

DATA SHEET

Planview Integration Management Services

Managing your Integrations

Planview Integration Management Services gives you the opportunity to confidently offload the day-to-day administration of your integrations to a team of experts. The program is specifically designed to ensure the stability and efficiency of your Planview investment allowing you to allocate resources to other projects.

Planview® offers professional, 24/7, remote Integration Management services for the execution of your Planview Enterprise One™ integrations.

This Integration Management Services Package bundles a number of services together to provide a strong and secure offering. It gives you access to a fully enabled team of Integrations and Planview Applications experts, including named individuals dedicated to your organization globally available 24/7. You can choose one or all of these:

- Job Stream Maintenance:
 - We monitor and manage your Job Streams
 - We triage and route issues to the experts that can best address the challenges
- Planview Enterprise One Update Release Support
 - We validate your interfaces against the new release as you update
- Integration Enhancement:
 - We react quickly to handle the changes you will need made to your interfaces
- Dedicated Integration Team:
 - Have a Planview Dev/Test team(s) dedicated to building new interfaces or make changes to existing interfaces

Key Benefits of Integration Management Services

- Cost effective, relief of overworked, understaffed teams
- Avoid the impact of unexpected turnover on your team
- Flexibility to add/reduce capacity to meet peaks and valleys of demand
- Focus internal resources on higher-priority projects and strategic initiatives
- Service provided at a cost far less than staffing it yourself

Global Managed Services

Brought to you by the Planview Global Managed Services team who also offer the following services:

- Application Administration
- Architectural Oversight
- Testing Services

Get started today!
For more information about Planview Integration Managed Services,
email ManagedServices@planview.com