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4.19 Release Notes

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Tasktop Sync Release Notes - 4.19.25

Posted: July 15, 2020

- Fixes
 - Connector-Specific Fixes
 - Micro Focus ALM

Fixes

Connector-Specific Fixes

Micro Focus ALM

- 106896: Fixed an issue where token expiry was not properly detected, which caused errors that blocked integrations.

Tasktop Sync Release Notes - 4.19.21

Posted: December 18, 2019

- Fixes
 - Connector-Specific Fixes
 - IBM Rational DOORS

Fixes

Connector-Specific Fixes

IBM Rational DOORS

- 101090: Fixed an issue where cross-module in-links were created incorrectly.

Tasktop Sync Release Notes - 4.19.20

Posted: December 13, 2019

- Upgrade Notes
 - Connector-Specific Upgrade Notes
 - QASymphony qTest Manager
- Fixes
 - Connector-Specific Fixes
 - IBM Rational DOORS
 - Micro Focus ALM

Upgrade Notes

Connector-Specific Upgrade Notes

QASymphony qTest Manager

- 101592: Users of qTest Manager OnDemand (9.8.8+) must update the minimal permissions for the credentials used to connect to Tasktop Sync to include: "Manage Field Settings". If you do not do this, your integrations will stop running.

Fixes

Connector-Specific Fixes

IBM Rational DOORS

- 99281: Fixed an issue where links to an inaccessible object blocked integrations.

Micro Focus ALM

- 101303: Fixed an issue for Micro Focus ALM versions 12.50+, where attachments were not properly synchronizing when there were multiple attachments with the same case-insensitive name.

Tasktop Sync Release Notes - 4.19.19

Posted: November 28, 2019

- Fixes
 - Sync Fixes
 - Studio
 - Connector-Specific Fixes
 - Atlassian Jira
 - Micro Focus ALM

Fixes

Sync Fixes

Studio

- 99716: Fixed an issue where incorrect handling of PersonNotFoundException prevented schema refresh and synchronization.

Connector-Specific Fixes

Atlassian Jira

- 100877: Fixed an issue where setting a value for the 'Assignee' field caused creation of Test Executions to fail.

Micro Focus ALM

- 100818: Fixed an issue for ALM versions 12.50+ where attachments were not synchronizing properly if there are multiple attachments with the same case-insensitive name.

Tasktop Sync Release Notes - 4.19.17

Posted: November 18, 2019

- Fixes
 - Connector-Specific Fixes
 - Planview Enterprise

Fixes

Connector-Specific Fixes

Planview Enterprise

- 100635: Fixed an issue where synchronization failed with 'Code must contain only digits' error.

Tasktop Sync Release Notes - 4.19.16

Posted: November 13, 2019

- Fixes
 - Connector-Specific Fixes
 - BMC Remedy

Fixes

Connector-Specific Fixes

BMC Remedy

- 100202: Fixed a performance issue during validation of a BMC Remedy connection.

Tasktop Sync Release Notes - 4.19.15

Posted: October 28, 2019

- [Fixes](#)
 - [Connector-Specific Fixes](#)
 - [BMC Remedy](#)
 - [Microsoft Azure DevOps Server \(TFS\)](#)

Fixes

Connector-Specific Fixes

BMC Remedy

- 100059: Fixed an issue in Remedy versions earlier than 18.08 that prevented Tasktop from retrieving the artifact schema when the same field was shared across multiple views.

Microsoft Azure DevOps Server (TFS)

- 100137: Fixed an issue where the connector could fail to execute a WIQL query to search for new and changed artifacts in a team project.

Tasktop Sync Release Notes - 4.19.14

Posted: October 21, 2019

- [Fixes](#)
 - [Connector-Specific Fixes](#)
 - [Atlassian Jira](#)
 - [QASymphony qTest Manager](#)

Fixes

Connector-Specific Fixes

Atlassian Jira

- 99316: Fixed an issue where an HTML response from Jira was not handled properly.

