM Engineering Requirements Management DOORS Next version 7.0.2.
- 111550: Added support for DOORS Next version 7.0.1.

### IBM Rational Team Concert

- 112627: Added support for IBM Engineering Workflow Management version 7.0.2.
- 111551: Added support for IBM Engineering Workflow Management version 7.0.1.

### Jama

- 112488: Added support for Sets as a container type artifact.

### Micro Focus ALM



- 110434: Added support for Micro Focus ALM version 15.5.

## **Micro Focus ALM Octane**

- 114052: Added support for Micro Focus ALM Octane version 15.1.60.
- 112624: Added support for Micro Focus ALM Octane version 15.1.40.

## **Micro Focus Dimensions RM**

- 97575: Added support for Micro Focus Dimensions RM 12.7

## **Microsoft Sharepoint**

- 112485: Added Azure Active Directory authentication method for SharePoint.

## **Tricentis Tosca**

- 112546: Added support for Tricentis Tosca version 14.0.

## **VersionOne**

- 113269: Added support for VersionOne version 21.0.2.
- 112969: Added support for VersionOne version Fall 2020.



# Tasktop Sync Release Notes - 4.26.8

Posted: May 12, 2021

- [Upgrade Notes](#)
  - [Connector-Specific Upgrade Notes](#)
    - [Jama](#)
- [Fixes](#)
  - [Connector-Specific Fixes](#)
    - [Jama](#)
    - [ServiceNow](#)

## Upgrade Notes

### Connector-Specific Upgrade Notes

#### Jama

- 115333: If you have a configured Jama repository user with only Project Admin rights, you should ensure that any Jama users participating in person reconciliation on artifact fields are members of the projects which contain those artifacts.

## Fixes

### Connector-Specific Fixes

#### Jama

- 115333: Fixed an issue where the connector could not retrieve a list of users from the repository due to recently introduced security restrictions on the repository API.

#### ServiceNow

- 114902: Fixed an issue where ServiceNow did not allow for a large number of queries.



# Tasktop Sync Release Notes - 4.26.12

Posted: June 01, 2021

- Fixes
  - Connector-Specific Fixes
    - Atlassian Jira
    - VersionOne

## Fixes

### Connector-Specific Fixes

#### Atlassian Jira

- 115978: Fixed an issue where artifact revisions were sometimes missing.

#### VersionOne

- 116140: Fixed an issue where the Backlog Group (ParentAndUp) field displayed all work items as options.



# Tasktop Sync Release Notes - 4.26.13

Posted: June 09, 2021

- Upgrade Notes
  - Connector-Specific Upgrade Notes
    - IBM Rational DOORS Next Generation
- Fixes
  - Connector-Specific Fixes
    - Atlassian Jira
    - IBM Rational DOORS Next Generation
    - IBM Rational Team Concert
    - Micro Focus PPM
    - Planview LeanKit

## Upgrade Notes

### Connector-Specific Upgrade Notes

#### IBM Rational DOORS Next Generation

- 116143: If a field title uses special characters, field mappings for custom artifact links may need to be recreated.

## Fixes

### Connector-Specific Fixes

#### Atlassian Jira

- 116221: Fixed an issue where artifact schema discovery failed for users with an unsupported R4J version.
- 116024: Fixed an issue that caused performance issues when synchronizing Jira R4J artifacts.

#### IBM Rational DOORS Next Generation

- 116143: Fixed an issue that occurred when directional artifact links had titles containing special characters.

#### IBM Rational Team Concert

- 116158: Fixed an issue where invalid weblinks sometimes caused failures during artifact retrieval.

#### Micro Focus PPM



- 116321: Fixed an issue where listing field options sometimes timed out.

## **Planview LeanKit**

- 114692: Fixed an issue where LeanKit error details were not displayed in the exposed error message.



# Tasktop Sync Release Notes - 4.26.14

Posted: June 15, 2021

- Fixes
  - Connector-Specific Fixes
    - ServiceNow
    - Zendesk

## Fixes

### Connector-Specific Fixes

#### ServiceNow

- 116222: Reduced time and resources required to search for an artifact with a large number of comments.

