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4.25 Release Notes

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Tasktop Sync Release Notes - 4.25.2

Posted: January 18, 2021

- Upgrade Notes
 - Connector-Specific Upgrade Notes
 - Planview LeanKit
 - ServiceNow
 - Tricentis Tosca
- Fixes
 - Connector-Specific Fixes
 - Atlassian Jira
 - BMC Remedy
 - CA Agile Central (Rally)
 - IBM Rational DOORS
 - IBM Rational Team Concert
 - Jama
 - Micro Focus ALM
 - Micro Focus ALM Octane
 - Planview Enterprise
 - QASymphony qTest Manager
 - Salesforce
 - ServiceNow
 - Targetprocess
 - Tricentis Tosca
 - VersionOne
 - Zendesk
- Features
 - Connector-Specific Features
 - Atlassian Jira
 - IBM Rational DOORS
 - Jama
 - Micro Focus PPM
 - Micro Focus Solutions Business Manager
 - Microsoft Azure DevOps Server (TFS)
 - Planview LeanKit
 - ServiceNow
 - Tricentis Tosca
 - VersionOne

Upgrade Notes

Connector-Specific Upgrade Notes

Planview LeanKit

- 110688: After updating, current LeanKit integrations will be broken. To re-enable your queries and integrations, select the "Use Card Type as Artifact Type (Deprecated)" setting in the repository settings.

New integrations are encouraged to use the generic 'Card' type instead of the specific Card Types since specific Card Type as Artifact Type will eventually be removed. Note that you can not have collections using both Card Type as Artifact Type and using 'Card' as Artifact Type using the same repository connection.

If you wish to migrate your existing integrations to a generic Card integration. Please contact Tasktop customer support.

ServiceNow

- 109128: A value in the 'Enabled Non-Task Extended Tables' list overrides the same value in the 'Fast Reference Field Support' and 'Full Reference Field Support' lists. If a value in either of these lists is added to 'Enabled Non-Task Extended Tables,' you will need to update the field mapping for that column from Single Select to Artifact Link.

Tricentis Tosca

- 110142: If Sync users have an existing Tosca synchronization set up for Requirements, and have the 'Requirement Set' field mapped, they would have to delete the existing field mapping for the 'Requirement Set' and replace it with a Container link mapping.

Fixes

Connector-Specific Fixes

Atlassian Jira

- 110222: Fixed an error that occurred when handling an unexpected response upon retrieving an artifact.
- 109896: Fixed an issue where an inaccessible board caused listing sprints to fail.

BMC Remedy

- 111302: Fixed an issue where adding an attachment with a long filename caused an error.
- 109723: Fixed an issue where case-insensitive options caused artifact retrieval failures.
- 109110: Fixed an issue where artifact retrieval failed when comments were missing non-required fields.

CA Agile Central (Rally)

- 110724: Fixed an issue where setting the Blocked Reason field without also setting the Blocked field resulted in an error from the Rally onDemand server.

IBM Rational DOORS

- 110033: Fixed an issue where a thread interruption exception was not surfaced when closing a DOORS module.

IBM Rational Team Concert

- 107661: Fixed an issue where re-authentication could not be performed after receiving a bad gateway response.

Jama

- 111463: Fixed an issue where version detection errors blocked normal processing in repositories with SSO enabled.
- 110469: Improved memory performance when retrieving Jama artifacts with many children.
- 108166: Fixed an issue where deleted releases in Jama appeared as valid single select options.

Micro Focus ALM

- 111321: Fixed an issue that prevented Test Instances from being created in ALM when the status field is set to required.
- 109929: Fixed an issue where the Test Instance Status field was not set properly on creation.
- 109567: Fixed an issue where Micro Focus ALM artifacts could not be filtered by modification date.

Micro Focus ALM Octane

- 109696: Improved handling of a case that occurred upon synchronizing a new tag when a case insensitive matching tag already existed.

Planview Enterprise

- 110894: Fixed an issue where empty values in a custom field caused an error.

QASymphony qTest Manager

- 109343: Improved performance when working with a large number of modules.