QASymphony qTest Manager

- 99841: Fixed an issue where users would constantly get Authentication State Expired errors.

Tasktop Sync Release Notes - 4.19.12

Posted: October 10, 2019

- Upgrade Notes
 - Connector-Specific Upgrade Notes
 - Planview Enterprise
- Fixes
 - Connector-Specific Fixes
 - Atlassian Jira
 - Jama
 - Planview Enterprise
 - Tricentis Tosca

Upgrade Notes

Connector-Specific Upgrade Notes

Planview Enterprise

- 99388: Mappings containing any Lifecycle Role fields will need to be updated. These fields are no longer supported.

Fixes

Connector-Specific Fixes

Atlassian Jira

- 99400: Fixed an issue where a Jira Profields plugin custom field was blocking Jira synchronizations.

Jama

- 99617: The repository connection can now be configured to strictly use the SOAP API.

Planview Enterprise

- 99388: Fixed an issue where attempting to retrieve a value for an unsupported field caused an error.

Tricentis Tosca

- 99294: Fixed an issue where an artifact that is inside a folder having a name containing a forward slash could not be moved.

Tasktop Sync Release Notes - 4.19.8

Posted: September 07, 2019

- Fixes
 - Connector-Specific Fixes
 - iRise

Fixes

Connector-Specific Fixes

iRise

- 98751: Fixed an issue where retrieving artifact schema fails due to an "Unable to determine if the field is read only" error.

Tasktop Sync Release Notes - 4.19.7

Posted: August 27, 2019

- [Fixes](#)
 - [Connector-Specific Fixes](#)
 - [Microsoft Azure DevOps Server \(TFS\)](#)
 - [ServiceNow](#)

Fixes

Connector-Specific Fixes

Microsoft Azure DevOps Server (TFS)

- 98489: Fixed an issue where queries could cause an error.

ServiceNow

- 98353: Fixed an issue where some field values were not displayed for mapping when using glide.invalid_query.returns_no_rows under system properties.

Tasktop Sync Release Notes - 4.19.6

Posted: August 21, 2019

- [Fixes](#)
 - [Connector-Specific Fixes](#)
 - [Atlassian Jira](#)
 - [BMC Remedy](#)

Fixes

Connector-Specific Fixes

Atlassian Jira

- 98278: Fixed an issue where users were unable to use OAuth 1.0a Authentication.

BMC Remedy

- 97980: Fixed issue with fields containing nested parenthesis for BMC Remedy 9.1.04.

Tasktop Sync Release Notes - 4.19.5

Posted: August 15, 2019

- Fixes
 - Connector-Specific Fixes
 - IBM Rational DOORS

Fixes

Connector-Specific Fixes

IBM Rational DOORS

- 97798: Improved performance of listing modules when setting up a query.

Tasktop Sync Release Notes - 4.19.4

Posted: August 07, 2019

- Upgrade Notes
 - Connector-Specific Upgrade Notes
 - Micro Focus ALM Octane
- Fixes
 - Connector-Specific Fixes
 - Micro Focus ALM Octane
 - ServiceNow

Upgrade Notes

Connector-Specific Upgrade Notes

Micro Focus ALM Octane

- 98018: It is recommended that the Shared Space Admin role is unassigned from the integration user to speed up the listing of workspaces when creating a new collection.

Fixes

Connector-Specific Fixes

Micro Focus ALM Octane

- 98018: The integration user is no longer required to have the Shared Space Admin role.

ServiceNow

- 97708: Fixed an issue that occurred when retrieving artifacts with catalog variables with duplicated variable names.
- 97707: Fixed an issue where ServiceNow could return a 400 error when retrieving artifacts with a large number of catalog variables.

Tasktop Sync Release Notes - 4.19.3

Posted: July 31, 2019

- [Fixes](#)
 - [Connector-Specific Fixes](#)
 - [Atlassian Jira](#)
 - [QASymphony qTest Manager](#)
 - [ServiceNow](#)

Fixes

Connector-Specific Fixes

Atlassian Jira

- 97665: This restores person matching by email for artifacts synced into JIRA on-demand repositories, which was impacted by a recent Atlassian privacy change that hides user emails by default.