#### Zendesk

- 115335: Fixed an issue that prevented artifacts in Zendesk from synchronizing when a large number of comments made by the same group of users were associated with the artifact.



# Tasktop Sync Release Notes - 4.26.17

Posted: July 07, 2021

- Fixes
  - Connector-Specific Fixes
    - [Atlassian Jira](#)
    - [CA Agile Central \(Rally\)](#)

## Fixes

### Connector-Specific Fixes

#### Atlassian Jira

- 108867: Fixed an issue caused by uninstalling a Jira ServiceDesk plugin.

#### CA Agile Central (Rally)

- 116696: Fixed an issue where the Blocked and Blocked Reason fields sometimes failed to update.



# Tasktop Sync Release Notes - 4.26.21

Posted: July 28, 2021

- Fixes
  - Connector-Specific Fixes
    - Micro Focus PPM

## Fixes

### Connector-Specific Fixes

#### Micro Focus PPM

- 117399: Fixed an issue where duplicate options were listed for Micro Focus PPM fields.



# Tasktop Sync Release Notes - 4.26.23

Posted: August 11, 2021

- Fixes
  - Connector-Specific Fixes
    - Jama
    - ServiceNow

## Fixes

### Connector-Specific Fixes

#### Jama

- 115244: Fixed an issue in Jama that caused multiple duplicate tags to be created sometimes.

#### ServiceNow

- 117549: Fixed an issue where duplicate tables were not appropriately filtered from System Class options.



# Tasktop Sync Release Notes - 4.26.24

Posted: August 18, 2021

- Fixes
  - Connector-Specific Fixes
    - BMC Remedy

## Fixes

### Connector-Specific Fixes

#### BMC Remedy

- 117563: Fixed an issue that prevented the BMC Remedy connector from functioning properly on Remedy version 20.02 with the SOAP API.



# Tasktop Sync Release Notes - 4.26.27

Posted: September 14, 2021

- Fixes
  - Connector-Specific Fixes
    - [Atlassian Jira Align](#)
    - [BMC Remedy](#)
    - [Planview Enterprise](#)
    - [Trello](#)

## Fixes

### Connector-Specific Fixes

#### Atlassian Jira Align

- 118389: Fixed an issue where artifacts without a last updated date were not detected.

#### BMC Remedy

- 118133: Fixed an issue that sometimes resulted in read-only field values being submitted in state transition and update operations.

#### Planview Enterprise

- 118220: Fixed an issue with value constraints for the Percent Complete field.

#### Trello

- 118192: Fixed an authentication issue that prevented attachment retrieval.



# Tasktop Sync Release Notes - 4.26.29

Posted: October 07, 2021

- Fixes
  - Connector-Specific Fixes
    - General (Integrations)

## Fixes

### Connector-Specific Fixes

#### General (Integrations)

- 117923: Fixed an issue where Jira rich text fields were not read properly.



# Tasktop Sync Release Notes - 4.26.31

Posted: October 19, 2021

- Fixes
  - Connector-Specific Fixes
    - QASymphony qTest Manager

## Fixes

### Connector-Specific Fixes

#### QASymphony qTest Manager

- 117672: Added 'Inactive' to field mapping labels for inactive options.



# Tasktop Sync Release Notes - 4.26.42

Posted: March 02, 2022

- Upgrade Notes
  - Connector-Specific Upgrade Notes
    - Planview Enterprise
- Fixes
  - Connector-Specific Fixes
    - Planview Enterprise

## Upgrade Notes

### Connector-Specific Upgrade Notes

#### Planview Enterprise

- 122443: If using numeric fields with decimal places in Planview, they will need re-mapped as they now appear as Double fields in Sync.

## Fixes

### Connector-Specific Fixes

#### Planview Enterprise

- 122443: Fixed an issue that caused numeric fields to truncate decimal places in Planview.



# Tasktop Sync Release Notes - 4.26.44

Posted: March 23, 2022

- [Fixes](#)
  - [Connector-Specific Fixes](#)
    - [Atlassian Jira](#)

## Fixes

### Connector-Specific Fixes

#### Atlassian Jira

- 123192: Fixed an issue where the Parent field was incorrectly marked as required.