Salesforce

- 110883: Fixed an issue that caused an error during synchronizations when multiple fields that could be used as the Summary field were found.

ServiceNow

- 109888: Fixed an issue where retrieving an artifact from ServiceNow sometimes failed with a null pointer exception.
- 106847: Fixed an issue that caused a system failure when an artifact was retrieved without a sys_mod_count.

Targetprocess

- 112293: Fixed an issue where Targetprocess custom fields were included from other processes.
- 111650: Fixed an error that occurred when updating the Assignees field in Targetprocess.
- 111649: Fixed an issue where the PlannedEndDate field and PlannedStartDate field caused a verification error if set on the same date.

Tricentis Tosca

- 109828: Fixed an issue where Tosca folders with '/' in the name caused certain artifacts not to flow.
- 109159: Fixed an issue where not all changes were detected when using a virtual folder search with Tosca.

VersionOne

- 108684: Fixed an issue where a user with reduced project access could not retrieve the expected project tree(s).

Zendesk

- 111796: Fixed an issue where the Zendesk connector did not see the first comment if the comment was submitted within seconds of ticket creation.

Features

Connector-Specific Features

Atlassian Jira

- 111823: The Jira connector now supports the Tempo plugin "Account and Team Fields."
- 111776: Added support for Atlassian Jira version 8.14.
- 111727: Added support for R4J Folders as container type artifacts.

- 111518: Added support for custom fields for the plugin "Project Specific Select Fields."
- 111126: Added support for child and parent requirements relationships field for the Jira R4J plugin.
- 110406: Added support for Atlassian Jira version 8.13.
- 110405: Added support for Atlassian Jira version 8.11.
- 110403: Added support for Atlassian Jira version 8.11.
- 110402: Added support for Atlassian Jira version 8.10.
- 99961: Added support for Jira Zephyr version 5.x.

IBM Rational DOORS

- 103685: The DOORS connector can now accurately monitor the health of the doors.exe processes.

Jama

- 111108: Added support for Jama Connect version 8.56.
- 108834: Added support for Jama Connect version 8.49.

Micro Focus PPM

- 109127: Improved error logging for the Micro Focus PPM connector.
- 109004: Added support for writing SQL backed validations.
- 108305: Added limited support for state transitions for Micro Focus PPM version 9.55 and later.

Micro Focus Solutions Business Manager

- 105978: Added support for Micro Focus SBM version 11.7.

Microsoft Azure DevOps Server (TFS)

- 107636: Added support for Microsoft Azure DevOps 2020.

Planview LeanKit

- 110688: The LeanKit connector now supports Card as the artifact type instead of Card Type.

ServiceNow

- 109128: Added 'Enabled Non-Task Extended Tables' field on the ServiceNow Repository Connection screen that allows you to synchronize tables not extended from the Task table.
- 108043: Added support for ServiceNow version Paris.

Tricentis Tosca

- 110543: Tosca artifact type names have been updated to make them more user friendly:
 - TCFolder is now 'Generic Folder'
 - RequirementSet is now 'Requirement Set'
 - TCVirtualFolder is now 'Virtual Folder'
 - TCComponentFolder is now 'Component Folder'
 - TestCaseFolder is now 'TestCase Folder'
 - ExecutionEntry is now 'Execution Entry'
 - ExecutionListFolder is now 'ExecutionList Folder'
 - ExecutionTestCaseLog is now 'Execution TestCase Log'
- 110268: Generic Folders can now be synchronized between repositories. Note that Test Case folders are still considered separate folders and are not generic.
- 110142: Tosca Requirement Sets are now supported as containers.
- 110138: Added support for Tricentis Tosca version 13.4.
- 110135: Added support for Tricentis Tosca version 13.3.
- 107780: Added support for Tricentis Tosca version 13.2.

VersionOne

- 111140: Added multi-select (VWL) (read-only) field to the VersionOne Connector named "Backlog Group" for Story and Defect artifact types. This field represents the full hierarchy of Backlog Groups the artifact is associated with. For example, if the artifact is assigned to a Child Group the list would return -> ["Parent Group", "Child Group"].