QASymphony qTest Manager

- 97666: Fixed an issue which could cause the QASymphony qTest Manager connector to hang while performing creates or updates.
- 97345: Fixed an issue where an artifact's revision would not be correct under some configurations, resulting in unnecessary synchronizations.

ServiceNow

- 97878: Fixed an issue where certain artifact filtering conditions produced an error during change detection.

Tasktop Sync Release Notes - 4.19.2

Posted: July 22, 2019

- Upgrade Notes
 - Connector-Specific Upgrade Notes
 - General (Services)
 - Atlassian Jira
 - BMC Remedy
 - QASymphony qTest Manager
 - Targetprocess
 - Tricentis Tosca
- Fixes
 - Sync Fixes
 - General
 - Server
 - Studio
 - Connector-Specific Fixes
 - Atlassian Jira
 - Blueprint
 - BMC Remedy
 - CA Agile Central (Rally)
 - IBM Rational DOORS Next Generation
 - iRise
 - Jama
 - Micro Focus ALM Octane
 - Microsoft Azure DevOps Server (TFS)
 - Planview LeanKit
 - QASymphony qTest Manager
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- [iRise](#)
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- [SmartBear QAComplete](#)
- [Targetprocess](#)
- [Tricentis Tosca](#)
- [VersionOne](#)

Upgrade Notes

Connector-Specific Upgrade Notes

General (Services)

- 97693: The following Vendor repository versions are no longer available under Tasktop's general support. These versions are now available under extended support only:
 - Atlassian Jira (Software and Core) - 7.4
 - Jira Service Desk - 3.4.x, 3.5.x, 3.6
 - CA Agile Central (Rally) - 2017.1
 - Micro Focus ALM - 11.5 (SP2)
 - Micro Focus Dimensions RM - 12.5
 - Planview Enterprise One - 14, 15
 - VersionOne - 18.0 (Winter 2018), 18.1 (Spring 2018)

Please reach out to your Tasktop contact if you are currently on one of the aforementioned versions and they will be able to guide you accordingly.

Atlassian Jira

- 96286: State transitions involving the field "Sprint(s)" must be renamed to "Assigned Sprint".

BMC Remedy

- 95314: Customers using the SOAP API to access Remedy should update their web service files to the latest as documented on the Remedy Connector Documentation page. Customers accessing Remedy through REST will not need to make any changes.

QASymphony qTest Manager

- 95252: To resolve a performance issue, Tasktop may identify all items within QASymphony integration(s) as 'changed' and do a one-time synchronization upon upgrade.

Targetprocess

- 94237: Type limitations set in Targetprocess for custom relationship fields are now enforced during integration. If users do, in fact, want types outside of those limitations to continue to synchronize, the limitations configured within Targetprocess must be expanded.
- 95196: Mappings that write to the TestPlan field "LinkedBug" must be changed to write to the "LinkedGeneral" field instead.

Tricentis Tosca

- 95131: Business Test Cases can no longer be created in Tosca via Tasktop integration.

Fixes

Sync Fixes

General

- 95951: Fixed an issue where attachments deleted in the source repository were synced back from the target repository.
- 94473: Fixed an issue where synchronization of two rich text fields resulted in a conflict.

Server

- 96882: Upgraded H2 to 1.4.197, resolving an issue where daylight saving's time was being respected in timezones that do not have daylight saving's time, leading to mismatches between timestamps in the log files and timestamps in the UI.
- 96720: Resolved an issue causing a background task to pop up the task list indexer dialog window.
- 96516: Fixed an issue where a synchronization error could occur if a person was not found when using map by field. Behavior has been updated to use the default target person.
- 96515: Resolved an issue where setting trace level logging did not set the logging level of the connectors.
- 96282: Fixed an issue that caused duplicates due to Jira task ids not being upgraded.

Studio

- 95702: Fixed an issue that occasionally resulted in incorrect page order in post-install wizard.

