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4.3 Release Notes

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Tasktop Sync Release Notes - 4.3.11

Sync Version 4.3.11

Connector-Specific Fixes

- **Atlassian JIRA**
 - 38715 - Atlassian JIRA connector now supports fields like "watchers", "comments", and custom single-selects on Atlasssian JIRA OnDemand and Atlasssian JIRA 7.1.0.

Tasktop Sync Release Notes - 4.3.10

Sync Version 4.3.10

Fixes

- **Serena Business Manager (SDK)**
 - 37109 - Not attempting to retrieve group values in fields where users and groups can be assigned.

Tasktop Sync Release Notes - 4.3.9

Sync Version 4.3.9

Fixes

- **HP ALM**
 - 36424 - Fixed an issue with repeated attachment synchronization of .url attachments by disallowing them to be written to HP ALM.
- **HP ALM 11, Quality Center 10, and Agile Manager (pre 3.5)**
 - 36411 - Fixed an issue interpreting a response when an item is locked and treats it as a midair collision when using HP ALM 12.2.
- **IBM Rational Team Concert**
 - 35814 - Fixed an issue with unassigned User ID field under the Additional Settings section of IBM RTC repository properties dialog.
- **Microsoft Team Foundation Server (SDK)**
 - 36401 - Fixed an issue where failure in retrieving authenticated user information prevents artifact retrieval.
- **Serena Business Manager (SDK)**
 - 36429 - Fixed an issue where creation date values were missing.

Tasktop Sync Release Notes - 4.3.8

Sync Version 4.3.8

Fixes

- **IBM DOORS**
 - 35689 - Fixed an issue where querying views with duplicate IDs caused an error.

IBM RLIA 1.1.4.0-ifix01

Upgrade Notes

- **IBM Rational ClearQuest (SDK)**
 - 35114 - The IBM Rational ClearQuest Connector will now always execute the MODIFY action labelled "Modify" when updating an artifact. Users must ensure that all artifact types they want to work with have one MODIFY action named "Modify".

Fixes

- **Sync Fixes**
 - 35416 - Fixed No More Handles issue stemming from Connector branding image duplication.
- **IBM Rational Team Concert**
 - 34701 - Fixes an issue where users that are not members of a project or project team cannot be used to post comments.
- **IBM Rational Team Concert (SDK)**

- 34644 - RTC connector now detects expired authentication states.
 - 35467 - Fixes an issue where the Rational Team Concert Connector was not properly detecting stale sessions and failing to re-authenticate.
 - 35445 - To limit returned queries, the Rational Team Concert Connector will now only retrieve queries created by the authenticated user.
-
- **IBM Rational ClearQuest (SDK)**
 - 35659 - The ClearQuest connector will no longer follow references when attempting to fetch options for reference based single-select fields.
 - 35114 - Fixed an issue where the IBM Rational ClearQuest connector would fail to update an artifact when the artifact type was configured with more than one MODIFY action.
-
- **Microsoft Team Foundation Server (SDK)**
 - 35400 - Fixed an issue where saving an artifact in "Removed" state would cause an error.

Tasktop Sync Release Notes - 4.3.7

Sync Version 4.3.7

Upgrade Notes

- **IBM Rational ClearQuest (SDK)**
 - 35114 - The IBM Rational ClearQuest Connector will now always execute the MODIFY action labelled "Modify" when updating an artifact. Users must ensure that all artifact types they want to work with have one MODIFY action named "Modify".

Fixes

- **Sync Fixes**
 - 35416 - Fixed No More Handles issue stemming from Connector branding image duplication.
- **IBM Rational ClearQuest (SDK)**
 - 35659 - The ClearQuest connector will no longer follow references when attempting to fetch options for reference based single-select fields.
 - 35114 - Fixed an issue where the IBM Rational ClearQuest connector would fail to update an artifact when the artifact type was configured with more than one MODIFY action.
- **IBM Rational Team Concert (SDK)**
 - 35467 - Fixes an issue where the Rational Team Concert Connector was not properly detecting stale sessions and failing to re-authenticate.
 - 35445 - To limit returned queries, the Rational Team Concert Connector will now only retrieve queries created by the authenticated user.

