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PLANVIEW DAY 2022 *ROADSHOW*

WASHINGTON DC | June 30th

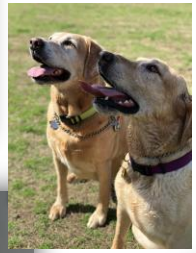
Delivering Value and Empowering Employees to enable OneBMC

Partnering with Planview to Modernize Project Management for All

Gareth Price

Sr. Director – IS&T

About Me..



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BMC Snapshot

BY THE NUMBERS

~6,000
employees in
nearly 40 countries
around the world

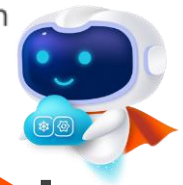
570+
patents
granted
or pending

650+
partners servicing
mid-sized companies
to Fortune 500 enterprises

86%
of the Forbes Global 50
run and reinvent with BMC

$2B+
in revenue

~$10B
investment in
innovation since inception



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About BMC

- The BMC corporate vision is to become the key strategic partner for our customers, helping them run and reinvent their businesses with software to become an Autonomous Digital Enterprise (ADE)

- ADE is the framework for the successful future enterprise. It's a digital-first business with distinct tech tenets and operating model characteristics that support transformation through actionable insights, business agility, and customer centricity.

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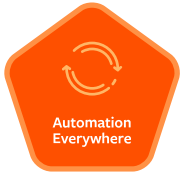
What is ADE?

- Transcendent Customer Experience
- Automation Everywhere
- Enterprise DevOps
- Data-Driven Business
- Adaptive Cybersecurity

The ADE Framework

Tech Tenets of the Autonomous Digital Enterprise (ADE)

A Transcendent Customer Experience recognizes the full lifecycle of internal and external customer touchpoints and gives people what they need, where and when they need it, in a highly personalized, frictionless experience. ***Products: BMC Automated Mainframe Intelligence (BMC AMI), BMC Helix, BMC Helix Digital Workplace, BMC Helix Virtual Agent***



Automation Everywhere helps businesses execute with efficiency and scale, free up employees from mundane tasks, reduce costs, and improve customer interaction with artificial intelligence (AI)-driven automation and orchestration of business and IT processes ***Products: Control-M, Automated Mainframe Intelligence (BMC AMI), BMC Helix***

Enterprise DevOps enables the rapid and continuous delivery of applications and services by applying DevOps processes, tools, skills, teams, and leadership across the business ***Products: BMC Compuware ISPW, BMC Compuware Topaz, Control-M, BMC Helix***

A Data-Driven Business captures, correlates, and monetizes data enterprise-wide, yielding high-value business cases with artificial intelligence and machine learning (AI/ML) and optimizing and improving data extraction and analysis ***Products: Control-M, Automated Mainframe Intelligence (BMC AMI)***

An Adaptive Cybersecurity posture navigates the challenges of scarce talent, remote work, and explosive connectivity with automated, artificial intelligence (AI)-enabled, and crowdsourced threat detection. It uses coordinated development, security, and operations (DevSecOps) strategies and a Zero Trust access and authentication framework ***Products: AMI Security, Helix Cloud Security, Helix Discovery, Helix Automation***

IS&T PMO Overview

By the numbers

350+

Project Contributors

Employees across IS&T supporting the delivery of the PMO Portfolio

86

PMO Governed Initiatives

Supporting 75 Functions & 134 Products/Technical Services

40

Major Capital Projects

Projects varying from $50K to $10M+

15

PMO Team Members

Made up of varying levels of skills and experience, located in 2 locations (US & Pune, India)

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BMC IS&T PMO Journey

Prior to 2019

2013 ✓ — 2014 ✓ — 2015-2017 ✓ — 2017-2018 ✓ — 2019 ?

HELP!

- Plethora of Spreadsheets
- SharePoint Lists
- Myopic Financial Reporting
- Lack of Centralized Controls
- Personnel Gaps
- Traditional PM Tools
- Rated 2.5 PMO Maturity Scale

Big Bang

- Mission Revamp
- Capability Mapping
- Centralized Controls Management (RAID)
- Consolidated Scheduling
- Personnel Training
- Intro to Agile Projects
- Process Alignment

BMC Privatization

Let it Ride

- Cont. Improvement Program
- Phase I PRISM
- Tuned RAID Metrics
- Implemented Agile Practices
- Release Trains, Retros
- Instituted a PM Growth Model
- Extended Family Training

Limited Adoption

Our House

- Customer Education
- Business Case Refinement
- Intake PMO Forms Deployment (SF)
- Phase II PRISM
- Phase I Mobile PRISM
- SAFe Cert. for PMs
- Resource Portfolio analysis (Limited)