Connector-Specific Fixes

Atlassian Jira

- 97214: Changed how connector handles HTML error deserialization. Complete HTML error pages will not be printed to the logs unless logging level threshold is set to DEBUG or lower.
- 96899: Fixed an issue where inline code would come back from Jira with excessive @ symbols. Inline code should now maintain its structure when syncing back from Jira.
- 96286: Fixed an issue where sprints were unable to be updated during state transitions.
- 96014: Fixed an issue where sprints would appear as IDs instead of names when no boards were available.
- 95082: Tasktop will set a default maximum length for Jira text fields if the associated credentials don't have administrative rights to do so.

Blueprint

- 96246: Fixed an issue causing an excessive number of 409 "conflict" responses in the logs.

BMC Remedy

- 96397: Added a repository field for Remedy REST that ensures artifact location URI points to a valid location. Please see Connector Docs for configuration details.
- 96329: Fixed an issue where the Remedy connector inaccurately reported an error with the message 'Unable to find metadata for field' when connecting via REST API.
- 95673: Fixed an issue where the 'Approval Phase Name' field in the BMC Remedy connector was incorrectly set as writable. This field is now marked as read only.

CA Agile Central (Rally)

- 96591: Fixed an issue where changesets failed to be created if they linked to the same artifact.
- 95887: Fixed an issue where the HTTP client would fail to timeout when connecting via SSL.

IBM Rational DOORS Next Generation

- 97498: Fixed an issue where work items with workflows were not being retrieved.

iRise

- 96809: Fixed an issue where new artifacts or changes to iRise would not be synced if a mapped text field had more than 2000 characters.

Jama

- 96909: Addressed an issue where Jama may fail to load projects due to a SOAP response when REST is configured on the repository.
- 94951: Fixed an issue where synchronization may fail due to nested text blocks in a rich text field.

Micro Focus ALM Octane

- 96910: Fixed an issue where synchronizations involving certain single select fields would fail.

Microsoft Azure DevOps Server (TFS)

- 97645: Fixed an issue where the Azure DevOps (TFS) connector did not identify the standard Resolved Resolution picklist field as a single select field.
- 95233: Fixed an issue where the Azure DevOps (TFS) connector's rich text markup language name changed, leading to integration errors.

Planview LeanKit

- 95361: Fixed an issue where mapping numeric fields in LeanKit could cause integration events to get stuck in 'processing.'
- 95061: LeanKit connector will no longer display task types which are not also configured to be cards.

QASymphony qTest Manager

- 95909: Fixed errors in QASymphony connector where potential changing of root module to project information on the server would require application restarts.
- 95252: Fixed an issue where new custom fields added to the QASymphony UI could cause performance issues due to Tasktop erroneously detecting all artifacts as changed.
- 94780: Details about the task id will now be visible in the Tasktop Sync error message if an artifact cannot be retrieved.

Salesforce

- 95198: Fixed an issue where a newly added Salesforce field could cause an error.
- 95197: "Modify All" and "View All" permissions are no longer required for the Tasktop user.

ServiceNow

- 97344: Fixed an issue where Tasktop did not list single select field values if the field in ServiceNow had no dependent field specified, but did have options with dependent values.

- 97128: Fixed an issue where ServiceNow returns an unencoded next-page URL during change detection which caused the connector to be unable to request the next page.
- 97111: Fixed an issue where errors would occur due to insufficient permissions or an invalid user set as a person field on an artifact.
- 96729: Fixed an issue where artifact retrieval failed if a dependent required field was empty.
- 96680: Fixed an issue where empty attachments caused parsing errors during artifact retrieval.
- 95385: ServiceNow 'priority' field on incidents is no longer assumed to be read only.

Targetprocess

- 97133: Fixed an issue where having a custom field called 'Type' in TargetProcess would cause integrations to fail.
- 94760: Fixed an issue where some artifacts with custom links could not be retrieved.
- 94237: Fixed an issue where type limitations set in Targetprocess for custom relationship fields were not enforced, allowing relationships to ineligible types to synchronize to Targetprocess.

