



ENTERPRISE-WIDE STRATEGY TO DELIVERY

## ADVANCED ADMINISTRATION TRAINING CLASS

### COURSE DESCRIPTION

Advanced Administration training for Planview Portfolios is an immersive, interactive class that teaches the skills necessary to understand, build, and modify lifecycles, scripted dialogs, configured screens, custom fields, and structures in the PRM production environment.

This course focuses on the skills needed to perform tasks relevant to the Process Delivery Center (PDC) architecture, set process performance objectives, and measure process performance by way of key performance indicators (KPIs) and through observing performance trends, actual vs. target, and statistical sampling. This allow you to set up your organization's business processes and helps automate the flow of work from concept to completion.

### LEARNING OBJECTIVES

By the end of this course students will learn how to:

- Create and modify lifecycles and all supporting lifecycle elements
- Create and modify scripted dialogs, configured screens, alternate structures and fields
- Create and update Fields
- Create and update Structures
- Create and edit Request Mappings
- Understand Configuration Migration
- Understand what is available in Customer Care Support and Customer Success Center

### PROGRAM LEVEL

#### Advanced

Very technical class with highly detailed topics.

**Expert product knowledge required.**

### AUDIENCE

This course is ideal for experienced administrators and process architects who will be responsible for managing the Portfolios production environment on behalf of their organization or business unit.

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## AGENDA

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## DURATION

4 Half-day segments in a virtual classroom

## PREREQUISITES

- Complete General Administration in Portfolios course
- Knowledge of current processes and operating performance requirements

## COST

Pricing for Public Training is \$2,000 per person.

[Register for classes here](#)

Private on-site or virtual training is also available.

Ready to get started?

Contact us for more information!

[trainingrequests@planview.com](mailto:trainingrequests@planview.com)