Note: This is related to, but separate from an existing single-select field also named "Backlog Group."

- 109900: Added support for VersionOne Summer 2020.

Tasktop Sync Release Notes - 4.25.4

Posted: January 27, 2021

- Fixes
 - SDK-Specific Fixes
 - SDK

Fixes

SDK-Specific Fixes

SDK

- 111374: Fixed an issue where synchronizing multi-select fields caused unnecessary update requests to the Micro Focus Octane API.

Tasktop Sync Release Notes - 4.25.6

Posted: February 03, 2021

- Fixes
 - Connector-Specific Fixes
 - Blueprint
 - IBM Rational DOORS
 - ServiceNow
 - SDK-Specific Fixes
 - SDK

Fixes

Connector-Specific Fixes

Blueprint

- 112648: Fixed an issue where rich text was not displayed properly when written to Blueprint.

IBM Rational DOORS

- 110034: Improved the performance of retrieving client connections for DOORS.

ServiceNow

- 111288: Improved error handling when timeouts occurred during artifact retrieval.

SDK-Specific Fixes

SDK

- 111647: Fixed an issue where an error could be caused due to contention for DOORS clients.

Tasktop Sync Release Notes - 4.25.7

Posted: February 10, 2021

- Fixes
 - Connector-Specific Fixes
 - Atlassian Jira
- Features
 - Connector-Specific Features
 - Microsoft Sharepoint

Fixes

Connector-Specific Fixes

Atlassian Jira

- 113219: Fixed an issue where artifacts with empty sprints sometimes caused artifact retrieval to fail.

Features

Connector-Specific Features

Microsoft Sharepoint

- 112485: Added Azure Active Directory authentication method for SharePoint.

Tasktop Sync Release Notes - 4.25.9

Posted: February 24, 2021

- Fixes
 - Connector-Specific Fixes
 - Microsoft Sharepoint

Fixes

Connector-Specific Fixes

Microsoft Sharepoint

- 110948: Fixed an issue where synchronized attachments caused authorization errors.

Tasktop Sync Release Notes - 4.25.11

Posted: March 03, 2021

- [Upgrade Notes](#)
 - [Connector-Specific Upgrade Notes](#)
 - [Tricentis Tosca](#)
- [Fixes](#)
 - [Connector-Specific Fixes](#)
 - [Jama](#)
 - [Tricentis Tosca](#)

Upgrade Notes

Connector-Specific Upgrade Notes

Tricentis Tosca

- 111156: If using a TCFolder collection to mirror ExecutionLists folders, you will need to update your routing manually to ensure ExecutionList folders synchronize properly. This should not affect any existing integrations.

Fixes

Connector-Specific Fixes

Jama

- 113719: Improved error message when items failed to update because of a workflow state lock.

Tricentis Tosca

- 111156: Fixed an issue where ExecutionList and TestCase mistakenly appeared alongside TCFolders.

Tasktop Sync Release Notes - 4.25.12

Posted: March 10, 2021

- Upgrade Notes
 - Connector-Specific Upgrade Notes
 - IBM Rational DOORS
- Fixes
 - Connector-Specific Fixes
 - Atlassian Jira
 - Blueprint
 - IBM Rational DOORS
 - Micro Focus ALM
 - Targetprocess

Upgrade Notes

Connector-Specific Upgrade Notes

IBM Rational DOORS

- 113933:

Fixes

Connector-Specific Fixes

Atlassian Jira

- 113703: Fixed an issue that caused Jira Confluence rich text line breaks to render incorrectly.

Blueprint

- 113162: Fixed an issue where expired credentials were used.

IBM Rational DOORS

- 113933: Fixed an issue where the connector caused frequent module locking errors to appear in the product.
- 108034: Fixed an issue where the connector sometimes returned empty text or string attributes for an artifact.

Micro Focus ALM

- 113353: Fixed an issue where a failure occurred when updating locked artifacts.