Tricentis Tosca

- 95131: Fixed an issue where unsupported Business Test Cases could be created in Tosca via integration.

VersionOne

- 96066: Reduced Tasktop load on VersionOne by making change detection improvements.

Features

Sync Features

Bridge

- 95563: Previously, when an artifact had a relationship (link) to another artifact in a project that was inaccessible, it blocked the entire artifact from synchronizing. This fix skips the inaccessible relationship (link) and continues to synchronize the rest of the artifact when "validate links before synchronizing" is checked when using the TaskLink to TaskLink caster.

General

- 92383: Users can now map Tosca test case test folder attributes to ALM test subject attributes.

Connector-Specific Features

Atlassian Jira

- 96701: Atlassian Crowd enabled SSO authentication is now supported for Jira.
- 96186: Added support for Jira Service Desk version 4.2.
- 96184: Added support for Jira Core and Jira Software version 8.2.
- 94509: Added support for Jira Service Desk 4.1.
- 92858: Added support for Jira Service Desk version 4.0.
- 88266: Added support for Jira Data Center. Please see connector docs for configuration details.

Blueprint

- 95625: Added support for Blueprint 10.1 (with Storyteller 4.1).

BMC Remedy

- 97115: Reduces change detection paging size to reduce payload retrieved and thus load on the server.
- 97065: Added support for the use of Smart IT URLs for the artifact location field in Remedy. Please see Connector Docs for configuration details.
- 96058: An integration with BMC Remedy Change artifacts using the REST API no longer requires customization of the Change Interface form.
- 95715: Comments that are submitted via e-mail will no longer be excluded from synchronization. Users may see old e-mail generated comments synchronize if other integration-triggering changes are made to the artifacts that contain them.
- 95322: Field names in Tasktop will now match the field names in the Remedy UI, rather than the database names for each field. Note that this applies to Remedy version 18.08 or higher, and requires a REST API connection. See Connector Documentation for further information.
- 95314: Added read-only support for InstanceId and Submitter fields on Remedy Change and Problem artifacts.
- 94819: Support for REST has been added to the BMC Remedy Connector. In order to connect to a Remedy repository using a REST API instead of SOAP API, 'Use REST API' must be checked on the repository connection screen. Please refer to connector documentation for further information.
- 93355: Added support for BMC Remedy version 19.02.
- 91126: Tasks are now supported as a work item. See Connector Docs for more information.

CA PPM

- 93621: Added support for CA PPM version 15.6.

GitHub Issues

- 95129: Added support for Personal Access Token authentication.

IBM Rational Team Concert

- 95534: The IBM Rational Team Concert connector provides an authenticator for Kerberos/SPNEGO SSO.

iRise

- 94695: The iRise connector now references a newly added field property to determine whether a field is read-only or not.

Jama

- 96510: Added support for Jama Connect version 8.38.

Micro Focus ALM Octane

- 96289: Added support for Micro Focus ALM Octane version 12.60.47.

Micro Focus PPM

- 96396: Added support for Micro Focus PPM version 9.53.

Planview Enterprise

- 97019: The Worklog Submission Status field is now optional for setting up a repository connection.
- 95427: Planview worklogs can now be submitted with either "Approved" or "Entered" status.

QASymphony qTest Manager

- 95632: Added support for QASymphony qTest Manager version 9.6.1.

SmartBear QAComplete

- 96890: Added support for Smartbear QAComplete version 12.20.
- 96288: Added support for Smartbear QAComplete version 12.14.
- 95633: Added support for Smartbear QAComplete version 12.13.

Targetprocess

- 95196: TestPlan now links to types besides Bug by using the new "LinkedGeneral" field.

Tricentis Tosca

- 96182: Added support for Tricentis Tosca version 12.2.
- 92896: Added support for Tricentis Tosca version 12.1.
- 90149: Added Support for Tricentis Tosca version 12.0.

VersionOne

- 95634: Added support for VersionOne Spring 2019.