Limited Adoption

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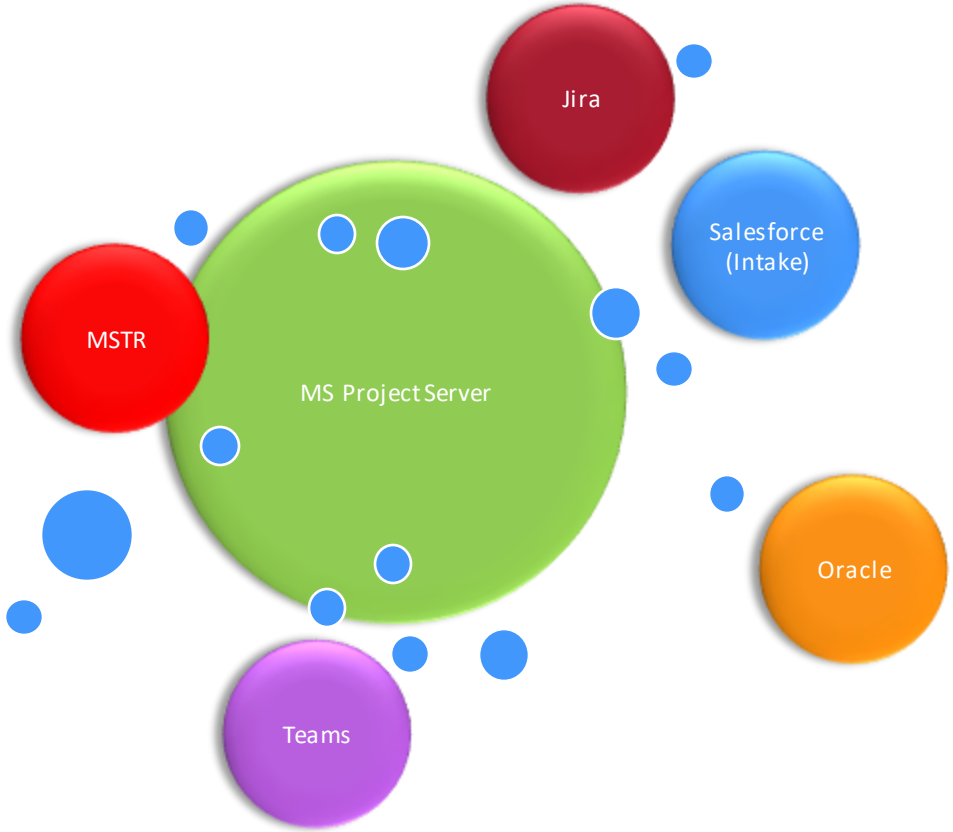
Pain Points

- Multiple/Disconnected Tools
- Work Transparency
- Not built with agility in mind
- Scalability
- User Interface
- Adoption (non-PM types)
- Lack of Mobile Capability
- Supportability
- License Model



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Decisions, Decisions..

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- Evaluated six other products
- Performed a SWOT analysis on each product
- Leveraged outside advice from Gartner
- Included people from outside the PMO
- Looked primarily for SaaS solutions

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Enterprise One (E1) - Approach

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Scope

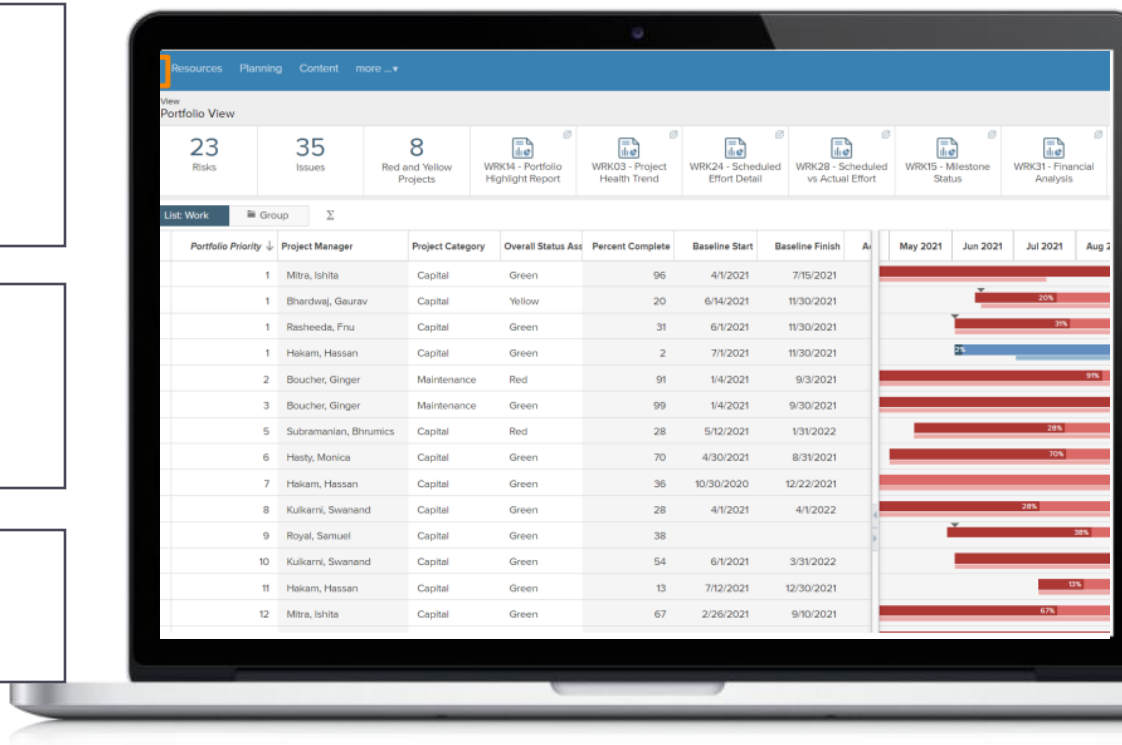
- Limited Scope – Replace Existing Technology
- No Impact to portfolio
- Maintain consistency in reporting
- Schedule and Resource Management