Tasktop Sync Release Notes - 4.3.6

Sync Version 4.3.6

Fixes

- **IBM DOORS**
 - 33256 - Improved error handling of DOORS Connector artifact retrieval.
- **Microsoft Team Foundation Server (SDK)**
 - 35400 - Fixed an issue where saving an artifact in "Removed" state would cause an error.
- **ServiceNow Service Desk**
 - 35656 - Fixed an issue where ServiceNow items were not being returned when using certain instances of ServiceNow Fuji.

Tasktop Sync Release Notes - 4.3.5

Sync Version 4.3.5

Upgrade Notes

Connector-Specific Upgrade Notes

- **Jama (SDK)**
 - 35119 - Sync users utilizing the Jama connector will need to update the Jama repository schema.

Fixes

- **Atlassian JIRA**
 - 34605 - Fixed an issue where artifacts with a CLOSED status caused several single-select /multi-select fields to have no options.
- **HP ALM**
 - 35307 - Fixed an issue where HP ALM artifact's last modified dateTime will show the wrong value.
- **IBM DOORS**
 - 34856 - Fixed an issue where where the connector did not detect out/in link changes resulting in empty links.
- **IBM Rational Team Concert (SDK)**
 - 34910 - Fixed an issue where a userID case sensitivity mismatch between the RTC connector and the server caused submission failures.
 - 34803 - Fixed an issue where an existing comment with an apostrophe causes an error when a new comment is written to the work item.
 - 34699 - Fixed an issue where comment errors trigger endless synchronizations due to invalid comment authors.
- **Jama (SDK)**
 - 35119 - Fixed an issue where incorrect values were sometimes displayed for pick list fields.
- **Serena Business Manager (SDK)**
 - 34815 - Fixed an issue showing options for proxy attributes.
- **ServiceNow Service Desk**

- 34955 - Fixed an issue that prevented retrieval of Problem and Incident artifacts with specific configurations.

Tasktop Sync Release Notes - 4.3.4

Sync Version 4.3.4

Fixes

- **IBM Rational Team Concert**
 - 34701 - Fixes an issue where users that are not members of a project or project team cannot be used to post comments.
- **IBM Rational Team Concert (SDK)**
 - 34644 - RTC connector now detects expired authentication states.

Features

- **Server**
 - 34349 - Introduced configuration which allows users to validate the authors of comments and attachments.

Tasktop Sync Release Notes - 4.3.3

Sync Version 4.3.3

Connector-Specific Fixes

- **IBM Rational ClearQuest (SDK)**
 - 34371 - Fixes an issue where new options for single select fields can cause ClearQuest artifact retrieval to fail.
- **IBM Rational Team Concert (SDK)**
 - 34311 - Fixes an issue where retrieving an artifact can cause an error (related to sorting Iterations).

IBM RLIA Tasktop Edition Version 1.1.4.0

Upgrade Notes

Upgrading from the Previous Version of Sync

Sync Upgrade Notes

- 31184 - Groovy scripts involving transition attributes may need to be updated to ignore further changes upon transition.

System Requirements

Supported Operating Systems

Tasktop Sync is supported on the following operating systems and versions.

- Windows Server 2012
- Windows Server 2008
- Windows Server 2007
- Red Hat Enterprise Linux 5 & 6 (GTK2 and X Windows required)
- SUSE Linux Enterprise Server 11 (GTK2 and X Windows required)

Java Runtime Environment

Tasktop Sync is packaged with a JRE and there is no need to install a JRE separately. Tasktop Sync uses Oracle Java 1.8.0_45-b15.

Networking

Tasktop Sync requires an IPv6 or IPv4 network to access target ALM repositories. Access to some repositories is limited to IPv4, so please check the Tasktop Sync documentation specific to the repositories to be synchronized prior to configuring the network.

Tasktop Sync should be located on the same network (or very nearby) to the target ALM repositories in order to minimize latency between servers. Recommended network throughput is 100Mbps with a latency of less than 50ms. When synchronizing large attachments (i.e., sizes > 20MB) greater throughput may be desired.

Hardware Sizing for Deployment Scenarios

The following hardware is recommended for three sample Tasktop Sync deployment scenarios.

Disk space is primarily used for caching and storing transient data that can be used to enhance the synchronization process. The amount of disk space needed is proportional to the size of the collection of artifacts that are being synchronized.