Targetprocess

- 113837: Fixed an error that occurred when start and end dates were set close together.

Tasktop Sync Release Notes - 4.25.13

Posted: March 15, 2021

- [Upgrade Notes](#)
 - [Connector-Specific Upgrade Notes](#)
 - [Microsoft Project Server](#)
- [Fixes](#)
 - [Connector-Specific Fixes](#)
 - [Microsoft Project Server](#)

Upgrade Notes

Connector-Specific Upgrade Notes

Microsoft Project Server

- 111707: If you have an integration with duration fields calculated in days or weeks, you will need to configure the Work Day Hours and Work Week Hours fields on the Repository Connection screen.

Any extensions converting Work Day Hours or Work Week Hours should be removed.

Fixes

Connector-Specific Fixes

Microsoft Project Server

- 111707: Updated the Duration field maximum value to 100000 hours. Added two fields to the Repository Connection screen to set Work Day Hours and Work Week Hours.

Tasktop Sync Release Notes - 4.25.17

Posted: March 31, 2021

- Upgrade Notes
 - Connector-Specific Upgrade Notes
 - Atlassian Jira
- Fixes
 - Connector-Specific Fixes
 - Atlassian Jira

Upgrade Notes

Connector-Specific Upgrade Notes

Atlassian Jira

- 110608: The 'Assigned Sprint' field has been updated to 'Active or Future Sprint' and will only contain values corresponding to what is included in the 'Active Sprint' and 'Future Sprint' fields in the Jira UI. Previously, this field could contain an incorrect completed sprint value. Now, when a sprint is completed, the field will be cleared. For a complete list of sprints, including closed sprints associated with a Jira issue, please use the 'Sprint(s)' field.

Fixes

Connector-Specific Fixes

Atlassian Jira

- 110608: Fixed an issue where the 'Assigned Sprint' field sometimes contained an incorrect closed sprint value. This field has been renamed 'Active or Future Sprint' to clarify its intent to behave like the 'Active Sprint' or 'Future Sprint' fields in the Jira UI.

Tasktop Sync Release Notes - 4.25.18

Posted: April 07, 2021

- Fixes
 - Connector-Specific Fixes
 - IBM Rational DOORS Next Generation
 - Micro Focus ALM Octane

Fixes

Connector-Specific Fixes

IBM Rational DOORS Next Generation

- 107403: Fixed an issue that occurred when authentication expired for the repository.

Micro Focus ALM Octane

- 114148: Fixed an issue where the Defect field did not appear for Runs.

Tasktop Sync Release Notes - 4.25.20

Posted: April 21, 2021

Tasktop Sync Release Notes - 4.25.24

Posted: May 12, 2021

- [Upgrade Notes](#)
 - [Connector-Specific Upgrade Notes](#)
 - [Jama](#)
- [Fixes](#)
 - [Connector-Specific Fixes](#)
 - [Jama](#)
 - [ServiceNow](#)

Upgrade Notes

Connector-Specific Upgrade Notes

Jama

- 115333: If you have a configured Jama repository user with only Project Admin rights, you should ensure that any Jama users participating in person reconciliation on artifact fields are members of the projects which contain those artifacts.

Fixes

Connector-Specific Fixes

Jama

- 115333: Fixed an issue where the connector could not retrieve a list of users from the repository due to recently introduced security restrictions on the repository API.

ServiceNow

- 114902: Fixed an issue where ServiceNow did not allow for a large number of queries.

Tasktop Sync Release Notes - 4.25.28

Posted: June 01, 2021

- Fixes
 - Connector-Specific Fixes
 - Atlassian Jira
 - VersionOne

Fixes

Connector-Specific Fixes

Atlassian Jira

- 115978: Fixed an issue where artifact revisions were sometimes missing.

VersionOne

- 116140: Fixed an issue where the Backlog Group (ParentAndUp) field displayed all work items as options.