Connected Technologies

- Salesforce
- Oracle
- MicroStrategy

Limited Audience

- PMO, Extended Managers (for resource management)



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Projectplace Deployment

Scope

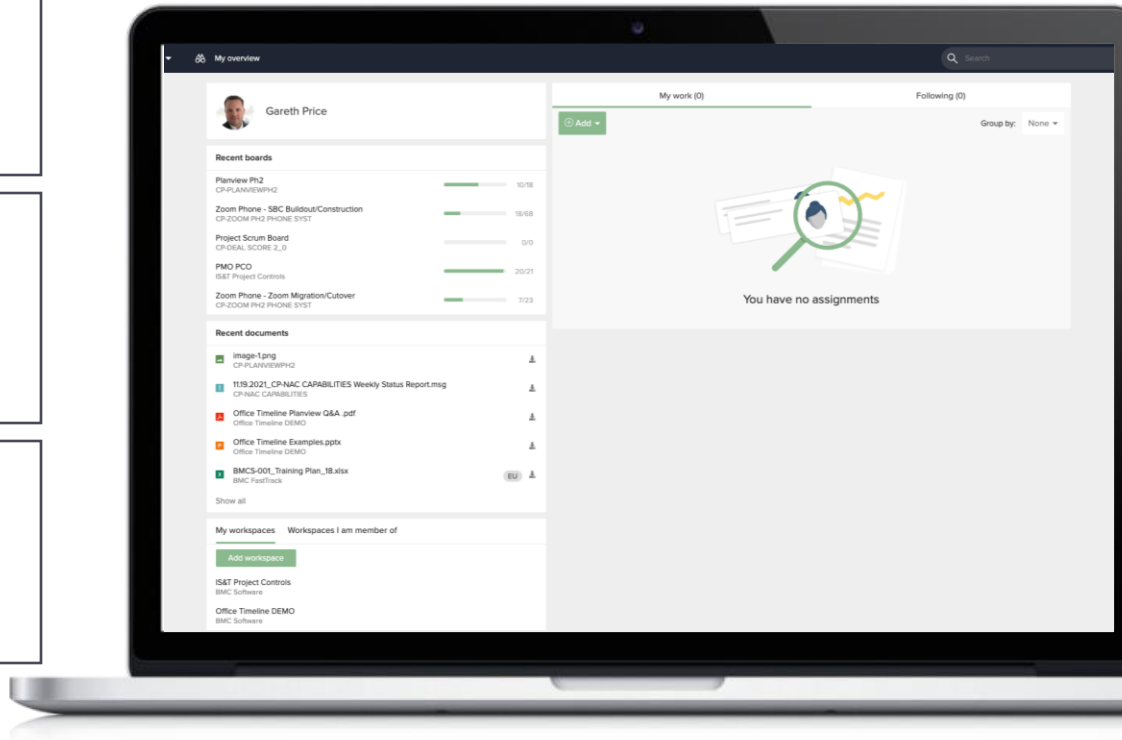
- Small Teams
- Small, Medium Projects
- Freedom of Use

Iterative Process Development

- Develop Organization Structure
- Established Best Practices
- Synergy with E1
- Training of key personnel

Expanded Audience

- Information Security
- Desktop Support
- Enterprise Application Services & Database Support