Processor sizes below are based on the equivalent to a 2007 Opteron or 2007 Xeon processor.

Small Deployment

A deployment with one Sync Mapping managing up to 20,000 ALM artifacts and up to 200 active users.

- 4 GB system memory
- 1 GHz processor, 2 cores
- 30 GB free disk space

Small deployment system sizing is roughly equivalent to an EC2 M3 Medium Instance.

Medium Deployment

A deployment with several Sync Mappings managing up to 100,000 ALM artifacts and up to 1,000 active users.

- 6 GB system memory
- 2 GHz processor, 2 cores
- 50 GB free disk space

Medium deployment system sizing is roughly equivalent to an EC2 M3 Large Instance.

Large Deployment

A deployment with many Sync Mappings involving many ALM repositories and managing 200,000+ ALM artifacts and over 1,000 active users.

- 8 GB system memory
- (2) 3 GHz processors, 4 cores
- 100 GB free disk space

Large deployment system sizing is roughly equivalent to an EC2 M3 Large or M3 Extra Large Instance.

Fixes

Sync Fixes

- 31924 - Sync now checks for the repository and password before upgrading a connector.
- 31756 - Misconfigured queries are no longer run during schema refresh.
- 31546 - Resolved an issue where long scopes may result in filenames which are too long to write to the file system.
- 31296 - Resolved an issue causing multiple repository Ids to be created when defining a new Repository Connection in the QuickStart wizard.
- 31184 - Tasktop Sync attribute handler scripts can now set attributes to be ignored during a synchronization cycle.
- 30729 - Fixed an issue where task retrieval may fail if users were missing display names.
- 30381 - Fixed character encoding issue in OLSC rich hover.
- 30345 - Fixed a connector migration issue where connector is referenced by mapping templates containing scope configuration.
- 30017 - Fixed OSLC rich hover issue resulting from a '&' character in summary field.

- 29622 - Fixed an issue where attributes marked for sync again would be forgotten when a task enters the error or pending state.
- 26576 - Improved performance when many attribute handlers are present in a configuration.
- 22654 - Errors stemming from connection to repository now more visible in Quick Start wizard.
- 34037 - Sync will apply any mapping whose strategy is "Apply Always" during every submission.
- 33383 - Fixed an issue where template mappings would fail to load the attribute mapping editor.

Connector-Specific Fixes

- **CA Clarity PPM**
 - 28374 - Fixed an issue with timesheet entry precision to avoid synchronization errors based on rounding issues for small amounts of work logged.
- **CA Clarity PPM (SDK)**
 - 31993 - Fixed an issue Formatted ID field templates for creation and artifact schemas.
- **HP ALM 11, Quality Center 10, and Agile Manager (pre 3.5)**
 - 30370 - Added Issue ID to comment parsing error messages.
- **HP ALM**
 - 33695 - Fixed support for Latin character encodings in attachment file names.
- **IBM Rational Requirements Composer (SDK)**
 - 32215 - Fixed an issue that caused links to be removed when a non-link field is being updated on a Requirement.
 - 31816 - Fixed an issue where updating a locked requirement silently failed.
 - 31621 - Fixed an issue when the artifact format type was unrecognized. Remaining artifacts are processed normally.
 - 31321 - Fixed an issue with internal and external OSLC defined multi-artifact links being lost after update to a non-link field.
 - 26259 - Fixed an issue where a 401 authentication error was generated when specific links were present.
 - 33881 - Fixed handling of writes to locked resources in Rational Requirements Composer 6.0.
- **IBM Rational Team Concert (SDK)**
 - 28149 - Fixed an issue validating repository URL to ensure that repository services can be accessed.
 - 33376 - Fixed Rational Team Concert Connector support for servers hosted with WebSphere Application Server.
- **IBM Rational Team Concert**
 - 32858 - Fixed comment impersonation issue when user is part of a project team, but not the project itself.
- **Microsoft Team Foundation Server (SDK)**
 - 32059 - Reduced the log level about invalid user accounts, duplicate display names and unusable collections to TRACE.
 - 31565 - Improved performance of artifact retrieval.
 - 31554 - Fixed an issue where required severity field caused failure.
 - 31517 - Added logging for all exceptions thrown by TFS client.
 - 30568 - Fixed an issue that caused the retrieval of artifact to fail if a person field had an invalid user value (e.g. a group).