Tasktop Sync Release Notes - 4.25.29

Posted: June 09, 2021

- Upgrade Notes
 - Connector-Specific Upgrade Notes
 - IBM Rational DOORS Next Generation
- Fixes
 - Connector-Specific Fixes
 - Atlassian Jira
 - IBM Rational DOORS Next Generation
 - IBM Rational Team Concert
 - Micro Focus PPM

Upgrade Notes

Connector-Specific Upgrade Notes

IBM Rational DOORS Next Generation

- 116143: If a field title uses special characters, field mappings for custom artifact links may need to be recreated.

Fixes

Connector-Specific Fixes

Atlassian Jira

- 116221: Fixed an issue where artifact schema discovery failed for users with an unsupported R4J version.

IBM Rational DOORS Next Generation

- 116143: Fixed an issue that occurred when directional artifact links had titles containing special characters.

IBM Rational Team Concert

- 116158: Fixed an issue where invalid weblinks sometimes caused failures during artifact retrieval.

Micro Focus PPM

- 116321: Fixed an issue where listing field options sometimes timed out.

Tasktop Sync Release Notes - 4.25.30

Posted: June 15, 2021

- Fixes
 - Connector-Specific Fixes
 - ServiceNow
 - Zendesk

Fixes

Connector-Specific Fixes

ServiceNow

- 116222: Reduced time and resources required to search for an artifact with a large number of comments.

Zendesk

- 115335: Fixed an issue that prevented artifacts in Zendesk from synchronizing when a large number of comments made by the same group of users were associated with the artifact.

Tasktop Sync Release Notes - 4.25.33

Posted: July 07, 2021

- [Fixes](#)
 - [Connector-Specific Fixes](#)
 - [Atlassian Jira](#)

Fixes

Connector-Specific Fixes

Atlassian Jira

- 108867: Fixed an issue caused by uninstalling a ServiceDesk plugin.

Tasktop Sync Release Notes - 4.25.34

Posted: July 13, 2021

- Fixes
 - Connector-Specific Fixes
 - CA Agile Central (Rally)

Fixes

Connector-Specific Fixes

CA Agile Central (Rally)

- 116696: Fixed an issue where the Blocked and Blocked Reason fields sometimes failed to update.

Tasktop Sync Release Notes - 4.25.35

Posted: July 20, 2021

- Fixes
 - Connector-Specific Fixes
 - Planview Enterprise

Fixes

Connector-Specific Fixes

Planview Enterprise

- 116578: Fixed an issue where custom field values did not clear in Planview.

Tasktop Sync Release Notes - 4.25.36

Posted: August 11, 2021

- Fixes
 - Connector-Specific Fixes
 - Jama
 - ServiceNow

Fixes

Connector-Specific Fixes

Jama

- 115244: Fixed an issue in Jama that caused multiple duplicate tags to be created sometimes.

ServiceNow

- 117549: Fixed an issue where duplicate tables were not appropriately filtered from System Class options.

Tasktop Sync Release Notes - 4.25.46

Posted: December 15, 2021

- [Upgrade Notes](#)
 - [Sync Upgrade Notes](#)
 - [General](#)

Upgrade Notes

Sync Upgrade Notes

General

- 121018: Addressed critical security vulnerability CVE-2021-44228 in log4j2 dependencies.
[\[Security Fix\]](#)

Tasktop Sync Release Notes - 4.25.51

Posted: March 02, 2022

- Upgrade Notes
 - Connector-Specific Upgrade Notes
 - Planview Enterprise
- Fixes
 - Connector-Specific Fixes
 - Planview Enterprise

Upgrade Notes

Connector-Specific Upgrade Notes

Planview Enterprise

- 122443: If using numeric fields with decimal places in Planview, they will need re-mapped as they now appear as Double fields in Sync.

Fixes

Connector-Specific Fixes

Planview Enterprise

- 122443: Fixed an issue that caused numeric fields to truncate decimal places in Planview.

Tasktop Sync Release Notes - 4.25.53

Posted: March 23, 2022

- Fixes
 - Connector-Specific Fixes
 - Atlassian Jira

Fixes

Connector-Specific Fixes

Atlassian Jira

- 123192: Fixed an issue where the Parent field was incorrectly marked as required.