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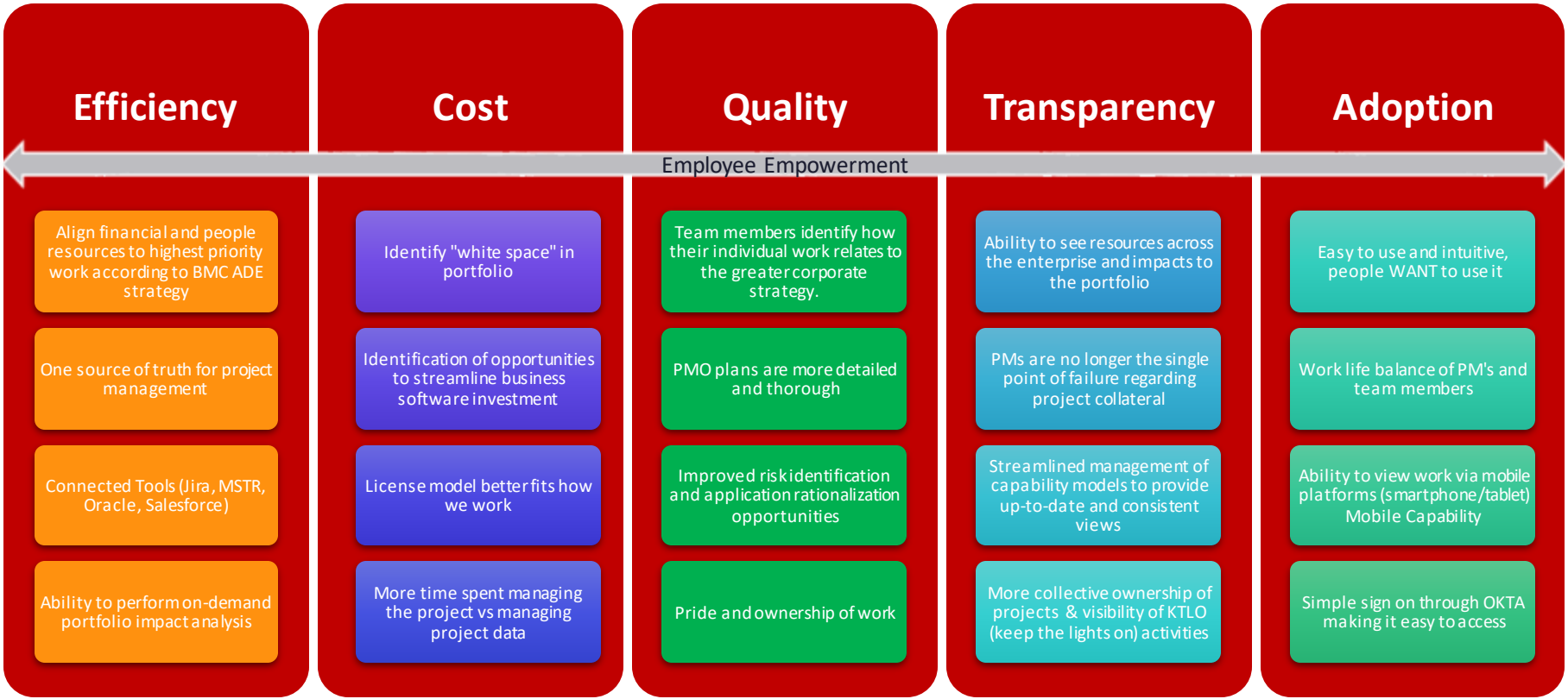
Value/Benefits



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Planview at BMC

By the numbers

600%

Increase in daily usage

vs Previous Solution

50+

Non-PMO Run Initiatives

Supporting 75 Functions & 134 Products/Technical Services

95%

Delivered On-Time

Projects Delivered as Scheduled

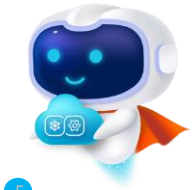
75%

Delivered via nontraditional methods

Projects Delivered via Agile/Scrum and other SAFe means.

BMC IS&T PMO Journey

And beyond…



2013 | 2014 | 2015-2017 | 2017-2018 | 2019-2020 | 2021-2023

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Times are a Changing

- Major Acquisitions – Compuware, ComAround, Alderstone
- COVID-19
- Planview Deployment (E1, Reporting)
- E1 & Salesforce Integration
- Status Reporting
- Agile Adoption

I Can't Drive 55

- Full Project Place Deployment
- Planview CTM
- LeanKit to Jira
- PowerBI Reporting
- Value Management
- Business Case Integration
- Financial Management
- Predictive Project Analytics
- Mature with SAFe

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Key Takeaways

- One bite at a time..
- Iterate deployment & proceed with purpose, MVP
- Establish “key” user group and solicit frequent feedback from users
- Don’t be afraid of organic growth
- Let others evangelize for you
- Enjoy the journey

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Thank you!

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