- 33707 - Fixed retrieval of work items that have web links with invalid URI characters.
- **Rally**
 - 32084 - Fixed an issue when a user is a member of multiple workspaces.
- **Serena Business Manager (SDK)**
 - 32058 - Fixed an issue with privilege errors for single and multi-select fields.
- **VersionOne**
 - 32394 - Fixed an issue detecting authentication timeouts and automatically retrigger.
 - 31982 - Fixed an issue with NTLM handshake timeouts.
 - 29893 - Added support for artifacts with a Creator that no longer exist (e.g., has been deleted from the server).

Features

- **Bridge**
 - 31204 - Improved caching performance during repository configuration update.
 - 29989 - The AutoComment user will be used when synchronizing comments and/or attachments and the corresponding user cannot be found in the target repository.
- **General**
 - 30483 - Single Person fields may now be mapped to single or multi person fields. Multi-Person fields may now be mapped to Single Person fields provided the Multi-Person field contains no more than one person.
- **Server**
 - 31555 - Added the "external-value-map" caster for using properties files to map attribute options.
 - 31205 - A job can now be scheduled to periodically refresh the repository configuration.
 - 31194 - A job that will periodically refresh the repository schema can now be scheduled.
 - 30365 - Query and Task Change detection jobs can be configured using cron expressions.
 - 29781 - User can now see information about person search support on the Schema page for a repository.
 - 29780 - Users can now define person mappings which map persons using person attributes.
 - 29776 - A "Task Link to OSLC Link" Caster is now available which will synchronize links to artifacts as OSLC links in OSLC compliant servers enabling rich hovers.
 - 27974 - Sync instances can be named, and this name will be visible in emails, Studio and the web.
 - 21120 - Statistics Email and Metrics Email can now be scheduled via new contrab schedule capability.
- **Studio**
 - 31556 - User Interface added for External Value Mapping Caster.
 - 31039 - Attribute Handlers are now visible in the Mapping Editor.
 - 30366 - Users may now configure scheduled jobs using the task mapping editor overview page.
 - 29991 - Attribute IDs are now displayed alongside attribute labels in the mapping editor.
 - 29988 - The Services view can now be filtered by entering filter text in new find box, along with additional expand and collapse options.

Tasktop Sync Release Notes - 4.3.2

Sync Version 4.3.2

Sync Fixes

- 34037 - Sync will apply any mapping whose strategy is "Apply Always" during every submission.
- 33383 - Fixed an issue where template mappings would fail to load the attribute mapping editor.

Connector-Specific Fixes

- **IBM Rational Team Concert (SDK)**
 - 33376 - Fixed Rational Team Concert Connector support for servers hosted with WebSphere Application Server.
- **Microsoft Team Foundation Server (SDK)**
 - 33707 - Fixed retrieval of work items that have web links with invalid URI characters.

Features

- **HP ALM**
 - 33695 - Fixed support for Latin character encodings in attachment file names.
- **IBM Rational Requirements Composer (SDK)**
 - 33881 - Fixed handling of writes to locked resources in Rational Requirements Composer 6.0.

Tasktop Sync Release Notes - 4.3.1

Sync Version 4.3.1

Connector-Specific Fixes

- **IBM DOORS**
 - 32857 - Fixed an issue preventing schema/artifact retrieval in case a single select attribute had a duplicate entry.
- **IBM Rational Team Concert**
 - 32858 - Fixed comment impersonation issue when user is part of a project team, but not the project itself.
- **Jama (SDK)**
 - 32859 - Fixed a timeout issue when retrieving large lists of sets.

Tasktop Sync Release Notes - 4.3.0

Upgrade Notes

Upgrading from the Previous Version of Sync

Sync Upgrade Notes

- 31184 - Groovy scripts involving transition attributes may need to be updated to ignore further changes upon transition.

Connector-Specific Upgrade Notes

IBM DOORS

- 31539 - Upgrade Notes: Summary field id has been changed to avoid potential conflicts with user defined attributes. If the field is used in your mapping, you need to reselect it.
- 23402 - Upgrade Notes: Summary, Object Heading and Object Short Text are RichText fields now and may require a caster to be specified.

Jama (SDK)

- 30408 - Upgrade Notes: When upgrading to this version, users will need to: * Update their Jama repository schemas (they should be prompted to do so when Sync starts) * Update any queries that were previously set-specific searches. Set-specific search has been replaced by project-specific search. * Map the 'Set' field in their mappings. 'Set' is now a required field and is no longer part of the artifact scope.

System Requirements

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- 50 GB free disk space

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Large Deployment

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- 31296 - Resolved an issue causing multiple repository Ids to be created when defining a new Repository Connection in the QuickStart wizard.
- 31184 - Tasktop Sync attribute handler scripts can now set attributes to be ignored during a synchronization cycle.
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- 30345 - Fixed a connector migration issue where connector is referenced by mapping templates containing scope configuration.
- 30017 - Fixed OSLC rich hover issue resulting from a '&' character in summary field.
- 29622 - Fixed an issue where attributes marked for sync again would be forgotten when a task enters the error or pending state.
- 26576 - Improved performance when many attribute handlers are present in a configuration.
- 22654 - Errors stemming from connection to repository now more visible in Quick Start wizard.

Connector-Specific Fixes

- **Blueprint (SDK)**
 - 30261 - Fixed an issue detecting when linked artifacts are not found.
 - 30246 - Fixed an issue detecting authentication exceptions due to timeouts and retry requests when found.
- **CA Clarity PPM**
 - 28374 - Fixed an issue with timesheet entry precision to avoid synchronization errors based on rounding issues for small amounts of work logged.
- **CA Clarity PPM (SDK)**
 - 31993 - Fixed an issue Formatted ID field templates for creation and artifact schemas.

- **HP ALM 11, Quality Center 10, and Agile Manager (pre 3.5)**
 - 30370 - Added Issue ID to comment parsing error messages.
- **IBM DOORS**
 - 32519 - Updated Summary field ID to avoid potential conflicts with user defined attributes.
 - 31095 - Fixed an issue that caused the update of an artifact to fail if a non-standard view was set as default.
 - 30724 - Fixed an issue where items could not be retrieved when attributes in the module had the same name but different types and/or option values.
- **IBM Rational Requirements Composer (SDK)**
 - 32215 - Fixed an issue that caused links to be removed when a non-link field is being updated on a Requirement.
 - 31816 - Fixed an issue where updating a locked requirement silently failed.
 - 31621 - Fixed an issue when the artifact format type was unrecognized. Remaining artifacts are processed normally.
 - 31321 - Fixed an issue with internal and external OSLC defined multi-artifact links being lost after update to a non-link field.
 - 26259 - Fixed an issue where a 401 authentication error was generated when specific links were present.
- **IBM Rational Requisite Pro (SDK)**
 - 31415 - Fixed an issue with multi-value lists with labels containing spaces and Unicode characters.
 - 31413 - Added log warnings if view metadata cannot be found.
- **IBM Rational Team Concert (SDK)**
 - 28149 - Fixed an issue validating repository URL to ensure that repository services can be accessed.
- **Jama (SDK)**
 - 29362 - Fixed an issue with comment synchronization when server has comment date millisecond precision.
 - 29100 - Fixed an issue retrieving data when the Release field is empty.
- **Microsoft Team Foundation Server (SDK)**
 - 32059 - Reduced the log level about invalid user accounts, duplicate display names and unusable collections to TRACE.
 - 31565 - Improved performance of artifact retrieval.
 - 31554 - Fixed an issue where required severity field caused failure.
 - 31517 - Added logging for all exceptions thrown by TFS client.
 - 30568 - Fixed an issue that caused the retrieval of artifact to fail if a person field had an invalid user value (e.g. a group).
- **Rally**
 - 32084 - Fixed an issue when a user is a member of multiple workspaces.
- **Serena Business Manager (SDK)**
 - 32058 - Fixed an issue with privilege errors for single and multi-select fields.
- **Serena Dimensions RM (SDK)**
 - 29542 - Added support for Date fields and specific date formats (including DD.MM.YYYY).
- **VersionOne**
 - 32394 - Fixed an issue detecting authentication timeouts and automatically retrigger.
 - 31982 - Fixed an issue with NTLM handshake timeouts.

- 29893 - Added support for artifacts with a Creator that no longer exist (e.g., has been deleted from the server).

Features

- **Bridge**
 - 31204 - Improved caching performance during repository configuration update.
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